

Technology Guide Bulletin 25-02 Effective Date: May 7, 2025

Bulletin Consolidated Technology Guide

This Bulletin is issued in accordance with the section of the Consolidated Technology Guide (the "**Guide**") entitled *Notification of Changes and Updates*. The purpose of this Bulletin is to notify Licensees that a new version of the Guide has been published that supersedes and replaces the prior version of the Guide. This version of the Guide contains updates to the Software Subscription Agreement terms and conditions.

In addition to minor clerical and clean-up edits, including typo corrections, renumbering of sections, reformatting and other similar modifications, the updated Guide includes the following substantive changes:

Part A, General Terms and Conditions		
Section Number /Title	Description of Change	
2.— Definitions	The definition of "Licensed Application" was revised to expressly include any test environment.	
3.—Grant of Rights and Imposition of Restrictions and Obligations	 Updated "Restrictions on Use" subsection to address access to and use of Fannie Mae test environments and Fannie Mae's rights with respect to test environments. New section added entitled "Training Requirements" that requires Licensee to comply with all Fannie Mae training requirements. 	
5.4.1.—Authentication Credentials	Section revised to clarify timing of periodic review of Authorized Users' access and use rights and resetting and revoking Authentication Credentials.	
5.6.—Audit Rights	Section revised to clarify that, in addition to allowing physical access, Licensee must promptly produce materials, records and information as reasonably required to audit Licensee's compliance with the Software Subscription Agreement.	
12.—Term and Termination	Retitled subsection to "Termination; Deactivation" and updated to include deactivation and termination by Fannie Mae if none of Licensee's Authorized users have accessed any Licensed Applications for a period of twelve consecutive months.	



Part B, Schedules			
Schedule Name	Section Number /Title	Description of Change	
Multifamily Applications	1.—Licensed Application	➤ Added DUS Navigate® and Fannie Mae Connect™ as Licensed Applications.	
		Licensed Application "Multifamily Structured Facility Management' was renamed to "Multifamily Structured Facilities Management System."	
	2.—Extraterritorial Use	Provision was added to permit Licensee access and use of specified Licensed Applications or data contained in, or generated by, those specified Licensed Applications through its Authorized Users located in India and the Philippines.	

All changes described above are effective as of the Effective Date indicated in this Bulletin, in accordance with the Section of the General Terms and Conditions entitled "Issued Bulletins; Amendments." **Note:** The effective date of all updated content relating to Single Family and Multifamily seller and servicer compliance with a new Fannie Mae *Information Security and Business Resiliency Supplement* referenced in the previous Bulletin (Technology Guide Bulletin 25-01) remains August 12, 2025.

All other terms and conditions of the Software Subscription Agreement will continue in full force and effect. If there is any inconsistency between or among the provisions contained in the Guide and this Bulletin, the provisions of the Guide will govern.