Important Information About Personal Devices

Follow these steps when returning to an office with personal devices.

If you previously connected your personal device, such as your mobile phone, to the on-site Fannie Mae network, then you must do this one-time network forgetting/enabling process on your first day:

1. Disable Wi-Fi before entering any Fannie Mae office.
2. When you arrive at your desk, re-enable Wi-Fi.
3. Forget the network on your Windows, Apple, iOS and/or Android devices
4. Re-add the A_User Network to your mobile device using your AD credentials (userID).
5. Certificate opens and click Trust.
6. A_User is now connected.