



# Consolidated Technology Guide





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# Preface

## Amendments to the Guide

Fannie Mae may at any time alter or waive any of the requirements of this *Consolidated Technology Guide* (the “**Technology Guide**”), impose other additional requirements, or rescind or amend any and all material set forth in this *Technology Guide*. Licensee must make sure that its staff is thoroughly familiar with the content and requirements of this *Technology Guide*, as it now exists and as it may be changed from time to time.

## Notification of Changes and Updates

Fannie Mae notifies Licensees of changes and updates to the *Technology Guide* via bulletins described below in Section 13, General Provisions, “Issued Bulletins; Amendments” in the General Terms and Conditions.

## Contents of the *Technology Guide*

The *Technology Guide* contains the current terms and conditions that apply to each of Fannie Mae’s Licensed Applications, including APIs.

## Technical Issues

In the event of technical difficulties or system failures with Fannie Mae’s website, or with delivery of bulletins, users may use the “Contact Us” link on the website to ask questions or obtain more information.

## When Questions Arise

Questions about the *Technology Guide* can be emailed to: [legal\\_techlicensing@fanniemae.com](mailto:legal_techlicensing@fanniemae.com).



# **Software Subscription Agreement**



# Part A: General Terms and Conditions

## 1. Introduction

The Software Subscription Agreement (the “SSA”) is made up of the Software Subscription License, these General Terms and Conditions (the “General Terms”) and all applicable Schedules, all as amended, restated, or supplemented.

## 2. Definitions

Definitions	
Capitalized Term	Definition
API	A Fannie Mae Application Programming Interface.
Authentication Credential	Any data (such as a PIN, digital certificate or password) or device (such as a smart card or other security token) that is used by Fannie Mae to authenticate the identity or authority of an individual or system.
Authorized User	Any employee or other Related Party, or system, that has been issued an active Authentication Credential by Licensee, or by Fannie Mae on Licensee’s behalf, to use the Licensed Application. If Licensee is not a SF Lender, or approved multifamily lender or servicer, Licensee may only issue Authentication Credentials to Licensee’s employees.
Confidential Information	For Licensees that are SF Lenders, this term has the meaning given to such term in the <i>Selling Guide</i> . For all other Licensees, this term has the meaning given in Appendix A.
Corporate Administrator	An individual empowered by Licensee to legally bind Licensee, including an individual identified by Licensee as its “Corporate Administrator” for Technology Manager.
Data Breach	Any unauthorized access to, or use, disclosure, alteration, transfer, or destruction of Confidential Information or nonpublic personal information (NPI).
Licensed Application	<ul style="list-style-type: none"> <li>The software, database, or mobile application, or any API, identified in a Schedule as the “Licensed Application,” including associated internet user interfaces and mobile versions of the Licensed Application, if any;</li> <li>Any Third-Party Licensor software, databases, mobile applications or other technology that Fannie Mae distributes or makes available to Licensee for its access and use (e.g., Mortgage Insurance Claims Portal (MICP), Default Management Reporting System (DMRS), Inquiry Response Tool (IRT), etc.) as part of the Licensed Materials, even if not specifically identified in a Schedule as a Licensed Application; and</li> <li>Components, and structures and any modifications, updates, and releases to any of the foregoing.</li> </ul>
Licensed Materials	The Licensed Application and associated technical and user documentation that Fannie Mae makes available to Licensee.
Licensee	The party identified as “Licensee” on the SSA, including on the General Terms and/or relevant Schedule in any online registration tool.
Losses	For SF Lenders, this term has the meaning given such term in the <i>Selling Guide</i> . For all other licensees, this term has the meaning given in Appendix A.
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Performance Incident	Any error or defect in the Licensed Materials that results in a Licensed Application failing to perform substantially in accordance with its technical and user documentation.
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Definitions	
Capitalized Term	Definition
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<i>Selling Guide</i>	The <i>Fannie Mae Single Family Selling Guide</i> , as amended, restated, supplemented, or otherwise modified from time to time.
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Topic	Description
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Grant of Rights and Imposition of Obligations	
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Topic	Description
Extraterritorial Use	<p>Licensee may not access or use the Licensed Materials or any data contained in, or generated by, the Licensed Application outside of the United States and its territories unless expressly permitted in, and subject to the terms of, an applicable Schedule.</p> <p>Licensee represents and warrants that any access and use of the Licensed Materials outside the United States will comply with all applicable foreign and domestic laws, and Licensee will indemnify and hold Fannie Mae harmless from all Fannie Mae Losses that are based on or result from its access and use of the Licensed Materials outside of the United States (for SF Lenders, in accordance with the indemnification procedures set forth in the <i>Selling Guide</i> and for all other licensees in accordance with the indemnification procedures set forth in Appendix A).</p>
Schedule(s)	<p>A Schedule is effective when (a) Licensee accepts the terms and conditions, and (b) Fannie Mae makes a Licensed Application referenced in the Schedule available to Licensee. Licensee accepts the terms and conditions of a Schedule on the earlier of the date that (a) it signs the Schedule or (b) it first uses a Licensed Application referenced in the Schedule.</p>
Unauthorized Representations	<p>Licensee must not make any statements: (a) that purport to be or might reasonably be construed to be made on behalf of Fannie Mae or its Third-Party Licensors, (b) that Fannie Mae endorses Licensee’s products or services, or (c) regarding the capabilities of the Licensed Application other than those made by Fannie Mae or its Third-Party Licensors in the most recent version of the documentation.</p>
Additional Provisions	<p>In performing under the SSA, SF Lenders must comply with all provisions of the <i>Lender Contract</i> relevant to:</p> <ul style="list-style-type: none"> <li>• Confidentiality of Information</li> <li>• Indemnification</li> <li>• Indemnification procedures</li> <li>• Compliance with laws</li> <li>• Authority</li> <li>• Nonpublic personal information</li> <li>• Data breaches and procedures in the event of data breaches</li> </ul>





Grant of Rights and Imposition of Obligations	
	<ul style="list-style-type: none"> <li>• Trade name and trademarks</li> <li>• Assignment</li> <li>• Governing law</li> <li>• Severability</li> </ul> <p>If Licensee is not a SF Lender, it must comply with all terms set forth in Appendix A.</p>

## 4. Ownership of Licensed Materials

- 4.1. Ownership.** The Licensed Materials are protected by copyright and other intellectual property rights under applicable laws and international treaties. Title and all ownership rights to the Licensed Materials reside in Fannie Mae and its Third-Party Licensors. All rights not expressly granted to Licensee in the SSA are reserved. The Licensed Materials are the Confidential Information of Fannie Mae and/or its Third-Party Licensors.
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- 5.1. Hardware; Software; Alternative Systems.** Licensee is responsible for (a) providing all hardware, software, Third-Party Applications and other materials necessary for accessing and using any Licensed Application, and (b) providing alternative systems and processes when the Licensed Application is not available.
- 5.2. Third-Party Applications and Providers.** Licensee may gain access to information or functionality through a Third- Party Application, and the Licensed Application may enable transactions between Licensee and a Third-Party Provider.

✓	Licensee agrees that:
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- 5.4. Authorized Users.** Licensee represents and warrants that each individual or system registered by Licensee for access to and use of the Licensed Application as an Authorized User (a) is accurately identified to Fannie Mae and (b) is only accessing and using the Licensed Application as authorized for Licensee’s benefit. Licensee acknowledges that the Licensed Application may enable Licensee’s Authorized Users to access all of Licensee’s data in the Licensed Application, which may be more data than the Authorized User needs to perform services for Licensee. Licensee is responsible for all actions and inactions of Authorized Users with respect to a Licensed Application and all actions and inactions of Authorized Users are deemed to be actions and inactions of Licensee. Licensee guarantees the full performance by its Authorized Users of all obligations under the SSA. Licensee accepts sole responsibility and will indemnify and hold Fannie Mae harmless from all Losses arising from its Authorized Users’ access to the Licensed Application and Licensee’s data (for Licensees that are SF Lenders, in accordance with the indemnification procedures set forth in the *Selling Guide* and for all other Licensees, in accordance with the indemnification procedures set forth in Appendix A).
- 5.4.1. Authentication Credentials.** Licensee must monitor and maintain the security and proper use of all Authentication Credentials issued by Licensee or by Fannie Mae for Licensee’s benefit and is solely responsible for all activities that occur through the use of such Authentication Credentials, whether or not the activities were authorized by Licensee. Authentication Credentials may not be transferred among Authorized Users or other individuals or systems. Licensee must take immediate steps to disable an Authorized User’s Authentication Credential if the Authorized User ceases to be associated with Licensee or no longer needs access to the Licensed Materials and must immediately notify Fannie Mae if there is any loss, theft, or unauthorized disclosure or use of an Authentication Credential. Licensee must periodically review and update its Authorized Users’ access and use rights. Fannie Mae is not required to provide access to or use of the Licensed Application or data to any individual or system and may refuse, change, or revoke any Authentication Credential at any time for any reason. Licensee must revoke or reset Authentication Credentials promptly after reasonable request by Fannie Mae, but in no event less than: (a) every 90 calendar days for individuals and (b) annually for systems.
- 5.4.2. Special Requirements for Authentication Credentials Used by Licensee Systems.** If Licensee implements an Authentication Credential that enables a Licensee system or Third-Party Application to act as an Authorized User (an “**Authorized System**”), Licensee must implement the Authorized System such that the identity, date, time, and nature of any individual’s access to the Licensed Application through the Authorized System can be accurately identified to Fannie Mae.
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available, all specifications, data standards and other documentation related to integration of Fannie Mae applications and to APIs are the Confidential Information of Fannie Mae.

**5.7.1. Integration Interfaces.** Licensee must develop, use, and maintain all Integration Interfaces in compliance with applicable specifications and compatible with the most current version of the Fannie Mae application. Licensee must not transfer data via an Integration Interface if the Integration Interface is out of compliance for more than 120 days. Licensee must make available to Fannie Mae qualified personnel to promptly respond to technical questions pertaining to its Integration Interfaces.

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Terms Pertaining to Integration Interfaces and APIs	
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	<ul style="list-style-type: none"> <li>• misrepresent or mask its identity or the identity of Licensee’s Software or the API client when using an Integration Interface or API,</li> <li>• misrepresent the source or ownership of the content returned from an Integration Interface or API,</li> <li>• use any robot, spider, site search, or other retrieval application or device to scrape, retrieve, or index services or data provided by Fannie Mae, or to collect or use information about borrowers for any unauthorized purpose,</li> <li>• allow access to or use of a Licensed Application via an Integration Interface or API from any source other than Licensee’s Software,</li> <li>• use an Integration Interface or API for a purpose other than the furtherance of Licensee’s or its affiliates’ business with Fannie Mae, or</li> <li>• use an Integration Interface or API in a manner other than as intended, that exceeds rate or other limits (without obtaining Fannie Mae’s prior written consent), or is otherwise excessive, abusive, or disruptive.</li> </ul>
✓	<b>Licensee is solely responsible for:</b>
	<ul style="list-style-type: none"> <li>• the accuracy, technical sufficiency, and functionality of its Integration Interfaces,</li> <li>• all costs associated with its Integration Interfaces, its use of APIs, and Licensee’s Software,</li> <li>• Losses incurred by Fannie Mae and arising out of any malware, malicious cyber activity, or cyber attack affecting Licensee’s Integration Interface, and</li> <li>• Losses incurred by Fannie Mae and arising out of any malware, malicious cyber activity, or cyber attack affecting an API to the extent resulting from or attributable to the use of the API by Licensee, its Authorized Users, its Related Parties, or any other entities accessing the API through Licensee’s Integration Interface or through Authentication Credentials issued by Licensee.</li> </ul>
✓	<b>Fannie Mae may:</b>
	<ul style="list-style-type: none"> <li>• modify any API or the specifications, rate limits, benefits, or features provided in connection with Licensee’s use of an Integration Interface or API at any time without notice. Modifications may affect Licensee’s use of the Integration Interface or API and may require Licensee to make changes to Licensee’s Software at its own cost to continue to interface with the interfaced Fannie Mae application,</li> <li>• suspend or terminate access to an API or by an Integration Interface without notice if Fannie Mae reasonably believes Licensee is in violation of this SSA,</li> <li>• monitor Licensee’s Software or activities relating to Licensee’s use of an Integration Interface or API. Licensee will provide Fannie Mae reasonable access to use Licensee’s Software for the purpose of monitoring or auditing use of the Integration Interface or API, and</li> </ul>



Terms Pertaining to Integration Interfaces and APIs	
	<ul style="list-style-type: none"> <li>use data and information related to Licensee’s use of one or more APIs for any business purpose, including without limitation developing enhancements to the Licensed Materials.</li> </ul>

- 5.8. Recordkeeping.** Licensee may be required to maintain records of certain data pursuant to state or federal laws and regulations. Licensee is solely responsible for fulfilling such obligations. Fannie Mae is not responsible for maintaining or providing any data or reports for Licensee.
- 5.9. Data Reporting.** Licensee is responsible for the accuracy and completeness of all data it submits to Fannie Mae’s systems, and Fannie Mae does not have any obligation to authenticate the source of, or verify the accuracy of, any such data. Licensee is solely responsible for the back-up and restoration of its data and other materials.
- 5.10. Rights in Data.** All data, materials, and records (including data and materials compiled from records) representing, related to, associated with, or based on loans purchased by Fannie Mae, serviced for Fannie Mae, or in which Fannie Mae has an ownership right or interest are Fannie Mae’s property and that of any other owner of a participation interest in the loan, regardless of the physical form or characteristics of the data, materials, or records or whether they are developed or originated by the loan seller, servicer, or others. Licensee agrees that Fannie Mae, its agents, and contractors may use, reproduce, distribute, and retain all such data, materials, and records, and any other data, materials, and records received or generated by Fannie Mae in connection with the SSA (or, where applicable, designated in the Licensed Application for delivery to Fannie Mae) for any purpose, including without limitation monitoring and performance of the Licensed Application, enforcement of Fannie Mae’s rights, fraud prevention, information security, supporting and improving the Licensed Materials, providing reports to Licensee and third parties, analysis, providing data and services in compliance with applicable laws, and modeling, analytics, and auditing.

Licensee’s privacy statements, policies, and practices must not conflict with this Section or any privacy statement included in any Licensed Application. Fannie Mae is not bound by Licensee’s privacy statements.

- 5.11. Right to Modify the Licensed Materials.** Fannie Mae reserves the right, without any liability to Licensee, to (a) modify any Licensed Materials or substitute any materials contained in the Licensed Materials without materially degrading the functionality of the Licensed Application, and (b) discontinue support of any Licensed Materials.

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✓	Licensee must:
Comply with policies	<ul style="list-style-type: none"> <li>comply with all security policies and procedures reasonably required by Fannie Mae related to the access and use of any data or Licensed Materials;</li> </ul>



Implement industry standard measures	<ul style="list-style-type: none"> <li>• implement appropriate measures meeting or exceeding industry standards to ensure the security, integrity, and confidentiality of transmissions to and from Fannie Mae’s systems, including: <ul style="list-style-type: none"> <li>○ encryption for the protection of data in transit,</li> <li>○ virus checking programs,</li> <li>○ disaster recovery and back-up procedures,</li> <li>○ procedures to prevent disclosure of data and other materials to a party other than the intended recipient, and</li> <li>○ methods for securely disposing of or destroying Confidential Information;</li> </ul> </li> <li>• provide the same level of protection for the Licensed Materials and all data obtained from Fannie Mae’s systems that Licensee provides for its own materials and data of a similar nature but no less than an industry standard level;</li> <li>• collaborate with Fannie Mae in assessing the sufficiency of these measures and Licensee’s information security program, upon Fannie Mae’s reasonable request;</li> </ul>
Not Use Data or Information for Any Unauthorized Purpose	<ul style="list-style-type: none"> <li>• not use any robot, spider, site search or other retrieval application or device to scrape, retrieve or index services or data provided by Fannie Mae, or to collect or use information about borrowers for any unauthorized purpose; and</li> </ul>
Not transmit malicious code	<ul style="list-style-type: none"> <li>• not transmit to Fannie Mae’s systems, through an API or otherwise, any materials that contain bugs, viruses, worms or other functions, routines, devices, or instructions which may create any unauthorized access or damage to, or interruption in the functioning of, the Licensed Application or Fannie Mae’s systems.</li> </ul>

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- 10.3.** The limitations contained in this section 10 represent the parties' agreement as to the allocation of risk between them and form an essential basis of the bargain between the parties.

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## 12. Term and Termination

<b>Term and Termination</b>	
<b>Topic</b>	<b>Description</b>
Term	The SSA will remain in effect until terminated as provided in the SSA (or any applicable Schedule with respect to a Licensed Application).
Termination	<p>Fannie Mae may terminate the SSA or any Schedules at any time and without cause (i) with respect to any approved seller-servicer upon 60 days' prior written notice and (ii) with respect to a party that is not an approved seller-servicer, immediately upon written notice to the other party.</p> <p>Any Licensee may terminate the SSA or any Schedules at any time, for any reason, upon 30 days' prior written notice to Fannie Mae.</p> <p>In addition, Fannie Mae may terminate the SSA or any Schedules or suspend or terminate Licensee's access to and use of one or more Licensed Applications immediately upon written notice to Licensee if:</p> <ul style="list-style-type: none"> <li>• Licensee has committed a breach of the General Terms or any Schedules or its Lender Contract (if applicable),</li> <li>• Licensee attempts to cause or causes a Licensed Application or Fannie Mae system to malfunction or suffer damage,</li> <li>• Licensee enters into any proceeding that relates to insolvency or protection of creditor's rights,</li> <li>• Licensee's Mortgage Selling and Servicing Contract with Fannie Mae is suspended or terminated in whole or in part,</li> </ul>



	<ul style="list-style-type: none"> <li>• Fannie Mae determines that it no longer has the right to provide a Third-Party Application to Licensee,</li> <li>• In accordance with Section 11.1, or</li> <li>• in accordance with Section 13 (“Issued Bulletins; Amendments”).</li> </ul> <p>At Fannie Mae’s sole discretion, Licensee may be given the opportunity to cure a breach that Fannie Mae determines to be curable. In such case, the cure period will run for 30 days from receipt of the notice of the breach, or such time as Fannie Mae allows in the notice, provided that Licensee diligently pursues the cure throughout that period.</p>
Survival	Neither party will have any continuing obligations to the other upon the effective date of termination except that any provisions of the SSA that contemplate their continuing effectiveness, including “Additional Provisions” and “Unauthorized Representations” in Section 3, Sections 4, 5.2 through 5.11, 7 through 10, “Survival” and “Certain Licensee Termination Obligations” in Section 12, Section 13, and Sections A1 through A10 of Appendix A, survive any termination of the SSA or a Schedule.
Certain Licensee Termination Obligations	Upon termination of the SSA or any individual Schedule, Licensee must (a) return or destroy all copies of Confidential Information received in connection with the SSA or the terminated Schedule(s), (b) immediately cease accessing and using the applicable Licensed Materials, and (c) destroy all copies of the associated documentation delivered (or made available) by Licensee. Upon request from Fannie Mae, Licensee must have a duly authorized officer of Licensee certify Licensee’s compliance with this section.

### 13. General Provisions

General Provisions	
Topic	Description
Notices	<p>All notices must be in writing (with electronic mail or Fannie Mae postings to Fannie Mae internet sites deemed to be a “writing” for this purpose) and delivered by (a) hand, (b) a reputable overnight courier (fees prepaid), (c) first-class United States mail, registered or certified mail, return receipt requested (postage prepaid), (d) electronic mail, or (e) posting by Fannie Mae to an applicable Fannie Mae internet site.</p> <p>Any notice directed to Fannie Mae shall be addressed to “Fannie Mae Legal Department, Attn: Official Contract Notice,” at Fannie Mae’s corporate headquarters or to an e-mail address confirmed in writing by Fannie Mae as valid for receipt of notices. Except as provided in (e) above, any notice directed to Licensee shall be addressed to a Corporate Administrator at an address or electronic mail address provided to Fannie Mae by Licensee or Licensee’s corporate headquarters.</p>
Issued Bulletins; Amendments	<p>Fannie Mae may issue hard-copy bulletins or electronic bulletins (via electronic mail or posted to an applicable Fannie Mae internet site) amending the SSA on a prospective basis, effective on the date specified by Fannie Mae in the bulletin.</p> <p>Fannie Mae will issue each bulletin at least 20 calendar days before its effective date, except for bulletins granting license rights in additional licensed applications and those relating to software and other materials provided by Third-Party Licensors, which Fannie Mae may issue at any time prior to their effective date.</p> <p>In addition, upon suspension or termination of Licensee’s Mortgage Selling and Servicing Contract with Fannie Mae, whether in whole or in part, Fannie Mae may amend the SSA by providing written notice to Licensee, and the terms included in such notice will be effective immediately. Any decision to amend the SSA upon suspension or termination of Licensee’s Mortgage Selling and Servicing Contract is at Fannie Mae’s sole discretion.</p> <p>Licensee may reject any bulletin by providing written notice to Fannie Mae within 15 calendar days after receipt of such bulletin, or within 7 calendar days after receipt of a written notice amending</p>





General Provisions	
	<p>Licensee’s SSA, in which case Fannie Mae may terminate the SSA or any affected Schedule(s) effective as of the effective date of the bulletin or written notice. Unless Licensee provides such rejection notice within the 15-day period, Licensee is deemed to have accepted such amendments, and such amendments will form part of the SSA as of the effective date of such bulletin or written notice. Licensee’s continued use of any affected Licensed Application is an acknowledgment of its acceptance.</p> <p>Otherwise, the terms of the SSA may be amended solely by a writing executed by a duly authorized representative of each party to be bound thereby. The SSA may not be amended by any purchase order or other written instrument submitted by Licensee, whether or not formally rejected by Fannie Mae.</p>
Entire SSA; Priority	<p>The SSA constitutes the complete and exclusive statement of the agreement between the parties regarding the subject matter of each Schedule (or, if no Schedule has been entered into, regarding access to Fannie Mae’s technology and systems), and supersedes all prior or contemporaneous communications, proposals, or agreements, oral or written, relating to the subject matter of the SSA. Without further action on the part of either party, any (a) schedules entered into pursuant to such agreement(s) are deemed to be Schedules under the SSA and (b) references in any Schedules and associated forms to “Licensed Software” are deemed to be references to “Licensed Application.” If there is any conflict between a term or condition of any Schedule and the General Terms, the term or condition contained in the Schedule will take precedence over the conflicting term or condition of the General Terms, but only in connection with the Licensed Materials that are governed by that Schedule.</p>
Jurisdiction; Waiver of Jury Trial	<p>All disputes between the parties that cannot be settled by mutual agreement must be resolved solely and exclusively in the courts located within the state of New York, and each party hereby consents to the jurisdiction of such courts and irrevocably waives any objections thereto, including on the basis of improper venue or <u>forum non conveniens</u>.</p> <p><b>Each of the parties irrevocably waives all right to trial by jury in any legal proceeding arising out of or relating to the agreement.</b></p>
Third-Party Beneficiaries	<p>Applicable Third-Party Licensors are intended beneficiaries of the SSA and may rely upon and directly enforce the terms and conditions of the SSA to the extent it affects their rights or obligations. There are no other third-party beneficiaries of the SSA.</p>
U.S. Government	<p>If Licensee is any unit or agency of the U.S. Government, the Licensed Materials are provided as “commercial computer software” and “commercial computer software documentation,” respectively, under FAR 12.212 and, accordingly, use, duplication, and disclosure of the Licensed Materials by the U.S. Government is subject to restrictions set forth in the SSA.</p>
Foreign Users	<p>Licensee must ensure that the Licensed Materials are not used by any national (citizen or lawful permanent resident) of “Country Group E,” as that term is defined by the Export Administration Regulations, 15 C.F.R. 740 et. seq., nor may Licensee take any steps to facilitate such use.</p>
No Implied Waiver	<p>No term, provision, or clause of the SSA will be deemed waived and no breach excused unless such waiver or excuse is in writing and executed by a duly authorized representative of the party to be bound by it. Any waiver by a party of a breach by the other party does not constitute a consent to, waiver of, or excuse for any different or subsequent breach.</p>
Independent Parties	<p>The parties are independent contractors. Nothing in the SSA will be construed to make the parties partners, joint venturers, representatives, or agents of each other, nor may either party so represent to any third person. Third-Party Providers and Fannie Mae are not partners, joint venturers, representatives, or agents of each other.</p>



**If Licensee is not a SF Lender, then: (a) Appendix A is applicable and is expressly incorporated by reference, and (b) Licensee must comply with the provisions in this Part A. If Licensee is a SF lender, then Appendix A is not applicable and does not form part of this SSA.**

## A1. Definitions

“**Confidential Information**” means information disclosed by or on behalf of Fannie Mae relating to technical specifications; product development strategy and activity; pricing and financial information; designs; unpublished patent applications; inventions; improvements; writings and other works of authorship; drawings; models; software (including source code and object code); algorithms; flow charts; and all other documentation or information of a confidential, proprietary, or trade secret nature which a reasonable person would recognize as such, or which is specifically designated as confidential, and any compilation or summary of this information. Confidential Information includes nonpublic personal information and the Licensed Materials.

“**Losses**” means losses, damages, penalties, settlements, liabilities, judgments, claims, counterclaims, defenses, actions, costs, expenses, attorney’s fees, and other legal fees.

## A2. Trade Name and Trademarks

Subject to the limitations set forth below, Fannie Mae grants to Licensee a nonexclusive, royalty-free, non-assignable and non-sublicensable license to use and display the Fannie Mae Marks within the United States, its territories and possessions, solely in connection with the sale, offering for sale, advertising, and rendering of Licensee’s financial services and for the purposes of making truthful, accurate, and non-misleading references to Fannie Mae or Fannie Mae’s products or services. As such, Licensee may not register, use, or refer to a domain name that contains the Fannie Mae name, a Fannie Mae Mark, or any derivation of a Fannie Mae name or Mark to conduct or promote its own activities.

Terms Related to License to Use Fannie Mae Marks	
Topic	Description
Exclusions from License	This license does not apply to Fannie Mae’s House-on-the-Hill logo or any other corporate logos, slogans, or tag lines used by Fannie Mae to identify itself in the marketplace. This license does not give Licensee any additional right, title, or interest in any Fannie Mae Marks.
Marks belong entirely to Fannie Mae	Licensee using Fannie Mae’s Marks agrees that Fannie Mae’s Marks are distinctive, famous Marks that are valid, enforceable, and belong entirely to Fannie Mae.
No endorsement by Fannie Mae	Use of the Marks by Licensee, and of the Fannie Mae name in particular, may not in any way state or imply that Fannie Mae has endorsed Licensee’s products or services, nor constitute co-branded marketing by Licensee.
No confusion	Licensee may not use the Marks in the promotion of its products or services in a way that is likely to cause confusion, mistake, or likely to deceive the public about the actual source or sponsor of the products or services.



Topic	Description
Services and products to comply with applicable requirements	<p>Licensee’s right to use Fannie Mae Marks under this license is conditioned on Licensee’s agreement that the nature and quality of all services that it provides, offers, or sells in connection with its use of the Marks will meet industry standards and comply with Fannie Mae’s requirements.</p> <p>Licensee may use a Mark only in connection with the particular products or services for which Fannie Mae uses the Mark or for which Fannie Mae has registered (or applied to register) to use the particular Mark. If Licensee is not certain about the characteristics of the products or services for which the particular Mark is to be used, it should request clarification from Fannie Mae.</p>
No right to challenge	Licensee has no right to challenge the validity or enforceability of the Marks, to sublicense the use of any the Marks, or to benefit from the value of any goodwill that might be created by Licensee’s use of the Marks.
Fannie Mae’s remedies	If Fannie Mae believes that Licensee’s referencing of Fannie Mae Marks does not comply with the requirements in this SSA, Fannie Mae may require Licensee to immediately either comply with the SSA or discontinue use of the Marks. If appropriate, Fannie Mae may pursue equitable remedies, including specific performance or injunctive relief, to remedy Licensee’s breach.
Termination	<p>The license to use the Marks is terminated automatically when this SSA is terminated or, as applied to a Licensed Application, when Licensee’s license in the Licensed Application is terminated.</p> <p>Fannie Mae also may terminate the license to use the Marks in connection with a default under this SSA or if there is a material breach of the Fannie Mae trademark license, even if Fannie Mae decides not to terminate this SSA in whole or in part.</p>

### A3. Confidentiality of Information; Nonpublic Personal Information; Data Breaches and Procedures

All Confidential Information disclosed by Fannie Mae will be considered the property of Fannie Mae (or applicable third-party owner or Third Party Licensor, as applicable).

Topic	Description
Licensee Responsibilities	<p>Licensee must:</p> <ul style="list-style-type: none"> <li>• Take appropriate steps to ensure the security, integrity, and confidentiality of Confidential Information and must comply with all relevant applicable laws and regulations, including laws protecting borrower privacy.</li> <li>• Not disclose Confidential Information to third parties, without Fannie Mae’s prior written approval, except on a need-to-know basis to Licensee’s partners, affiliates, officers, employees, directors, contractors, counsels, agents, or representatives, provided they are subject to confidentiality obligations at least as stringent as those set forth in this Section A3.</li> <li>• Not use Confidential Information in any way that could be viewed as a conflict of interest, a breach of confidentiality or privacy, or the gaining of an unfair advantage from the relationship with Fannie Mae.</li> <li>• Implement commercially reasonable measures meeting or exceeding industry standards to ensure the security, integrity, and confidentiality of Confidential Information, including using industry-standard encryption for data in transit and virus checking programs designed to prevent the transmission and receipt of viruses and other malicious code, implementing appropriate disaster recovery and back-up procedures, implementing appropriate procedures to prevent disclosure of data and other materials to a party other than the</li> </ul>



Topic	Description
	<p>intended recipient, and employing methods for securely disposing or destroying such information.</p> <ul style="list-style-type: none"> <li>○ These measures must meet, at least, the same level of protection that the Receiving Party seeks for its own information of a similar nature.</li> <li>○ Licensee must collaborate with Fannie Mae in assessing the sufficiency of these measures and Licensee's information security program, upon reasonable request.</li> <li>● Instruct its Related Parties, representatives, successors, or assigns who may receive Confidential Information about the requirements of this Section A3 and the processes and procedures necessary to comply with them.</li> </ul>
Restrictive Legends	<ul style="list-style-type: none"> <li>● Licensee must abide by and reproduce and include any restrictive legend or proprietary rights notice that appears in or on any Confidential Information of Fannie Mae or any Third-Party Licensor (or other third-party owner) that it is authorized to reproduce.</li> <li>● Licensee also agrees that it will not remove, alter, cover, or distort any trademark, trade name, copyright, or other proprietary rights notices, legends, symbols or labels appearing on or in any Confidential Information of Fannie Mae or any Third-Party Licensor (or other third-party owner).</li> </ul>
Data Breach Response Program	<ul style="list-style-type: none"> <li>● Licensee must maintain a response program consistent with the requirements of the Interagency Guidance on Response Programs for Unauthorized Access to Customer Information and Customer Notice, as published in the Federal Register, for all Fannie Mae mortgage loans.</li> </ul>
Required Actions in Case of Data Breach	<ul style="list-style-type: none"> <li>● Licensee must address any Data Breach with prompt and effective corrective action, including cooperation with Fannie Mae in the investigation and remediation of such Data Breach, as well as prompt disclosure and notification where legally required and taking all steps reasonably requested by Fannie Mae to mitigate the consequences of such Data Breach. Licensee must fully cooperate with Fannie Mae to enable compliance with its legal and privacy incident management obligations.</li> </ul>
Notifications in Connection with a Data Breach	<p>Licensee must:</p> <ul style="list-style-type: none"> <li>● provide written notice to the borrowers and any state agencies or other bodies in accordance with privacy and data security breach laws;</li> <li>● maintain a copy of the notice in the individual mortgage loan file (if Licensee maintains the mortgage loan file);</li> <li>● notify Fannie Mae's Privacy Office (see E-1-03, List of Contacts in the Selling Guide) of any incident as soon as reasonably practicable via email. Notification must be within 72 hours if there is a data breach that <ul style="list-style-type: none"> <li>○ affects 10 or more borrowers,</li> <li>○ requires notice to state agencies or other regulatory bodies designated by privacy and data security breach laws, or</li> <li>○ involves the intentional unauthorized access or misuse of borrower NPI; and</li> </ul> </li> <li>● request permission from Fannie Mae's Privacy Office (see E-1-03, List of Contacts in the Selling Guide) to use Fannie Mae's name if the Licensee intends to refer to Fannie Mae in any notices sent to affected borrowers or regulatory agencies.</li> </ul> <p>The written notice of a data breach to Fannie Mae's Privacy Office (see E-1-03, List of Contacts in the Selling Guide) must include:</p>



Topic	Description
	<ul style="list-style-type: none"> <li>• a detailed description of the scope of the incident, including the number of impacted individuals and states where they reside;</li> <li>• a description of the related NPI;</li> <li>• the root cause (if known);</li> <li>• the response plan; and</li> <li>• a copy of the breach notice that the Licensee plans to send to the borrower(s) or an explanation as to why it is not sending a breach notice.</li> </ul>
Remedies	Fannie Mae may seek immediate equitable relief to enjoin any unauthorized use or disclosure of Confidential Information, in addition to all other rights and remedies it may have at law or otherwise.
Exclusions	The obligations in this Section do not apply to information that is or becomes public through no fault of Licensee, was previously known, or is disclosed to Licensee free of any obligation to keep it confidential or is independently developed by Licensee without reference or access to the Confidential Information.
Disclosure required by applicable law	<p>The restrictions on disclosure to a third party do not apply to the extent Licensee is required to disclose the Confidential Information by applicable law, provided that Licensee:</p> <ul style="list-style-type: none"> <li>• uses all reasonable efforts to give Fannie Mae notice at least 10 business days prior to such disclosure, and</li> <li>• discloses only that portion of the Confidential Information that Licensee’s legal counsel determines is legally required to be furnished, and requests that the information remain confidential.</li> </ul> <p>This notice requirement is waived if Licensee is required by law to disclose Confidential Information in response to a request from a governmental agency, regulator, or self-regulatory authority that has authority to regulate or oversee Fannie Mae’s business (including bank examiners, securities examiners, and regulators’ inspector general offices), so long as Licensee formally requests that the Confidential Information be treated in confidence and exempt from Freedom of Information Act and other open records laws requests.</p>

Fannie Mae may remove from Fannie Mae’s systems any material transmitted by Licensee that Fannie Mae determines is in violation of law or the SSA or that Fannie Mae determines may lead to a Performance Incident or Data Breach. Fannie Mae has no obligation to remove, screen, police, edit, or monitor any data or other material generated by Licensee or its Related Parties.

## A4. Feedback on New Processes and Technologies, Technology Upgrades, or Service Offerings

Licensee may provide feedback in connection with a new process, technology, technology upgrade, or service offering yet to be released into production by Fannie Mae. The feedback may include comments and recommendations. When Licensee provides such feedback, it grants Fannie Mae an unlimited, worldwide, perpetual, and irrevocable license under Licensee’s intellectual property rights, without duty to account, to disclose, incorporate, practice, deploy, or adapt such feedback.



## **A5. Loan Quality, Loan Performance Data and NPI**

Fannie Mae may at times share loan quality and loan performance data and other NPI with Licensee in compliance with permitted purposes outlined in the Gramm-Leach-Bliley Act and other applicable privacy laws. Licensee must use such data only for those limited permitted purposes.

## **A6. Fannie Mae Obligations; Specific Transactions**

Fannie Mae will not disclose confidential information received from Licensee in furtherance of this SSA to a third party, except as required or permitted by law. For specific transactions or dealings, Licensee and Fannie Mae may enter into a separate written confidentiality agreement. This separate confidentiality agreement will control in case of conflict with the provisions of Section A3. Fannie Mae may also agree in a separate written agreement that the confidentiality obligations set forth in Section A3 will apply to Fannie Mae.

## **A7. Compliance with Laws**

Licensee must comply with, all federal, state, and local laws (e.g., statutes, regulations, ordinances, directives, codes, administrative rules and orders that have the effect of law, and judicial rulings and opinions), including those that apply to any of its origination, selling, or servicing practices or other business practices (including the use of Fannie Mae licensed technology) that may have a material effect on Fannie Mae. Among other things, this means that Licensee must comply with any applicable law that addresses consumer credit, fair housing, fair lending, equal credit opportunity, truth in lending, wrongful discrimination, appraisals, real estate settlement procedures, privacy, data security, escrow account administration, mortgage insurance cancellation, debt collection, credit reporting, electronic signatures or transactions, electronic notarization (including remote notarization), predatory lending, anti-money laundering, export, terrorist activity, communications decency, the importation and exportation of software and data, ability to repay, state community and marital property, or the enforcement of any of the terms of relevant mortgages. Licensee bears sole responsibility for complying with such laws, rules, regulations, and conventions. Such compliance obligations shall in no event be considered imposed upon or shared by Fannie Mae or its Third-Party Licensors by virtue of Licensee's use of the Licensed Application.

## **A8. Indemnification**

Licensee must indemnify and hold harmless Fannie Mae, its Third-Party Licensors, and each of the foregoing entities' affiliates, partners, successors, and assigns and employees, officers, directors, agents, contractors, and representatives individually (when they are acting in their corporate capacity) harmless from and against all Losses that are based on, or result or arise from any third-party claim relating to, (i) any breach of the SSA (except to the extent the Losses resulted solely from Licensee following the written instructions of Fannie Mae relating to the claim or Fannie Mae or its Third-party Licensors directly caused such Fannie Mae Losses), (ii) activities that occur through the use of an Authentication Credential issued to Licensee, whether or not the activities were authorized by Licensee, (iii) any software, information, or data submitted to Fannie Mae technology using an Authentication Credential issued to Licensee or submitted on behalf of Licensee, (iv) Licensee's use of the Licensed Materials in conjunction with any third-party software or system, (v) any defamatory or illegal material, or material that violates any right of a third party, that is transmitted to Fannie Mae systems using an Authentication Credential issued to Licensee.

## **A9. Indemnification Procedures**

The indemnities set forth above (i) apply regardless of whether Fannie Mae is a party to the lawsuit or other proceeding; or the claim, suit, or proceeding has merit and (ii) do not modify or otherwise affect Fannie Mae's right to manage its defense for any claim, suit, or proceeding in accordance with its own judgment. If Fannie Mae chooses its own counsel, Licensee will still be obligated to the full extent of the indemnities set forth above, including paying



the attorney’s fees and costs of counsel selected by Fannie Mae. If Fannie Mae decides that its interests and Licensee’s coincide, Fannie Mae may decide to cooperate with Licensee in a joint defense.

Unless otherwise expressly provided in the SSA, Fannie Mae will determine without regard to “materiality” or similar limitations if there are any Fannie Mae Losses and the amount of all Fannie Mae Losses. All payments for indemnification are due within 60 days after written demand or if appealed, within 15 days after an appeal is denied. Fannie Mae may offset the amount of any unpaid indemnification payment due from Licensee against amounts Fannie Mae owes to Licensee.

## A10. General Provisions

Topic	Description
Severability	If any provision of this SSA is declared invalid or unenforceable, then, to the extent possible, all of the remaining provisions of this SSA will remain in full force and effect.
Governing Law	The SSA is governed by and construed in accordance with the laws of New York, without application of its conflicts of law rules.
Assignment	Licensee may not assign this SSA without Fannie Mae’s prior written consent, except by operation of law. Licensee must notify Fannie Mae within 30 days of any assignment by operation of law. Fannie Mae reserves the right to terminate the SSA if no such notice is given or upon receipt of such notice.
Electronic Signatures and Transmissions	Electronic signatures, including faxed signatures and scanned copies of ink signatures, will be deemed to be originals for all purposes, and the parties intend and agree to be legally bound by such and other electronic transmissions between them.



# Part B, Schedules





# ACheck (for LIHTC Syndicators)

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as ACheck®, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application provides information regarding an individual’s or other entity’s prior transactional history with Fannie Mae.
2. **Marks.** Licensee acknowledges all of Fannie Mae’s Marks associated with its Multifamily Applications, including ACheck.
3. **Protection.** For purposes of this Schedule, “Licensed Materials,” as referred to in the General Terms Section entitled “Ownership,” includes screen output and hard copy printouts resulting from the use of the Licensed Application.
4. **Authorized Users.** For purposes of this Schedule, the term “Authorized User” includes individuals who have obtained Authentication Credentials as a result of Licensee’s actions or Fannie Mae’s actions on Licensee’s behalf. Licensee is responsible for all actions and inactions of Authorized Users with respect to a Licensed Application and all actions and inactions of Authorized Users are deemed to be actions and inactions of Licensee. Licensee guarantees the full performance by its Authorized Users of all obligations under the SSA.
5. **Use of Application.** In addition to the terms set forth in this Schedule, Licensee is required to access and use the Licensed Application in accordance with the requirements of Fannie Mae, as amended, modified, or supplemented from time to time (collectively, the “Fannie Mae Requirements”). Licensee agrees that its use of the Licensed Application and any decision, approval, or action rendered by the Licensed Application is governed by the Fannie Mae Requirements.
6. **Restrictions on Use.** Without limiting the terms of the General Terms Section entitled "Restrictions on Use" or any other provision in the General Terms or this Schedule, Licensee may only access and use the Licensed Application to perform evaluations required by Fannie Mae of persons or entities involved in low income housing tax credit projects that Licensee has proposed or may propose to Fannie Mae as investments for a fund in which Fannie Mae is an investor.
7. **Third-Party Access.** Licensee may not designate any agents or other third parties to access or use the Licensed Application on Licensee’s behalf without the express written permission of Fannie Mae, which may be withheld by Fannie Mae at its sole discretion. Additionally, Licensee may not disclose, aggregate or distribute findings, messages or reports produced by the Licensed Application to any third parties. Licensee assumes full responsibility for the consequences of such disclosure in violation of the prohibitions set forth in the foregoing sentence.
8. **Termination.** In addition to Fannie Mae’s rights under the General Terms Section entitled “Termination,” Fannie Mae may terminate this Schedule without cause immediately upon written notice to Licensee.
9. **Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
10. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



# Collateral Applications

## Schedule (for Non-Seller/Service Providers)

1. **Licensed Application.** Fannie Mae licenses to Licensee the collateral-related applications known as Collateral Underwriter® or CU® and Uniform Collateral Data Portal® (“**UCDP**”) (including integration to Fannie Mae’s Collateral Data Delivery Service (“**CDDS**”), where permitted), together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms.
2. **Overview.** UCDP is a joint GSE portal for the electronic collection of appraisal data. When submitting appraisal data to UCDP, Licensee may designate the appraisal data for delivery to one or more GSEs. Appraisals delivered to Fannie Mae via UCDP will be automatically submitted to CU for review.
3. **Restrictions on Use.** Without limiting the terms of the Section of the General Terms entitled “Restrictions on Use” or any other provision in the General Terms or this Schedule, Licensee’s right to access and use the Licensed Applications and to use the associated Documentation shall be conditioned upon Licensee’s compliance with the following:
  - a. Licensee must limit its use of the Licensed Applications, including reports and other output, in printed form or otherwise, to (i) the management of collateral risk and (ii) protection against or prevention of actual or potential fraud, unauthorized transactions, claims, or other liability.
  - b. Licensee may not use the Licensed Applications, including reports and other output, in printed form or otherwise: (i) for credit evaluation, (ii) to make a credit decision, or (iii) to interfere with the independent judgment of an appraiser.
4. **Acknowledgments.** Licensee agrees to the following:
  - a. Licensee is responsible for the assessment and accuracy of appraisals in accordance with the *Selling Guide*. The Licensed Applications do not “approve” or “deny” appraisals, nor does the absence or presence of flags or messages generated by the Licensed Applications indicate an appraisal is acceptable or unacceptable.
  - b. Output generated by the Licensed Applications, in whole or in part, has not been prepared by a licensed or certified appraiser and does not constitute an appraisal or valuation of the subject property.
  - c. Licensee has obtained requisite authorization to access, review and use appraisals and related data that have been procured through the Licensed Applications.
5. **Third-Party Access.**
  - a. UCDP. If Licensee is a correspondent lender or is otherwise originating loans, Licensee may designate one or more agents (including appraisal management companies and outsource providers) to use UCDP on Licensee’s behalf. If Licensee is any other entity, Licensee may not designate any agents to use UCDP on Licensee’s behalf. An agent’s access to UCDP provides the agent with access to the CU findings and messages included in the UCDP output but does not entitle the agent to access the CU application itself.
  - b. CU. Licensee may not designate third parties to use CU or otherwise provide third parties with access to CU (including appraisal management companies, technology vendors, and appraisers) without the express written permission of Fannie Mae, which permission may be withheld by Fannie Mae at its sole discretion. Additionally, although Licensee may use CU output to inform its dialogue with appraisal management companies and appraisers regarding appraisals they supplied to Licensee, Licensee may not provide appraisal management companies and appraisers with copies or displays of Fannie Mae reports that contain CU findings, including, without limitation, the CU Print Report, the UCDP Submission Summary Report (SSR), and the CU section of the DU Underwriting Findings Report. Further, Licensee’s technology vendors may not (i) disclose, aggregate, or distribute CU findings, messages, or reports containing CU findings and messages to third parties or (ii) use CU findings or messages for any purpose other than assisting Licensee in Licensee’s management of collateral risk and helping Licensee protect against or prevent actual or potential fraud, unauthorized transactions, claims,



and/or other liability. Licensee assumes full responsibility for the consequences of such technology vendors' disclosure and/or use of CU findings and messages in violation of the prohibitions set forth in the foregoing sentence.

6. **Guarantee by Licensee.** If Licensee designates an agent or other third party to use the Licensed Applications, or otherwise provides a third party access to the Licensed Applications, whether in compliance with or in violation of the terms of the SSA, Licensee guarantees full performance by each agent or other third party of all obligations set forth in the General Terms and this Schedule, and shall retain all obligations and liabilities under the General Terms and this Schedule in connection with that party's access to and use of the Licensed Applications.
7. **Appraisal Sharing and Disclosure of Doc File ID.** If Licensee directs the Licensed Applications to share an appraisal or other data associated with a Doc File ID with a third party, or if Licensee discloses a Doc File ID to a third party, including an agent, Licensee will be deemed to have authorized Fannie Mae to provide the third party with access to all data associated with the appraisal or Doc File ID. Licensee indemnifies and holds Fannie Mae harmless from claims and liability arising from providing such access.
8. **Termination of Relationships.** Fannie Mae reserves the right to immediately suspend or terminate any relationship established between Licensee and a third party by and for the Licensed Applications at any time, at its sole discretion.
9. **Termination.** In addition to the termination provision in the Section of the General Terms entitled "Term and Termination," Fannie Mae may, at any time and without cause, immediately suspend or terminate Licensee's right to access and use the Licensed Applications, or may terminate this Schedule, upon notice to the Licensee.
10. **Indemnification.** Licensee's obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
11. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled "Survival," any provision of this Schedule that contemplates its continuing effectiveness, including "Indemnification," will survive any termination of this Schedule or the SSA.



# Condo Project Manager

## Schedule (for Non-Seller/Service)

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as Condo Project Manager™ or CPM™, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application provides certain automated underwriting functionality for condominium projects including that designed to:
  - a. help determine if a project meets Fannie Mae’s eligibility requirements for loan delivery to Fannie Mae;
  - b. support and facilitate Licensee’s electronic underwriting of shared ownership structured projects; and
  - c. generate project eligibility findings.
2. **Rights in Data.** For purposes of this Schedule, the following sentence is added after the first sentence in the Section of the General Terms entitled “Rights in Data”:

Without limiting the foregoing, all data, materials and records (including data and materials compiled from records) representing, related to, associated with or based on condominium or shared ownership structured projects that are submitted to the Licensed Application are Fannie Mae’s property regardless of the physical form or characteristics of the data, materials or records or whether they are developed by others.
3. **Acknowledgments.** Licensee acknowledges the following:
  - a. Project eligibility, as determined by the Licensee and the Licensed Application, is based solely on the data entered into the Licensed Application and certified by the Licensee, subject to Fannie Mae’s policies and guidelines pertaining to eligibility for loan delivery to Fannie Mae.
  - b. Eligibility determinations issued by the Licensee and the Licensed Application do not relieve Licensee of its responsibility to review applicable project documentation and data as established in the Selling Guide. Fannie Mae reserves the right to change a project eligibility status if information acquired after certification has an impact on a previously issued eligibility determination, as determined by Fannie Mae in its sole discretion.
  - c. Results or findings generated by the Licensed Application do not constitute a commitment by Fannie Mae to purchase any loan. If Licensee obtains knowledge of any information that could impact the eligibility status reflected in the Licensed Application, the Licensee must update the relevant data that has been submitted to the Licensed Application as soon as practicable but, in all events, no later than 5 business days after becoming aware of such information.
  - d. The Licensed Application may not identify all errors or issues that would cause Fannie Mae to delay or decline to purchase a loan or, following purchase, to require the repurchase of a loan.
  - e. Any finding or determination rendered by the Licensed Application is not a consumer credit report and does not constitute an approval or denial of a Mortgage Loan Application by Fannie Mae or a commitment to purchase a loan by Fannie Mae.
4. **CPM Identification Numbers.** Licensee’s disclosure of a CPM Identification Number, including a project or phase ID, to a third party, including aggregators, is deemed to be the Licensee’s consent to the third party’s access to that collection of data assigned such CPM Identification Number (for which Fannie Mae will have no liability) and authorization to Fannie Mae to provide the third party with such access.
5. **Grant of Rights and Imposition of Obligations.** The rights granted in this Schedule do not entitle Licensee to use the Licensed Materials, or any technology or intellectual property contained within them, as reference or inspiration for developing or creating another product, tool or technology in any way based upon the Licensed Application. Licensee agrees that Licensee will not, by the terms of this Schedule, obtain any rights to any ideas or concepts



embodied within the Licensed Materials which may be retained in intangible form by individuals who have had access to them.



# Desktop Originator

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as Desktop Originator® (DO®), together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application provides certain automated underwriting functionality, including those designed to:
  - a. facilitate the communication and exchange of certain data between Licensee and each Sponsoring Lender;
  - b. generate certain recommendations, underwriting findings (including Codified Findings), underwriting analyses, and other reports;
  - c. facilitate the communication and exchange of data between Licensee and consumer reporting agencies accessible through the Credit Retrieval Module;
  - d. validate certain loan application data where Licensee has been given access to the DU Validation Service; and
  - e. facilitate Licensee’s access to certain mortgage scorecards maintained by or on behalf of the U.S. Federal Housing Administration (the “**FHA**”) and the U.S. Department of Veterans Affairs (the “**VA**”).
2. **Definitions.** The following terms are used in this Schedule as defined below:

“**Codified Findings**” means any underwriting recommendation or underwriting findings files, results files, structures, and message or other codes pertaining to the Licensed Application (as such files, structures, and message and other codes may be modified from time to time), which are provided by (or on behalf of) Fannie Mae to Licensee for the purpose of, among other things, facilitating Licensee’s development of Consumer Findings.

“**Consumer Data**” means any information, including consumer credit data, which bears on a consumer’s creditworthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living and in connection with a refinance, includes whether Fannie Mae owns the existing loan. Such data may include, data contained in:

- a. residential mortgage credit reports, “in-file” credit reports, or “consumer reports,” as defined in the FCRA;
- b. verifications of income, employment, or assets, or other forms of alternate documentation as described in the Selling Guide;
- c. the Uniform Residential Loan Application, including any attachments and supplements to it; and
- d. any correspondence or communication from the consumer or any third party which includes information relating to any of the above factors.

From time to time and as a convenience only, Fannie Mae may identify information as Consumer Data, but Fannie Mae’s failure to so identify such information as Consumer Data does not relieve Licensee of any of its obligations related to Consumer Data.

“**Consumer Findings**” means recommendations or findings relating to the Licensed Application that are understandable and meaningful to Customers. Consumer Findings may be a derivative work of Codified Findings.

“**Consumer Report**” means a “consumer report” issued by a “consumer reporting agency,” as those terms are defined by the FCRA.



**“Credit Retrieval Module”** means the component of the Licensed Application that facilitates the retrieval of a Consumer Report from a consumer reporting agency by communicating and exchanging data between Licensee and the consumer reporting agency.

**“Customer(s)”** means individual mortgage loan applicants and borrowers or prospective mortgage loan applicants and borrowers.

**“DU Validation”** means a validation of a Customer’s Consumer Data, as submitted to the Licensed Application by Licensee, against corresponding Consumer Data received by Fannie Mae from a Third-Party Data Source through the DU Validation Service.

**“DU Validation Service”** means the component of the Licensed Application that performs DU Validations.

**“ECOA”** means the Equal Credit Opportunity Act, codified at 15 U.S.C. 1691 et seq., and its implementing regulation, Regulation B, codified at 12 C.F.R. Part 202.

**“FCRA”** means the Fair Credit Reporting Act, codified at 15 U.S.C. 1681 et seq., and the Federal Trade Commission's Official Staff Commentary to the Fair Credit Reporting Act.

**“Help Screen”** refers to the function within the Licensed Application that, among other things, provides a reference to the capabilities and features of, and the glossary of terms used in, the Licensed Application.

**“Loan Casefile”** means a unique collection of data related to a Customer’s loan application, including, as applicable, Consumer Data, and other information such as recommendations, findings (including Codified Findings), analyses, reports and other output generated by the Licensed Application, all of which are logically associated in a single file and assigned a unique casefile identifier.

**“Loan Documents”** means forms that are provided with the Licensed Application as a convenience to Licensee. These forms include the Uniform Residential Loan Application and any attachments and supplements to it.

**“Mortgage Loan Application”** means the submission by a loan applicant of financial information and identification of a specific property to secure a loan.

**“Pre-qualification Analysis”** means the evaluation of Consumer Data with respect to a prospective loan applicant for the purpose of evaluating such prospective applicant’s qualification for financing, other than in connection with a Mortgage Loan Application.

**“RESPA”** means the Real Estate Settlement Procedures Act, codified at 12 U.S.C. 2601 et seq., and its implementing regulation, Regulation X.

**“Sponsoring Lender”** means any third-party financial institution with which Licensee maintains an independent contractual relationship that authorizes Licensee to offer its loan products and communicate with it in conjunction with the origination of residential mortgage loans via the Licensed Application, which communication includes the submission and receipt of loan product information and Licensee’s submission to Sponsoring Lender of loan applications and consumer reports obtained via the Credit Retrieval Module.

**“Subject Property”** means the property that is the subject of a loan.

**“Third-Party Data Source”** means a Third-Party Licenser: (i) from whom Licensee orders Consumer Reports through the Credit Retrieval Module which are then transmitted through a Third-Party Application or (ii) who is designated in the Fannie Mae Selling Guide as participating in the DU Validation Service and whom Licensee commissions to transmit Verification Reports to the DU Validation Service by a Third-Party Application.

**“TILA”** means the Truth-in-Lending Act, codified at 15 U.S.C. 1601 et seq., and its implementing regulation, Regulation Z, and the Official Staff Commentary to Regulation Z, as applicable.



**“Verification Report”** means a report containing Consumer Data transmitted by a Third-Party Data Source to the DU Validation Service.

3. **Sponsoring Lenders.** Prior to using the Licensed Application, Licensee must register at least one Sponsoring Lender with Fannie Mae and thereafter retain at least one Sponsoring Lender throughout the term of this Schedule.
4. **Restrictions on Use.** Without limiting the terms of the Section of the General Terms entitled “Restriction on Use” or any other provision in the General Terms or this Schedule, Licensee may use the Licensed Application’s Credit Retrieval Module, underwriting functionality, and Pre-qualification Analysis functionality only under the following circumstances:
  - a. To request and receive Consumer Reports and analyze and evaluate Consumer Data in such reports for the purpose of performing Pre-qualification Analyses of prospective loan applicants who have submitted an express, written authorization to Licensee to obtain such reports and analyze and evaluate such data.
  - b. To request and receive Consumer Reports and analyze and evaluate Consumer Data in such reports in underwriting Mortgage Loan Applications before a decision regarding any such application is made and communicated to any loan applicants.
  - c. Licensee shall not use (or permit its Authorized Users to use) the Licensed Application to engage in any activity that would be prohibited by Selling Guide B2-1.2-04, Prohibited Refinancing Practices.
  - d. Licensee shall not redistribute the Licensed Application, except with the express written consent of Fannie Mae and on such terms and conditions as Fannie Mae may require.
5. **Codified Findings.** The following terms apply if Fannie Mae provides Codified Findings to Licensee:
  - a. Permitted Uses of Codified Findings. Licensee may use the Codified Findings to:
    - i. modify and develop Consumer Findings that are derivative works of the Sites;
    - ii. populate Licensee’s database and other downstream systems with data points, including, by way of illustration, special feature codes and Consumer Data;
    - iii. create actionable items based on data parsed from the Codified Findings;
    - iv. communicate loan conditions to Licensee’s fulfillment staff;
    - v. trigger automated system messaging of processing requirements based on Licensee’s loan processing rules;
    - vi. customize, add, or suppress messaging to be compatible with Licensee’s specific requirements; and
    - vii. trigger automated loan-processing actions based on Licensee’s loan processing rules that result in automatically executed actions, such as ancillary fulfillment service ordering (i.e., flood, mortgage insurance, and title), loan condition clearing tasks, and loan status tracking, all without user intervention.
  - b. Provisions Governing Codified Findings. Licensee agrees that the Codified Findings are subject to change at any time and from time to time:
    - i. Licensee develops code based upon the Codified Findings at its own risk, cost, and expense;
    - ii. upon receipt of any changes to the Codified Findings, Licensee must promptly update any code that it has developed or licensed in order to conform it to the most recent version of the Codified Findings;
    - iii. neither Licensee nor any Third-Party Provider used by Licensee may modify, alter, or translate the Codified Findings in such a way as to materially alter the substance of any recommendation or finding issued by the Licensed Application;
    - iv. if there is any inconsistency between the findings issued by the Licensed Application and the Codified Findings, the findings issued by the Licensed Application will govern;
    - v. Fannie Mae has the right, but not the obligation, to review and comment on any Consumer Findings developed by Licensee or any Third-Party Provider used by Licensee;





- vi. Licensee must promptly make (or cause to be made) any alterations or additions that Fannie Mae may request from time to time to any Consumer Findings developed by Licensee or any Third-Party Provider; and
- vii. Consumer Findings may not contain any reference to Fannie Mae without Fannie Mae's prior written consent.

c. **Liability Related to Use of Codified Findings.** Licensee further agrees that the Codified Findings are provided as a convenience only, and that their use may result in liability under existing laws, rules, or regulations, and under agreements to which Licensee is a party. Any liability resulting from Licensee's use of Codified Findings is solely Licensee's responsibility, and Fannie Mae and its Third-Party Licensors are not responsible for any such use or liability.

6. **Unauthorized Representations; Sharing of Findings and Recommendations.** Notwithstanding the provisions of the Section of the General Terms entitled "Unauthorized Representations," Licensee may share underwriting findings and recommendations (e.g., "approve," "refer," or "refer with caution") generated by the Licensed Application, including findings reports, with a Customer; provided that (a) the findings and recommendations are shared in a manner that makes them understandable and meaningful to Customers, and (b) if the findings or recommendations contain any reference to Fannie Mae, Licensee clearly and conspicuously informs the Customer in writing that any finding or recommendation rendered by the Licensed Application is not a consumer credit report and does not constitute an approval or denial of a Mortgage Loan Application by Fannie Mae, or a commitment to purchase a loan by Fannie Mae. Unless otherwise required by law, no other sharing of the DU Findings Report is permitted.

The DU Messages API enables a Licensee to automate the retrieval of messages provided on the DU Findings Report. Because the DU Messages API enables the retrieval of DU findings, Licensee agrees that it must comply with all requirements in this SSA for the access, sharing and use of the Loan Casefile and any associated findings when using the DU Messages API.

7. **Limited Agency Relationship.** Notwithstanding the Section of the General Terms entitled "Independent Parties," Licensee agrees that, in obtaining Consumer Reports via the Licensed Application and in the processing and evaluation of Consumer Data from Consumer Reports by the Licensed Application for purposes of performing a Pre-qualification Analysis or making an underwriting recommendation, Fannie Mae, as owner of the Licensed Application, is the agent of Licensee, as that term is defined in the FCRA. As Licensee's limited agent, Fannie Mae will, and is expressly authorized by Licensee to disclose or require Licensee to disclose (through reasonable, prescribed means) to Third-Party Data Sources, including consumer reporting agencies, any secondary use of such Consumer Data facilitated by Licensee's use of the Licensed Application (including information relating to the identity of the secondary user). Licensee also agrees that Fannie Mae's role as Licensee's limited agent does not extend beyond the limited purposes set forth in this Section, and, for all other purposes, there is no such principal and agent relationship. Moreover, Licensee will in no way misrepresent to any third party the limited extent of this principal/agent relationship.

8. **Relationship with Third-Party Data Sources.**

- a. **Credit Retrieval Module.** Licensee must, concurrently with this Schedule, maintain a separate agreement with each Third-Party Data Source that is accessible to it via the Licensed Application and from which it orders Consumer Reports through the Credit Retrieval Module. In addition to this SSA, such agreement(s) will govern Licensee's use of all Consumer Reports obtained electronically through the Credit Retrieval Module.
- b. **DU Validation Service.** Licensee must, concurrently with this Schedule, maintain a separate agreement with each Third-Party Data Source it commissions to transmit Verification Reports to the Licensed Application through the DU Validation Service. Such agreements must provide for all rights and authorizations necessary to enable Verification Reports to be provided to and used by Fannie Mae in performing DU Validations. Licensee must order Verification Reports directly from the applicable Third-Party Data Source.
- c. **Responsibility.** In no event will Fannie Mae be responsible for any aspect of Licensee's relationship with any Third-Party Data Source, including any fees or charges related to Licensee's use of its services or Fannie Mae's access to or use of Consumer Reports or Verification Reports.



d. **Warranty.** Licensee hereby certifies, represents and warrants that any request for or use of “consumer reports,” as defined in the FCRA through the Licensed Application is strictly for “permissible purposes,” as defined in Section 604 of the FCRA, and for no other purpose and will in all other respects comply with the requirements of the FCRA.

9. **Features Pertaining to the Subject Property.**

- a. **No Warranty Regarding Value.** Fannie Mae does not warrant that any property sales price (or any estimated value used to process a loan for a refinance transaction) accepted by the Licensed Application as the value for a transaction represents the actual value of the Subject Property.
- b. **Statements to Third Parties.** Licensee must not make any statements to any third party (including Customers) that Fannie Mae performed any kind of property review, appraisal, or valuation of the Subject Property.
- c. **Not an Appraisal or Valuation.** Output generated by the Licensed Application, in whole or in part, has not been prepared by a licensed or certified appraiser and does not constitute an appraisal or valuation of the Subject Property.
- d. **Findings for Informational Purposes Only.** The findings and messages generated or reported by the Licensed Application are for informational purposes only. In no event will the absence or presence of flags or messages generated or reported by the Licensed Application indicate that an appraisal is acceptable or unacceptable. Findings generated or reported by the Licensed Application may not be used as Licensee’s basis to accept or reject an appraisal nor may they be used as the basis for a credit decision.
- e. **No Interference with Judgment of Appraiser.** Licensee may not use findings generated or reported by the Licensed Application to interfere with the independent judgment of an appraiser nor encourage an appraiser to provide inaccurate or otherwise misleading conclusions to influence the automated output of the Licensed Application.

10. **Recordkeeping.** In addition to the provisions of the Section of the General Terms entitled “Recordkeeping,” the following applies:

- a. Licensee agrees that its access to data from the Licensed Application will terminate upon its electronic submission of such data to the Sponsoring Lender. Under such and certain other circumstances, Licensee may need to produce copies of the consumer reports, uniform residential loan applications, or other data prior to submitting the related Loan Casefiles to a Sponsoring Lender. In no event will Fannie Mae be responsible for maintaining any such data for Licensee or to provide Licensee with any such data at any time, either in electronic or hard-copy format.

11. **Loan Documents.** Licensee agrees that the Loan Documents are provided as a convenience only, and that Licensee’s misuse or improper use of such forms may result in liability under existing laws, rules, or regulations, and under agreements to which Licensee is a party. Licensee agrees that:

- a. any liability resulting from Licensee’s use of the Loan Documents is solely Licensee’s responsibility, and
- b. Fannie Mae and any of its licensors of the Loan Documents are not responsible in any way for any such use or liability.

12. **Loan Casefile Identification Numbers.** Licensee’s disclosure of a Loan Casefile identification number to a third party, either for due diligence purposes or otherwise, is deemed to be Licensee’s consent to the third party’s access to the Loan Casefile, including any associated DU findings (in all cases, for which Fannie Mae will have no liability) and authorization to Fannie Mae to provide the third party with such access, including access through the DU Messages API. In no event may a Loan Casefile identification number be used by Licensee to submit more than one loan to the Licensed Application.

13. **Compliance with Laws.** Without limiting the generality of the Section of the General Terms entitled “Compliance with Laws,” Licensee represents and warrants that:



- a. **Origination Cost.** It is Licensee's sole responsibility to, and Licensee will, determine whether each cost relating to the origination of each residential mortgage loan is a "finance charge," as that term is defined by the Truth-in-Lending Act.
  - b. **Help Screens.** Licensee will not rely on any definitions provided in the Help Screen as being dispositive of the meaning of such terms and will seek its own legal counsel to determine the appropriate meaning of such terms, in light of Licensee's operations, for purposes of the Truth-in-Lending Act.
  - c. **CLO-related Access Fees.** To the extent that Licensee elects to charge a CLO-related access fee (as "CLO" is defined by RESPA or a RESPA-related Policy Statement) to a loan applicant in connection with Licensee's use of the Licensed Application in addition to any broker or origination-related fees
    - i. the CLO access fee will not be duplicative and will relate to the CLO-type services actually rendered by Licensee and
    - ii. any CLO disclosure required by RESPA will be provided to the applicant in the form and manner prescribed by RESPA. Moreover, any such CLO access fee, any CLO access fee charged to the Sponsoring Lender, and the use of the Licensed Application for CLO-type services will in all other respects comply with RESPA.
  - d. **Applicable Laws.** Licensee acknowledges that its activities, whether or not the Licensed Application is utilized in connection with such activities, may subject Licensee to certain federal, state, and local substantive and disclosure laws and regulations, including, RESPA, TILA, FCRA, ECOA, and the Home Mortgage Disclosure Act and mortgage lending or broker statutes and their implementing regulations and commentaries, as applicable. Licensee hereby represents and warrants that it is in full compliance with these and all other laws, rules, and regulations (including ordinances, conventions, orders that have the effect of law, and judicial rulings and opinions) that apply to any of its mortgage lending, property valuation, and other business practices, as well as to its use of the Licensed Application and Fannie Mae's systems and that may have a material effect on Fannie Mae (collectively "**Applicable Laws**"). Licensee further represents and warrants that:
    - i. it holds all applicable licenses and authorizations in all jurisdictions in which it conducts its business pursuant to Applicable Laws,
    - ii. such licenses and authorizations are current and are fully in effect, and
    - iii. it has designed and implemented compliance and quality control policies, systems, and procedures aimed at ensuring compliance with the Applicable Laws, as well as accurate and reliable data capture, collateral valuation, data reporting, and adherence in all other manner to sound loan origination practices and principles. Licensee bears sole responsibility for complying with Applicable Laws (and compliance with its own quality control policies, procedures, and plans) in connection with its use of the Licensed Application. The obligations set forth in this Section will in no event be considered imposed upon or shared by Fannie Mae or any Third-Party Licensors by virtue of Licensee's use of the Licensed Application or any forms, documents, or other written or electronic materials provided by Fannie Mae or its Licensors, agents, or representatives.
14. **Litigation and Enforcement Actions.** Licensee must notify Fannie Mae in accordance with the requirements of the Section of the General Terms entitled "Notices" within three (3) business days of notice of any actual or threatened civil, administrative, or criminal litigation or enforcement matter arising out of, or relating to, any alleged material violation by Licensee of an Applicable Law in which Licensee's use of the Licensed Application is or may become relevant. Upon receipt of such notice, Fannie Mae may conduct an audit of Licensee's books and records, or such other inquiry as it may determine reasonable in the circumstances, regarding such alleged violation, and Licensee must reasonably cooperate in regard to such audit or inquiry.
15. **Privacy.** Licensee privacy statements, policies, and practices relating to the Licensed Application must not conflict with the Section of the General Terms entitled "Rights in Data," or any privacy statement included in the Licensed Application. Fannie Mae will not be responsible for monitoring or reviewing Licensee's privacy statement(s) or assisting in their development and will not be bound thereby.
16. **DU for Government Loans.** The Licensed Application contains certain functionality designed to assist Licensee in evaluating a loan's eligibility for guaranty by the VA or insuring by FHA (the VA and FHA each being referred to in the



singular as the “**Agency**” and together as the “**Agencies**”). In addition to the terms in the General Terms and this Schedule, the following terms and conditions apply with respect to the components of the Licensed Application used to assist lenders in their underwriting of government loans (“**Desktop Underwriter for Government Loans**”):

- a. **Warranties Related to Government Loans.** Licensee represents and warrants that to the extent required by the Agency, Licensee is authorized to originate VA guaranteed or FHA insured housing loans (as applicable). Licensee shall comply with all policies and requirements set forth by the authorizing Agency. In addition, Licensee agrees, represents, and warrants that it will
    - i. comply with all applicable laws and regulations in its use of Desktop Underwriter for Government Loans and any output of Desktop Underwriter for Government Loans,
    - ii. provide to each applicant to whom it determines not to extend credit an adverse action notice in accordance with the requirements of ECOA,
    - iii. rely upon its own counsel to ensure compliance with ECOA, the Fair Housing Act, and other Applicable Laws, and
    - iv. obtain each borrower’s written consent to obtain credit reports in accordance with the requirements of the FCRA and, where legally required, any other information required by Desktop Underwriter for Government Loans.
  - b. **Suspension or Termination; Authorizing Agencies.** Licensee agrees that:
    - i. notwithstanding any provision to the contrary in the SSA, Fannie Mae has the right to immediately limit, suspend, or terminate Licensee’s license to access and use Desktop Underwriter for Government Loans upon Fannie Mae or an Agency’s determination that
      - (1) Licensee is unacceptable as a licensee of Desktop Underwriter for Government Loans; or
      - (2) is not complying with the guidelines for the use of Desktop Underwriter for Government Loans, and Fannie Mae has no liability to Licensee or otherwise for any such action;
    - ii. Licensee must provide, in a timely manner, such information requested by an authorizing Agency from time to time for quality control, monitoring, risk management, or other purposes, in the form and format specified by Fannie Mae or the authorizing Agency. In addition, notwithstanding any provisions to the contrary in the SSA, Licensee hereby authorizes Fannie Mae to:
      - (1) provide to the Agencies loan data, reports, and other information (including loan level and summary information and information for evaluation, quality control, or monitoring purposes) required or requested by the applicable Agency with respect to applications or loans processed through Desktop Underwriter for Government Loans; and
      - (2) provide the applicable Agency with periodic reports regarding its status as a licensee of Desktop Underwriter for Government Loans.
17. **Limited Contractual Compliance Warranty; Termination of Sponsoring Lender Relationship.** Licensee represents and warrants that it will abide by those terms and conditions of any contractual relationship to which it is a party with a Sponsoring Lender which bear on or are affected by Licensee’s use of the Licensed Application. A breach of any such agreement between Licensee and a Sponsoring Lender which arises from and is directly related to Licensee’s use of the Licensed Application will result in a breach of the warranty set forth in this Section. Licensee agrees that if a Sponsoring Lender advises Fannie Mae of its desire that Licensee no longer have access to Sponsoring Lender’s products and other information via the Licensed Application, Licensee agrees that Fannie Mae will be authorized to deny Licensee access to such Sponsoring Lender’s products and information via the Licensed Application.
18. **Support; No Duty to Monitor.** Fannie Mae will make online resources such as job aids, quick steps, and recorded presentations relating to the use of the Licensed Application available to Licensee. Licensee acknowledges and agrees that Licensee, and not Fannie Mae, is responsible for responding to comments and questions from Customers relating to the Licensed Application. Fannie Mae has no obligation with respect to the activity of Authorized Users



relating to the Licensed Application, including any obligation to remove, screen, police, edit, or monitor any data or other material generated by Licensee's employees, agents, contractors, representatives, customers, or affiliates.

19. **Termination for Convenience.** Notwithstanding the terms of the Section of the General Terms entitled "Termination," either party may terminate this Schedule or the entire SSA at any time, for any reason, upon 30 days' prior written notice to the other.
20. **Suspension or Termination for Cause.** In addition to, and not in limitation of, Fannie Mae's rights under the General Terms Section entitled "Termination," Fannie Mae reserves the right to immediately without notice, at any time and in its sole discretion suspend or terminate (a) this Schedule or (b) Licensee's access to the Licensed Application if:
  - a. Licensee violates the terms of the Section of this Schedule entitled "Features Pertaining to the Subject Property" or any section of the Selling Guide pertaining to the use of Desktop Underwriter in relation to one or more properties;
  - b. Licensee is found by Fannie Mae to be in breach of its Limited Contractual Compliance Warranty, as set forth in this Schedule;
  - c. Fannie Mae determines that Licensee's access to the Licensed Application may result in harm or potential harm to Fannie Mae or the market in general or its efforts to market the Licensed Application;
  - d. and Fannie Mae will have no liability to Licensee or otherwise for any such action.
21. **Bulletins.** Licensee acknowledges that, contrary to the terms of the Section of the General Terms entitled "Issued Bulletins; Amendments" regarding notification, bulletins directed to Licensee amending this Schedule or the General Terms will not be issued to a Corporate Administrator of Licensee but will, instead, be posted to the applicable Fannie Mae webpage and emailed to Licensed Application users. Licensee understands that monitoring the Fannie Mae webpage applicable to the Licensed Application may be necessary to receive timely notice of a Bulletin amending this Schedule or the General Terms.
22. **Indemnification.** Licensee's obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of Sections 4-7, 9 or 13-17 of this Schedule.
23. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled "Survival," any provision of this Schedule that contemplates its continuing effectiveness, including "Indemnification," will survive any termination of this Schedule or the SSA.



# Desktop Underwriter

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as Desktop Underwriter®, or DU®, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application provides certain automated underwriting functionality, including those designed to:
  - a. facilitate the communication and exchange of certain data between Licensee and Third-Party Originators, where authorized;
  - b. support and facilitate Licensee’s electronic underwriting of Mortgage Loan Applications or performance of Pre-qualification Analyses;
  - c. generate certain recommendations, underwriting findings (including Codified Findings), underwriting analyses, and other reports;
  - d. facilitate the communication and exchange of data between Licensee and consumer reporting agencies accessible through the Credit Retrieval Module;
  - e. validate certain loan application data where Licensee has been given access to the DU Validation Service;
  - f. identify eligibility for certain limited waivers and relief from enforcement of certain representations and warranties; and
  - g. facilitate Licensee’s access to certain mortgage scorecards maintained by or on behalf of the U.S. Federal Housing Administration (the “**FHA**”) and the U.S. Department of Veterans Affairs (the “**VA**”).

2. **Definitions.** The following terms are used in this Schedule as defined below:

“**Appraisal Waiver**” means the option that is established in the Selling Guide to waive the requirement to obtain an appraisal.

“**Codified Findings**” means any underwriting recommendation or underwriting findings files, results files, structures, and message or other codes pertaining to the Licensed Application (as such files, structures, and message and other codes may be modified from time to time), which are provided by (or on behalf of) Fannie Mae to Licensee for the purpose of, among other things, facilitating Licensee’s development of Consumer Findings.

“**Consumer Data**” means any information, including consumer credit data, which bears on a consumer’s creditworthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living and in connection with a refinance, includes whether Fannie Mae owns the existing loan. Such data may include data contained in:

- a. residential mortgage credit reports, “in-file” credit reports, or “consumer reports,” as defined in the FCRA;
- b. verifications of income, employment, or assets, or other forms of alternate documentation as described in the Selling Guide;
- c. the Uniform Residential Loan Application, including any attachments and supplements to it; and
- d. any correspondence or communication from the consumer or any third party which includes information relating to any of the above factors.



From time to time and as a convenience only, Fannie Mae may identify information as Consumer Data, but Fannie Mae's failure to so identify such information as Consumer Data does not relieve Licensee of any of its obligations related to Consumer Data.

**“Consumer Findings”** means recommendations or findings relating to the Licensed Application that are understandable and meaningful to Customers. Consumer Findings may be a derivative work of Codified Findings.

**“Consumer Report”** means a “consumer report” issued by a “consumer reporting agency,” as those terms are defined by the FCRA.

**“Credit Retrieval Module”** means the component of the Licensed Application that facilitates the retrieval of a Consumer Report from a consumer reporting agency by communicating and exchanging data between Licensee and the consumer reporting agency.

**“Customer(s)”** means individual mortgage loan applicants and borrowers or prospective mortgage loan applicants and borrowers.

**“DU Validation”** means a validation of a Customer's Consumer Data, as submitted to the Licensed Application by Licensee or a Third-Party Originator, against corresponding Consumer Data received by Fannie Mae from a Third-Party Data Source through the DU Validation Service.

**“DU Validation Service”** means the component of the Licensed Application that performs DU Validations.

**“Documentation”** means recommendations, findings (including Codified Findings), analyses, and other reports generated by the Licensed Application, as well as the Selling Guide and any other guides and end-user manuals, quick steps, job aids, release notes, technical specifications, and other reference materials that Fannie Mae makes either generally or specifically available to Licensee in relation to the Licensed Application.

**“ECOA”** means the Equal Credit Opportunity Act, codified at 15 U.S.C. §1691 et seq., and its implementing regulation, Regulation B, codified at 12 C.F.R. Part 202.

**“FCRA”** means the Fair Credit Reporting Act, codified at 15 U.S.C. § 1681 et seq. and the Federal Trade Commission's Official Staff Commentary to the Fair Credit Reporting Act.

**“Licensee Sites”** means any telephone call centers or internet sites (or portion of internet sites) operated or hosted by Licensee for the benefit of Customers who input data to the Licensed Application through it, to permit them to obtain mortgage-related services or products from Licensee and where, or through which, Customers are able to obtain Consumer Findings.

**“Loan Casefile”** means a unique collection of data related to a Customer's loan application, including, as applicable, Consumer Data, and other information such as recommendations, findings (including Codified Findings), analyses, reports and other output generated by the Licensed Application, all of which are logically associated in a single file and assigned a unique casefile identifier.

**“Loan Documents”** means forms that are provided with the Licensed Application as a convenience to Licensee. These forms include the Uniform Residential Loan Application and any attachments and supplements to it.

**“Mortgage Loan Application”** means the submission by a loan applicant of financial information and identification of a specific property to secure a loan.

**“Pre-qualification Analysis”** means the evaluation of Consumer Data with respect to a prospective loan applicant for the purpose of evaluating such prospective applicant's qualification for financing, other than in connection with a Mortgage Loan Application.

**“RESPA”** means the Real Estate Settlement Procedures Act, codified at 12 U.S.C. 2601 et seq., and its implementing regulation, Regulation X.



**“Subject Property”** means the property that is the subject of a loan.

**“Third-Party Data Source”** means a Third Party Licenser (i) from whom Licensee orders Consumer Reports through the Credit Retrieval Module which are then transmitted through a Third-Party Application or (ii) who is designated on Fannie Mae’s website as participating in the DU Validation Service and whom Licensee commissions to transmit Verification Reports to the DU Validation Service by a Third-Party Application.

**“Third-Party Originator”** means any residential mortgage loan originator with which Licensee maintains an independent contractual relationship and that is authorized by Licensee to offer its loan products and communicate with it in conjunction with the origination of residential mortgage loans via the Licensed Application, including the submission and receipt of loan product information and the originator’s submission of loan applications and consumer reports obtained via the Credit Retrieval Module.

**“TILA”** means the Truth-in-Lending Act, codified at 15 U.S.C. 1601 et seq., and its implementing regulation, Regulation Z, and the Official Staff Commentary to Regulation Z, as applicable.

**“Verification Report”** means a report containing Consumer Data transmitted by a Third-Party Data Source to the DU Validation Service.

3. **License.** For purposes of this Schedule, the Section of the General Terms entitled “License” is replaced with the following:

Provided that Licensee is a SF Lender approved to sell single-family loans to Fannie Mae, Fannie Mae grants Licensee a non-exclusive, non-transferable, non-sublicensable, revocable license under Fannie Mae’s intellectual property rights to:

- a. access and use the Licensed Application through its Authorized Users;
- b. operate Licensee Sites;
- c. use the Documentation; and
- d. if Fannie Mae, in its sole discretion, provides Codified Findings to Licensee, to use them in accordance with the terms of the “Codified Findings” Section of this Schedule.

4. **Restrictions on Use.** Without limiting the terms of the Section of the General Terms entitled “Restriction on Use” or any other provision in the General Terms or this Schedule, Licensee may use the Licensed Application’s Credit Retrieval Module, underwriting functionality, and Pre-qualification Analysis functionality only under the following circumstances:

- a. To request and receive Consumer Reports and analyze and evaluate Consumer Data in such reports for the purpose of performing Pre-qualification Analyses of prospective loan applicants who have submitted an express, written authorization to Licensee to obtain such reports and analyze and evaluate such data;
- b. To request and receive Consumer Reports and analyze and evaluate Consumer Data in such reports in underwriting Mortgage Loan Applications before a decision regarding any such application is made and communicated to any loan applicants;
- c. With respect to Mortgage Loan Applications previously approved but not yet closed by Licensee:
- d. To request and receive additional Consumer Reports through the Credit Retrieval Module, when Licensee is requesting such reports in connection with its own Mortgage Loan Applications or Pre-qualification Analyses and has obtained the loan applicant(s)’ prior written permission to request such additional Consumer Reports, or because other circumstances exist which Licensee believes justify the request for such additional Consumer Reports under the FCRA;
  - i. to analyze and evaluate Consumer Data including Consumer Reports when Licensee determines that data obtained subsequent to its initial approval may affect its prior underwriting approval decision; and





- ii. to request and receive Consumer Reports and analyze should and evaluate Consumer Data in such reports when the loan applicant(s) request different loan terms or a different loan product than that originally requested by the loan applicant(s);
  - e. With respect to Mortgage Loan Applications previously denied by Licensee, which denial decision has been communicated to the applicant(s):
    - i. To request and receive Consumer Reports through the Credit Retrieval Module, when Licensee is requesting such reports in connection with its own Mortgage Loan Applications and Pre-qualification Analyses and has obtained the loan applicant(s)' prior written permission to request such additional Consumer Reports; and
    - ii. To analyze and evaluate Consumer Data, including Consumer Reports, when
      - (1) Licensee determines that data obtained subsequent to its initial denial decision may affect its prior underwriting decision, and
      - (2) Licensee intends to make and communicate an offer of credit to the applicant(s) if an approval recommendation decision is rendered by the Licensed Application as a result of consideration of the additional data obtained;
  - f. To request and receive Consumer Reports and analyze and evaluate Consumer Data in such reports in conjunction with Licensee's quality control program with respect to loans previously approved and closed by Licensee;
  - g. To update data previously submitted to the Licensed Application with respect to loans previously approved and closed by Licensee;
  - h. Licensee shall not use (or permit its Authorized Users to use) the Licensed Application to engage in any activity that would be prohibited by *Selling Guide B2-1.2-04, Prohibited Refinancing Practices*;
  - i. Licensee shall not redistribute the Licensed Application to mortgage brokers or correspondent lenders, except with the express written consent of Fannie Mae and on such terms and conditions as Fannie Mae may require.
5. **Codified Findings.** The following terms apply if Fannie Mae provides Codified Findings to Licensee:
- a. Permitted Uses of Codified Findings. Licensee may use the Codified Findings to:
    - i. modify and develop Consumer Findings that are derivative works of the Codified Findings, and to display such Consumer Findings on Licensee Sites;
    - ii. populate Licensee's database and other downstream systems with data points, including, by way of illustration, special feature codes and Consumer Data;
    - iii. create actionable items based on data parsed from the Codified Findings;
    - iv. communicate loan conditions to Licensee's fulfillment staff;
    - v. trigger automated system messaging of processing requirements based on Licensee's loan processing rules;
    - vi. customize, add, or suppress messaging to be compatible with Licensee's specific requirements; and
    - vii. trigger automated loan processing actions based on Licensee's loan processing rules that result in automatically executed actions, such as ancillary fulfillment service ordering (i.e., flood, mortgage insurance, and title), loan condition clearing tasks, and loan status tracking, all without user intervention.
  - b. Provisions Governing Codified Findings. Licensee agrees that:
    - i. the Codified Findings are subject to change at any time and from time to time;
    - ii. Licensee develops code based upon the Codified Findings at its own risk, cost, and expense;



- iii. upon receipt of any changes to the Codified Findings, Licensee must promptly update any code that it has developed or licensed in order to conform it to the most recent version of the Codified Findings;
  - iv. neither Licensee nor any Third-Party Provider used by Licensee may modify, alter, or translate the Codified Findings in such a way as to materially alter the substance of any recommendation or finding issued by the Licensed Application;
  - v. if there is any inconsistency between the findings issued by the Licensed Application and the Codified Findings, the findings issued by the Licensed Application will govern;
  - vi. Fannie Mae has the right, but not the obligation, to review and comment on any Consumer Findings developed by Licensee or any Third-Party Provider used by Licensee;
  - vii. Licensee must promptly make (or cause to be made) any alterations or additions that Fannie Mae may request from time to time to any Consumer Findings developed by Licensee or any Third-Party Provider; and
  - viii. Consumer Findings may not contain any reference to Fannie Mae without Fannie Mae's prior written consent.
- c. **Liability Related to Use of Codified Findings.** Licensee further agrees that the Codified Findings are provided as a convenience only and that their use may result in liability under existing laws, rules, or regulations and under agreements to which Licensee is a party. Any liability resulting from Licensee's use of Codified Findings is solely Licensee's responsibility, and Fannie Mae and its Third-Party Licensors are not responsible for any such use or liability.

6. **Unauthorized Representations; Sharing of Findings and Recommendations.** Notwithstanding the provisions of the Section of the General Terms entitled "Unauthorized Representations," Licensee may share underwriting findings and recommendations (e.g., "approve," "refer," or "refer with caution") generated by the Licensed Application, including DU Findings Reports, with Customers; provided, that:
- a. the findings and recommendations are shared in a manner that makes them understandable and meaningful to Customers; and
  - b. if the findings or recommendations contain any reference to Fannie Mae, Licensee clearly and conspicuously informs the Customer in writing that any finding or recommendation rendered by the Licensed Application is not a consumer credit report and does not constitute an approval or denial of a Mortgage Loan Application by Fannie Mae or a commitment to purchase a loan by Fannie Mae.

Licensee may also share the same information with a prospective purchaser of a loan underwritten with the assistance of the Licensed Application, provided Licensee simultaneously informs the prospective purchaser that any recommendation rendered by the Licensed Application does not constitute an approval or denial of a Mortgage Loan Application.

Unless otherwise required by law, no other sharing of the DU Findings Report is permitted.

Except as otherwise expressly provided above, Licensee must not identify Fannie Mae as a provider of underwriting, pre-qualification, or other services in connection with any Licensee Site or otherwise in connection with this Schedule, and Licensee must not refer to Fannie Mae, as such, in its privacy statements.

The DU Messages API enables a Licensee to automate the retrieval of messages provided on the DU Findings Report. Because the DU Messages API enables the retrieval of DU findings, Licensee agrees that it must comply with all requirements in this SSA for the access, sharing, and use of the Loan Casefile and any associated findings when using the DU Messages API.

7. **Limited Waiver/Enforcement Relief of Representations and Warranties.** Licensee, as a SF Lender, should refer to the *Selling Guide* for its rights and obligations related to limited waivers and enforcement relief of representations and warranties for mortgages underwritten with the Licensed Application.



8. **No Purchase Approval or Denial.** Licensee agrees that any recommendation rendered by the Licensed Application will not constitute an approval or denial of the Mortgage Loan Application by Fannie Mae or a commitment to purchase the loan by Fannie Mae.
9. **Limited Agency Relationship.** Notwithstanding the Section of the General Terms entitled “Independent Parties,” Licensee agrees that, in obtaining Consumer Reports via the Licensed Application and in the processing and evaluation of Consumer Data from Consumer Reports by the Licensed Application for purposes of performing a Pre-qualification Analysis or making an underwriting recommendation, Fannie Mae, as owner of the Licensed Application, is the agent of Licensee, as that term is defined in the FCRA. As Licensee’s limited agent, Fannie Mae will, and is expressly authorized by Licensee to:
  - a. obtain Consumer Data for purposes of performing a Pre-qualification Analysis or making an underwriting recommendation; and
  - b. disclose or require Licensee to disclose (through reasonable, prescribed means) to Third-Party Data Sources, including consumer reporting agencies, any secondary use of such Consumer Data facilitated by Licensee’s use of the Licensed Application (including information relating to the identity of the secondary user). Licensee also agrees that Fannie Mae’s role as Licensee’s limited agent does not extend beyond the limited purposes set forth in this Section, and, for all other purposes, there is no such principal and agent relationship. Moreover, Licensee will in no way misrepresent to any third party the limited extent of this principal/agent relationship.
10. **Relationship with Third-Party Data Sources.**
  - a. Credit Retrieval Module. Licensee must, concurrently with this Schedule, maintain a separate agreement with each Third-Party Data Source that is accessible to it via the Licensed Application and from which it orders Consumer Reports through the Credit Retrieval Module. In addition to this SSA, such agreements govern Licensee’s use of all Consumer Reports obtained electronically through the Credit Retrieval Module.
  - b. DU Validation Service. Licensee must, concurrently with this Schedule, maintain a separate agreement with each Third-Party Data Source it commissions to transmit Verification Reports to the Licensed Application through the DU Validation Service. Such agreements must provide for all rights and authorizations necessary to enable Verification Reports to be provided to and used by Fannie Mae in performing DU Validations. Licensee must order Verification Reports directly from the applicable Third-Party Data Source. Licensee may not rely solely on Verification Reports ordered by third parties, such as Third-Party Originators.
  - c. Responsibility. In no event is Fannie Mae responsible for any aspect of Licensee’s relationship with any Third-Party Data Source, including any fees or charges related to Licensee’s use of its services or Fannie Mae’s access to or use of Consumer Reports or Verification Reports.
  - d. Warranty. Licensee represents and warrants that any request for or use of “consumer reports,” as defined in the FCRA, through the Licensed Application is strictly for “permissible purposes,” as defined in Section 604 of the FCRA, and for no other purpose and will in all other respects comply with the requirements of the FCRA.
11. **Features Pertaining to the Subject Property.**
  - a. No Warranty Regarding Value. Fannie Mae does not warrant that any property sales price (or any estimated value used to process a loan for a refinance transaction) accepted by the Licensed Application as the value for a transaction represents the actual value of the Subject Property.
  - b. Statements to Third Parties. Licensee must not make any statements to any third party (including Customers) that Fannie Mae performed any kind of property review, appraisal, or valuation of the Subject Property.
  - c. Not an Appraisal or Valuation. Output generated by the Licensed Application, in whole or in part, has not been prepared by a licensed or certified appraiser and does not constitute an appraisal or valuation of the Subject Property.
  - d. Findings for Informational Purposes Only. The findings and messages generated or reported by the Licensed Application are for informational purposes only. In no event does the absence or presence of flags or messages generated or reported by the Licensed Application indicate that an appraisal is acceptable or unacceptable.



Findings generated or reported by the Licensed Application may not be used as Licensee's basis to accept or reject an appraisal nor may they be used as the basis for a credit decision.

- e. **No Interference with Judgment of Appraiser.** Licensee may not use findings generated or reported by the Licensed Application to interfere with the independent judgment of an appraiser nor encourage an appraiser to provide inaccurate or otherwise misleading conclusions to influence the automated output of the Licensed Application.

12. **Notification to Borrower.** Licensee acknowledges that it may be required to provide certain disclosures to Customers such as when the Licensee denies or unfavorably changes the terms requested in the Mortgage Loan Application or determines that a prospective mortgage loan applicant would not qualify for a loan or for a particular loan amount as a result of a Pre-qualification Analysis. Such disclosure obligations may be imposed under the FCRA, ECOA, and other federal and state laws and regulations. Licensee agrees that it bears sole responsibility for complying with such disclosure obligations and that such obligations are in no event to be considered imposed upon or shared by Fannie Mae.

13. **Recordkeeping.** In addition to the provisions of the Section of the General Terms entitled "Recordkeeping," the following applies:

Licensee agrees that it may be required to maintain records of certain data pursuant to ECOA and other state and federal laws and regulations. Licensee agrees that:

- a. it bears sole responsibility for such obligation;
- b. it may need to download data from the Licensed Application into its own systems storage facilities (which may include a Third-Party Application) or make copies of such data from the Licensed Application in order to generate or obtain information necessary to meet such recordkeeping requirements;
- c. such data may be unavailable to Licensee and a Third-Party Originator after one party electronically releases the corresponding Loan Casefile to the other party, and Licensee may therefore need to produce copies of consumer reports, uniform residential loan applications, or other data prior to releasing the related Loan Casefile to Licensee's Third-Party Originators; and
- d. in no event is Fannie Mae responsible for maintaining any such data for Licensee or for providing Licensee with any such data at any time, either in electronic or hard-copy format.

14. **Loan Documents.** Licensee agrees that the Loan Documents are provided as a convenience only, and that Licensee's misuse or improper use of such forms may result in liability under existing laws, rules, or regulations, and under agreements to which Licensee is a party. Licensee agrees that:

- a. any liability resulting from Licensee's use of the Loan Documents is solely Licensee's responsibility, and;
- b. Fannie Mae and any of its licensors of the Loan Documents are not responsible in any way for any such use or liability.

15. **Loan Casefile Identification Numbers.** Licensee's disclosure of a Loan Casefile identification number to a third party, either for due diligence purposes or otherwise, is deemed to be Licensee's consent to the third party's access to the Loan Casefile, including any associated DU findings (in all cases, for which Fannie Mae will have no liability) and authorization to Fannie Mae to provide the third party with such access, including access through the DU Messages API. In no event may a Loan Casefile identification number be used by Licensee to submit more than one loan to the Licensed Application.

16. **Third-Party Originator Relationship; Desktop Originator.** Prior to using the Licensed Application to communicate with a Third-Party Originator, Licensee must have accepted such Third-Party Originator's request to be sponsored by Licensee utilizing the Licensed Application or other means prescribed by Fannie Mae. If a Third-Party Originator submits and releases a Loan Casefile to Licensee using Desktop Originator as provided in the Documentation, and, after such release, Licensee (a) becomes insolvent or enters into bankruptcy, suspension of payments, moratorium, reorganization, or any other proceeding that relates to insolvency or protection of creditor's rights, or (b) is a party to an agreement or Mortgage Selling and Servicing Contract with Fannie Mae that is suspended or terminated, then Licensee



consents to the release back to the submitting Third-Party Originator of any such Loan Casefile, effective immediately upon Fannie Mae's notice to Licensee

17. **Termination of Third-Party Originators.** Fannie Mae may, in its sole discretion, immediately suspend or terminate access by a Third-Party Originator to the Licensed Application and any application which communicates with the Licensed Application:

- a. for any breach of any contractual or other legal obligation with regard to Fannie Mae's Desktop Originator application; or
- b. upon obtaining information from any mortgage lender (including Licensee) that has sponsored such Third-Party Originator as a user of the Licensed Application that the Third-Party Originator has breached its contractual obligations to such lender. Fannie Mae reserves the right to immediately suspend or terminate any relationship established between Licensee and a Third-Party Originator by and for the Licensed Application at any time, in its sole discretion. Fannie Mae may also terminate any agreement it has entered into with (or is otherwise entitled to enforce against) a Third-Party Originator.

18. **Compliance with Laws.**

- a. For purposes of this Schedule, Licensee's obligation to comply with laws, as established in the Section of the General Terms entitled "Additional Provisions," is replaced with the following:

Licensee acknowledges that its activities, and those of its Authorized Users, whether or not the Licensed Application is used in connection with such activities, may subject Licensee to certain federal, state, and local substantive and disclosure laws and regulations, including, RESPA, TILA, FCRA, ECOA, and the Home Mortgage Disclosure Act and mortgage lending or broker statutes and their implementing regulations and commentaries, as applicable. Licensee hereby represents and warrants that it is in full compliance with these and all other laws, rules, and regulations (including ordinances, conventions, orders that have the effect of law, and judicial rulings and opinions) that apply to any of its mortgage lending, property valuation, and other business practices, as well as to its use of the Licensed Application and Fannie Mae's systems, and that may have a material effect on Fannie Mae (collectively, "**Applicable Laws**"). Licensee further represents and warrants that:

- i. it holds all applicable licenses and authorizations in all jurisdictions in which it conducts its business pursuant to Applicable Laws,
- ii. such licenses and authorizations are current and are fully in effect, and
- iii. it has designed and implemented compliance and quality control policies, systems, and procedures aimed at ensuring compliance with the Applicable Laws, as well as accurate and reliable data capture, collateral valuation, data reporting, and adherence in all other manner to sound loan origination practices and principles. Licensee bears sole responsibility for complying with Applicable Laws (and compliance with its own quality control policies, procedures, and plans) in connection with its use of the Licensed Application. The obligations set forth in this Section are in no event to be considered imposed upon or shared by Fannie Mae or any Third-Party Licensors by virtue of Licensee's use of the Licensed Application or any forms, documents, or other written or electronic materials provided by Fannie Mae or its Third-Party Licensors, agents or representatives.

- b. Origination Cost. It is Licensee's sole responsibility to, and Licensee will, determine whether each cost relating to the origination of each residential mortgage loan is a "finance charge," as that term is defined by TILA.

19. **Litigation and Enforcement Actions.** Licensee must notify Fannie Mae in accordance with the requirements of the Section of the General Terms entitled "Notices" within three (3) business days of notice of any actual or threatened civil, administrative, or criminal litigation or enforcement matter arising out of, or relating to, any alleged material violation by Licensee of an Applicable Law in which Licensee's use of the Licensed Application is or may become relevant. Upon receipt of such notice, Fannie Mae may conduct an audit of Licensee's books and records, or such other inquiry as it may determine reasonable in the circumstances, regarding such alleged violation, and Licensee must reasonably cooperate in regard to such audit or inquiry.



20. **Privacy.** Licensee privacy statements, policies, and practices relating to the Licensed Application must not conflict with the Section of the General Terms entitled “Rights in Data,” or any privacy statement included in the Licensed Application. Fannie Mae is not responsible for monitoring or reviewing Licensee’s privacy statement(s), or assisting in their development, and will not be bound thereby.
21. **Lender Contract.** The transactions initiated via the Licensed Application are subject to the requirements of the Lender Contract, as it may be modified and amended from time to time. Conflicts between the Licensed Application and the Guides or other portions of the Lender Contract, including loan eligibility requirements, will be resolved in favor of the Guides or other portions of the Lender Contract, as the case may be.
22. **DU for Government Loans.** The Licensed Application contains certain functionality designed to assist Licensee in evaluating a loan’s eligibility for guaranty by the VA or insuring by FHA (the VA and FHA each being referred to in the singular as the “**Agency**” and together as the “**Agencies**”). In addition to the terms in the General Terms and this Schedule, the following terms and conditions apply with respect to the components of the Licensed Application used to assist lenders in their underwriting of government loans (“**Desktop Underwriter for Government Loans**”):
- a. Warranties Related to Government Loans. Licensee represents and warrants that to the extent required by the Agency, Licensee is authorized to originate VA guaranteed or FHA insured housing loans (as applicable). Licensee shall comply with all policies and requirements set forth by the authorizing Agency. In addition, Licensee agrees, represents, and warrants that it will:
    - i. comply with all applicable laws and regulations in its use of Desktop Underwriter for Government Loans and any output of Desktop Underwriter for Government Loans;
    - ii. provide to each applicant to whom it determines not to extend credit an adverse action notice in accordance with the requirements of ECOA;
    - iii. rely upon its own counsel to ensure compliance with ECOA, the Fair Housing Act and other Applicable Laws; and
    - iv. obtain each borrower’s written consent to obtain credit reports in accordance with the requirements of the FCRA and, where legally required, any other information required by Desktop Underwriter for Government Loans.
  - b. Suspension or Termination; Authorizing Agencies. Licensee agrees that:
    - i. notwithstanding any provision to the contrary in the SSA, Fannie Mae has the right to immediately limit, suspend, or terminate Licensee’s license to access and use Desktop Underwriter for Government Loans upon Fannie Mae or an Agency’s determination that:
      - (1) Licensee is unacceptable as a licensee of Desktop Underwriter for Government Loans, or
      - (2) is not complying with the guidelines for the use of Desktop Underwriter for Government Loans, and Fannie Mae has no liability to Licensee or otherwise for any such action,
    - ii. Licensee must provide, in a timely manner, such information requested by an authorizing Agency from time to time for quality control, monitoring, risk management, or other purposes, in the form and format specified by Fannie Mae or the authorizing Agency. In addition, notwithstanding any provisions to the contrary in the SSA, Licensee hereby authorizes Fannie Mae to:
      - (1) provide to the Agencies loan data, reports, and other information (including loan level and summary information and information for evaluation, quality control, or monitoring purposes) required or requested by the applicable Agency with respect to applications or loans processed through Desktop Underwriter for Government Loans, and
      - (2) provide the applicable Agency with periodic reports regarding its status as a licensee of Desktop Underwriter for Government Loans.
23. **Marketing.** Licensee agrees that it is solely responsible for marketing Licensee Sites, including the recruitment of Customers.



24. **Support; No Duty to Monitor.** Fannie Mae will make online resources such as job aids, quick steps, and recorded presentations relating to the use of the Licensed Application available to Licensee and Licensee’s Third-Party Originators. From time to time, Fannie Mae may provide Licensee additional in-person or online support related to the introduction and implementation of the Licensed Application to Licensee and its Third-Party Originators. Fees may be associated with in-person support.
- a. Notwithstanding the above, Licensee acknowledges and agrees that Licensee, and not Fannie Mae, is responsible for responding to comments and questions from Customers and Third-Party Originators relating to the Licensed Application and the Licensee Sites and for all other support and assistance, including (with regard to Third-Party Originators)
    - i. first-line support with respect to inquiries concerning Fannie Mae’s automated underwriting guidelines and policies (e.g., questions concerning the interpretation and applicability of the Licensed Application’s findings reports and any other Documentation), and
    - ii. appropriate training relating to the use of Fannie Mae’s Desktop Originator application and such guidelines, policies, and Documentation. Fannie Mae has no obligation with respect to the activity of Authorized Users, Customers, and Third-Party Originators relating to the Licensed Application, including any obligation to remove, screen, police, edit, or monitor any data or other material generated by Licensee’s employees, agents, contractors, representatives, customers, or affiliates.
25. **Grant of Rights and Imposition of Obligations.** The rights granted in this Schedule do not entitle Licensee to use the Licensed Materials, or any technology or intellectual property contained within them, as reference or inspiration for developing or creating another product, tool, or technology in any way based upon the Licensed Application. Licensee agrees that Licensee will not, by the terms of this Schedule, obtain any rights to any ideas or concepts embodied within the Licensed Materials which may be retained in intangible form by individuals who have had access to them.
26. **Suspension or Termination for Cause.** In addition to, and not in limitation of, Fannie Mae’s rights under the General Terms Section entitled “Termination” and various Sections in this Schedule, Fannie Mae reserves the right to immediately without notice, at any time and in its sole discretion suspend or terminate this Schedule or Licensee’s access to the Licensed Application if Licensee (a) violates the terms of the Section of this Schedule entitled “Features Pertaining to the Subject Property” or any section of the *Selling Guide* pertaining to the use of the Licensed Application in relation to one or more properties or (b) adversely selects against Fannie Mae in determining which Appraisal Waiver offers to accept and Fannie Mae will have no liability to Licensee or otherwise for any such action.
27. **Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
28. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



# Desktop Underwriter

## Schedule (Non-Seller/Servicer (DU Only) Version)

1. **Licensed Application.** Fannie Mae licenses to Licensee, a mortgage lender that is not a party to a Fannie Mae Mortgage Selling and Servicing Contract (a “**Non-Approved Lender**”), the application known as Desktop Underwriter®, or DU®, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application provides certain automated underwriting functionality, including those designed to:
  - a. support and facilitate Licensee’s electronic underwriting of Mortgage Loan Applications or performance of Pre-qualification Analyses;
  - b. generate certain recommendations, underwriting findings (including Codified Findings), underwriting analyses, and other reports;
  - c. facilitate the communication and exchange of data between Licensee and consumer reporting agencies accessible through the Credit Retrieval Module;
  - d. validate certain loan application data where Licensee has been given access to the DU Validation Service; and
  - e. facilitate Licensee’s access to certain mortgage scorecards maintained by or on behalf of the U.S. Federal Housing Administration (the “**FHA**”) and the U.S. Department of Veterans Affairs (the “**VA**”).
2. **Definitions.** The following terms are used in this Schedule as defined below:

“**Codified Findings**” means any underwriting recommendation or underwriting findings files, results files, structures, and message or other codes pertaining to the Licensed Application (as such files, structures, and message and other codes may be modified from time to time), which are provided by (or on behalf of) Fannie Mae to Licensee for the purpose of, among other things, facilitating Licensee’s development of Consumer Findings.

“**Consumer Data**” means any information, including consumer credit data, which bears on a consumer’s creditworthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living and in connection with a refinance, includes whether Fannie Mae owns the existing loan. Such data may include data contained in:

- a. residential mortgage credit reports, “in-file” credit reports, or “consumer reports,” as defined in the FCRA;
- b. verifications of income, employment, or assets, or other forms of alternate documentation as described in the Selling Guide;
- c. the Uniform Residential Loan Application, including any attachments and supplements to it; and
- d. any correspondence or communication from the consumer or any third party which includes information relating to any of the above factors.

From time to time and as a convenience only, Fannie Mae may identify information as Consumer Data, but Fannie Mae’s failure to so identify such information as Consumer Data does not relieve Licensee of any of its obligations related to Consumer Data.





**“Consumer Findings”** means recommendations or findings relating to the Licensed Application that are understandable and meaningful to Customers. Consumer Findings may be a derivative work of Codified Findings.

**“Consumer Report”** means a “consumer report” issued by a “consumer reporting agency,” as those terms are defined by the FCRA.

**“Credit Retrieval Module”** means the component of the Licensed Application that facilitates the retrieval of a Consumer Report from a consumer reporting agency by communicating and exchanging data between Licensee and the consumer reporting agency.

**“Customer(s)”** means individual mortgage loan applicants and borrowers or prospective mortgage loan applicants and borrowers.

**“DU Validation”** means a validation of a Customer’s Consumer Data, as submitted to the Licensed Application by Licensee, against corresponding Consumer Data received by Fannie Mae from a Third-Party Data Source through the DU Validation Service.

**“DU Validation Service”** means the component of the Licensed Application that performs DU Validations.

**“Documentation”** means recommendations, findings (including Codified Findings), analyses, and other reports generated by the Licensed Application, as well as the Selling Guide and any other guides and end-user manuals, quick steps, job aids, release notes, technical specifications, and other reference materials that Fannie Mae makes either generally or specifically available to Licensee in relation to the Licensed Application.

**“ECOA”** means the Equal Credit Opportunity Act, codified at 15 U.S.C. §1691 et seq., and its implementing regulation, Regulation B, codified at 12 C.F.R. Part 202.

**“FCRA”** means the Fair Credit Reporting Act, codified at 15 U.S.C. § 1681 et seq. and the Federal Trade Commission’s Official Staff Commentary to the Fair Credit Reporting Act.

**“Licensee Sites”** means any telephone call centers or internet sites (or portion of internet sites) operated or hosted by Licensee for the benefit of Customers who input data to the Licensed Application through it, to permit them to obtain mortgage-related services or products from Licensee and where, or through which, Customers are able to obtain Consumer Findings.

**“Loan Casefile”** means a unique collection of data related to a Customer’s loan application, including, as applicable, Consumer Data, and other information such as recommendations, findings (including Codified Findings), analyses, reports, and other output generated by the Licensed Application, all of which are logically associated in a single file and assigned a unique casefile identifier.

**“Loan Documents”** means forms that are provided with the Licensed Application as a convenience to Licensee. These forms include the Uniform Residential Loan Application and any attachments and supplements to it.

**“Mortgage Loan Application”** means the submission by a loan applicant of financial information and identification of a specific property to secure a loan.

**“Pre-qualification Analysis”** means the evaluation of Consumer Data with respect to a prospective loan applicant for the purpose of evaluating such prospective applicant’s qualification for financing, other than in connection with a Mortgage Loan Application.

**“RESPA”** means the Real Estate Settlement Procedures Act, codified at 12 U.S.C. 2601 et seq., and its implementing regulation, Regulation X.

**“Subject Property”** means the property that is the subject of a loan.

**“Third-Party Data Source”** means a Third-Party Licensor from whom Licensee orders Consumer Reports through the Credit Retrieval Module which are then transmitted through a Third-Party



Application or who is designated on Fannie Mae’s website as participating in the DU Validation Service and whom Licensee commissions to transmit Verification Reports to the DU Validation Service by a Third-Party Application.

“**TILA**” means the Truth-in-Lending Act, codified at 15 U.S.C. 1601 et seq., and its implementing regulation, Regulation Z, and the Official Staff Commentary to Regulation Z, as applicable.

“**Verification Report**” means a report containing Consumer Data transmitted by a Third-Party Data Source to the DU Validation Service.

3. **License.** For purposes of this Schedule, the Section of the General Terms entitled “License” is replaced with the following:

Fannie Mae grants Licensee a non-exclusive, non-transferable, non-sublicensable, revocable license under Fannie Mae’s intellectual property rights to:

- i. access and use the Licensed Application through its Authorized Users;
- ii. operate Licensee Sites;
- iii. use the Documentation; and
- iv. if Fannie Mae, in its sole discretion, provides Codified Findings to Licensee, to use them in accordance with the terms of the “Codified Findings” Section of this Schedule.

4. **Restrictions on Use.** Without limiting the terms of the Section of the General Terms entitled “Restriction on Use” or any other provision in the General Terms or this Schedule, Licensee may use the Licensed Application’s Credit Retrieval Module, underwriting functionality, and Pre-qualification Analysis functionality only under the following circumstances:

- a. To request and receive Consumer Reports and analyze and evaluate Consumer Data in such reports for the purpose of performing Pre-qualification Analyses of prospective loan applicants who have submitted an express, written authorization to Licensee to obtain such reports, and analyze and evaluate such data;
- b. To request and receive Consumer Reports and analyze and evaluate Consumer Data in such reports in Mortgage Loan Applications before a decision regarding any such application is made and communicated to any loan applicants
- c. With respect to Mortgage Loan Applications previously approved but not yet closed by Licensee:
- d. To request and receive additional Consumer Reports through the Credit Retrieval Module, when Licensee is requesting such reports in connection with its own Mortgage Loan Applications or Pre-qualification Analyses and has obtained the loan applicant(s)’ prior written permission to request such additional Consumer Reports, or because other circumstances exist which Licensee believes justify the request for such additional Consumer Reports under the FCRA;
  - i. to analyze and evaluate Consumer Data, including Consumer Reports when Licensee determines that data obtained subsequent to its initial approval may affect its prior underwriting approval decision; and
  - ii. to request and receive Consumer Reports and analyze and evaluate Consumer Data in such reports when the loan applicant(s) request different loan terms or a different loan product than that originally requested by the loan applicant(s);
- e. With respect to Mortgage Loan Applications previously denied by Licensee, which denial decision has been communicated to the applicant(s):
  - i. To request and receive Consumer Reports through the Credit Retrieval Module, when Licensee is requesting such reports in connection with its own Mortgage Loan Applications and Pre-qualification Analyses and has obtained the loan applicant(s)’ prior written permission to request such additional Consumer Reports; and
  - ii. To analyze and evaluate Consumer Data, including Consumer Reports, when
    - (1) Licensee determines that data obtained subsequent to its initial denial decision may affect its prior underwriting decision, and



- (2) Licensee intends to make and communicate an offer of credit to the applicant(s) if an approval recommendation decision is rendered by the Licensed Application as a result of consideration of the additional data obtained;
  - f. To request and receive Consumer Reports and analyze and evaluate Consumer Data in such reports in conjunction with Licensee's quality control program with respect to loans previously approved and closed by Licensee;
  - g. To update data previously submitted to the Licensed Application with respect to loans previously approved and closed by Licensee;
  - h. Licensee shall not use (or permit its Authorized Users to use) the Licensed Application to engage in any activity that would be prohibited by *Selling Guide B2-1.2-04, Prohibited Refinancing Practices*; and
  - i. Licensee shall not redistribute the Licensed Application to mortgage brokers or correspondent lenders, except with the express written consent of Fannie Mae and on such terms and conditions as Fannie Mae may require.
5. **Codified Findings.** The following terms apply if Fannie Mae provides Codified Findings to Licensee:
- a. Permitted Uses of Codified Findings. Licensee may use the Codified Findings to:
    - i. modify and develop Consumer Findings that are derivative works of the Codified Findings and display such Consumer Findings on Licensee Sites;
    - ii. populate Licensee's database and other downstream systems with data points including, by way of illustration, special feature codes and Consumer Data;
    - iii. create actionable items based on data parsed from the Codified Findings;
    - iv. communicate loan conditions to Licensee's fulfillment staff;
    - v. trigger automated system messaging of processing requirements based on Licensee's loan processing rules;
    - vi. customize, add, or suppress messaging to be compatible with Licensee's specific requirements; and
    - vii. trigger automated loan-processing actions based on Licensee's loan processing rules that result in automatically executed actions, such as ancillary fulfillment service ordering (i.e., flood, mortgage insurance, and title), loan condition clearing tasks, and loan status tracking, all without user intervention.
  - b. Provisions Governing Codified Findings. Licensee agrees that:
    - i. the Codified Findings are subject to change at any time and from time to time;
    - ii. Licensee develops code based upon the Codified Findings at its own risk, cost, and expense;
    - iii. upon receipt of any changes to the Codified Findings, Licensee must promptly update any code that it has developed or licensed in order to conform it to the most recent version of the Codified Findings;
    - iv. neither Licensee nor any Third-Party Provider used by Licensee may modify, alter, or translate the Codified Findings in such a way as to materially alter the substance of any recommendation or finding issued by the Licensed Application;
    - v. if there is any inconsistency between the findings issued by the Licensed Application and the Codified Findings, the findings issued by the Licensed Application will govern;
    - vi. Fannie Mae has the right, but not the obligation, to review and comment on any Consumer Findings developed by Licensee or any Third-Party Provider used by Licensee;
    - vii. Licensee must promptly make (or cause to be made) any alterations or additions that Fannie Mae may request from time to time to any Consumer Findings developed by Licensee or any Third-Party Provider; and
    - viii. Consumer Findings may not contain any reference to Fannie Mae without Fannie Mae's prior written consent.



c. **Liability Related to Use of Codified Findings.** Licensee further agrees that the Codified Findings are provided as a convenience only, and that their use may result in liability under existing laws, rules, or regulations, and under agreements to which Licensee is a party. Any liability resulting from Licensee's use of Codified Findings is solely Licensee's responsibility, and Fannie Mae and its Third-Party Licensors are not responsible for any such use or liability.

6. **Unauthorized Representations; Sharing of Findings and Recommendations.** Notwithstanding the provisions of the Section of the General Terms entitled "Unauthorized Representations," Licensee may share underwriting findings and recommendations (e.g., "approve," "refer," or "refer with caution") generated by the Licensed Application, including DU Findings Reports, with Customers; provided, that:
- the findings and recommendations are shared in a manner that makes them understandable and meaningful to Customers, and
  - if the findings or recommendations contain any reference to Fannie Mae, Licensee clearly and conspicuously informs the Customer in writing that any finding or recommendation rendered by the Licensed Application is not a consumer credit report and does not constitute an approval or denial of a Mortgage Loan Application by Fannie Mae or a commitment to purchase a loan by Fannie Mae.

Licensee may also share the same information with a prospective purchaser of a loan underwritten with the assistance of the Licensed Application, provided Licensee simultaneously informs the prospective purchaser that any recommendation rendered by the Licensed Application does not constitute an approval or denial of a Mortgage Loan Application.

Unless otherwise required by law, no other sharing of the DU Findings Report is permitted.

Except as otherwise expressly provided above, Licensee must not identify Fannie Mae as a provider of underwriting, pre-qualification, or other services in connection with any Licensee Site or otherwise in connection with this Schedule, and Licensee must not refer to Fannie Mae, as such, in its privacy statements.

The DU Messages API enables a Licensee to automate the retrieval of messages provided on the DU Findings Report. Because the DU Messages API enables the retrieval of DU findings, Licensee agrees that it must comply with all requirements in this SSA for the access, sharing, and use of the Loan Casefile and any associated findings when using the DU Messages API.

Notwithstanding anything to the contrary in any technology registration or other documents, Licensee acknowledges and agrees that it is not an approved Fannie Mae Seller/Servicer and Licensee shall not:

- represent, state, or suggest (whether by act or omission) either directly or indirectly to any third party (including, without limitation, any investor, regulator, or customer) that it is a Fannie Mae Seller/Servicer;
- engage in any conduct or behavior that would lead any third party (including, without limitation, any investor, regulator, or customer) to conclude or assume that Licensee is a Fannie Mae Seller/Servicer; or
- assert any rights that could be derived from the status of an approved Fannie Mae Seller/Servicer.

7. **Limited Waiver/Enforcement Relief of Representations and Warranties.** Licensee acknowledges that as a Non-Approved Lender, Licensee is not permitted to sell loans to Fannie Mae and is not eligible for any waiver or enforcement relief of representations and warranties for mortgages underwritten with the Licensed Application.
8. **No Purchase Approval or Denial.** Licensee agrees that any recommendation rendered by the Licensed Application will not constitute an approval or denial of the Mortgage Loan Application by Fannie Mae or a commitment to purchase the loan by Fannie Mae.
9. **Limited Agency Relationship.** Notwithstanding the Section of the General Terms entitled "Independent Parties," Licensee agrees that, in obtaining Consumer Reports via the Licensed Application and in the processing and evaluation of Consumer Data from Consumer Reports by the Licensed Application for purposes of performing a Pre-qualification Analysis or making an underwriting recommendation, Fannie Mae, as owner of the Licensed Application, is the agent of Licensee, as that term is defined in the FCRA. As Licensee's limited agent, Fannie Mae will, and is expressly authorized by Licensee to:



- a. obtain Consumer Data for the sole purpose of performing a Pre-qualification Analysis or making an underwriting recommendation, and
- b. disclose or require Licensee to disclose (through reasonable, prescribed means) to Third-Party Data Sources, including consumer reporting agencies, any secondary use of such Consumer Data facilitated by Licensee's use of the Licensed Application (including information relating to the identity of the secondary user). Licensee also agrees that Fannie Mae's role as Licensee's limited agent does not extend beyond the limited purposes set forth in this Section, and, for all other purposes, there is no such principal and agent relationship. Moreover, Licensee will in no way misrepresent to any third party the limited extent of this principal/agent relationship.

#### 10. **Relationship with Third-Party Data Sources.**

- a. Credit Retrieval Module. Licensee must, concurrently with this Schedule, maintain a separate agreement with each Third-Party Data Source that is accessible to it via the Licensed Application and from which it orders Consumer Reports through the Credit Retrieval Module. In addition to this SSA, such agreements govern Licensee's use of all Consumer Reports obtained electronically through the Credit Retrieval Module.
- b. DU Validation Service. Licensee must, concurrently with this Schedule, maintain a separate agreement with each Third-Party Data Source it commissions to transmit Verification Reports to the Licensed Application through the DU Validation Service. Such agreements must provide for all rights and authorizations necessary to enable Verification Reports to be provided to and used by Fannie Mae in performing DU Validations. Licensee must order Verification Reports directly from the applicable Third-Party Data Source. Licensee may not rely solely on Verification Reports ordered by third parties.
- c. Responsibility. In no event is Fannie Mae responsible for any aspect of Licensee's relationship with any Third-Party Data Source, including any fees or charges related to Licensee's use of its services or Fannie Mae's access to or use of Consumer Reports or Verification Reports.
- d. Warranty. Licensee represents and warrants that any request for or use of "consumer reports," as defined in the FCRA, through the Licensed Application is strictly for "permissible purposes," as defined in Section 604 of the FCRA, and for no other purpose and will in all other respects comply with the requirements of the FCRA.

#### 11. **Features Pertaining to the Subject Property.**

- a. No Warranty Regarding Value. Fannie Mae does not warrant that any property sales price (or any estimated value used to process a loan for a refinance transaction) accepted by the Licensed Application as the value for a transaction represents the actual value of the Subject Property.
- b. Statements to Third Parties. Licensee must not make any statements to any third party (including Customers) that Fannie Mae performed any kind of property review, appraisal, or valuation of the Subject Property.
- c. Not an Appraisal or Valuation. Output generated by the Licensed Application, in whole or in part, has not been prepared by a licensed or certified appraiser and does not constitute an appraisal or valuation of the Subject Property.
- d. Findings for Informational Purposes Only. The findings and messages generated or reported by the Licensed Application are for informational purposes only. In no event does the absence or presence of flags or messages generated or reported by the Licensed Application indicate that an appraisal is acceptable or unacceptable. Findings generated or reported by the Licensed Application may not be used as Licensee's basis to accept or reject an appraisal nor may they be used as the basis for a credit decision.
- e. No Interference with Judgment of Appraiser. Licensee may not use findings generated or reported by the Licensed Application to interfere with the independent judgment of an appraiser nor encourage an appraiser to provide inaccurate or otherwise misleading conclusions to influence the automated output of the Licensed Application.

12. **Notification to Borrower**. Licensee acknowledges that it may be required to provide certain disclosures to Customers such as when the Licensee denies or unfavorably changes the terms requested in the Mortgage Loan Application or determines that a prospective mortgage loan applicant would not qualify for a loan or for a particular



loan amount as a result of a Pre-qualification Analysis. Such disclosure obligations may be imposed under the FCRA, ECOA, and other federal and state laws and regulations. Licensee agrees that it bears sole responsibility for complying with such disclosure obligations and that such obligations are in no event to be considered imposed upon or shared by Fannie Mae.

13. **Recordkeeping.** In addition to the provisions of the Section of the General Terms entitled “Recordkeeping,” the following applies:

Licensee agrees that it may be required to maintain records of certain data pursuant to ECOA and other state and federal laws and regulations. Licensee agrees that:

- a. it bears sole responsibility for such obligation;
- b. it may need to download data from the Licensed Application into its own systems storage facilities (which may include a Third-Party Application) or make copies of such data from the Licensed Application in order to generate or obtain information necessary to meet such recordkeeping requirements; and
- c. in no event is Fannie Mae responsible for maintaining any such data for Licensee or for providing Licensee with any such data at any time, either in electronic or hard-copy format.

14. **Loan Documents.** Licensee agrees that the Loan Documents are provided as a convenience only, and that Licensee’s misuse or improper use of such forms may result in liability under existing laws, rules, or regulations, and under agreements to which Licensee is a party. Licensee agrees that:

- a. any liability resulting from Licensee’s use of the Loan Documents is solely Licensee’s responsibility; and
- b. Fannie Mae and any of its licensors of the Loan Documents are not responsible in any way for any such use or liability.

15. **Loan Casefile Identification Numbers.** Licensee’s disclosure of a Loan Casefile identification number to a third party, either for due diligence purposes or otherwise, is deemed to be Licensee’s consent to the third party’s access to the Loan Casefile (including any associated DU findings (in all cases, for which Fannie Mae will have no liability) and authorization to Fannie Mae to provide the third party with such access including access through the DU Messages API. In no event may a Loan Casefile identification number be used by Licensee to submit more than one loan to the Licensed Application.

16. **Compliance with Laws and Program Requirements.** For purposes of this Schedule, Licensee’s obligation to comply with laws, as established in the Section of the General Terms entitled “Additional Provisions,” is replaced with the following:

- a. Licensee acknowledges that its activities, whether or not the Licensed Application is used in connection with such activities, may subject Licensee to certain federal, state, and local substantive and disclosure laws and regulations, including, RESPA, TILA, FCRA, ECOA, and the Home Mortgage Disclosure Act and mortgage lending or broker statutes and their implementing regulations and commentaries, as applicable. Licensee hereby represents and warrants that it is in full compliance with these and all other laws, rules, and regulations (including ordinances, conventions, orders that have the effect of law, and judicial rulings and opinions), that apply to any of its mortgage lending, property valuation, and other business practices, as well as to its use of the Licensed Application and Fannie Mae’s systems, and that may have a material effect on Fannie Mae (collectively “**Applicable Laws**”). Licensee further represents and warrants that:
  - i. it holds all applicable licenses and authorizations in all jurisdictions in which it conducts its business pursuant to Applicable Laws,
  - ii. such licenses and authorizations are current and are fully in effect, and it has designed and implemented compliance and quality control policies, systems, and procedures aimed at ensuring compliance with the Applicable Laws, as well as accurate and reliable data capture, collateral valuation, data reporting, and adherence in all other manner to sound loan origination practices and principles. Licensee bears sole responsibility for complying with Applicable Laws (and compliance with its own quality control policies, procedures, and plans) in connection with its use of the Licensed Application. The obligations set forth in this Section are in no event to be considered imposed upon or shared by Fannie Mae or any Third-Party



Licensors by virtue of Licensee's use of the Licensed Application or any forms, documents, or other written or electronic materials provided by Fannie Mae or its Third-Party Licensors, agents or representatives.

Throughout the term of this Schedule, Licensee shall remain compliant with the eligibility requirements of the Fannie Mae DU Only Program and shall promptly produce evidence of the same upon the request of Fannie Mae.

- b. **Origination Cost.** It is Licensee's sole responsibility to, and Licensee will, determine whether each cost relating to the origination of each residential mortgage loan is a "finance charge," as that term is defined by TILA.
17. **Litigation and Enforcement Actions.** Licensee must notify Fannie Mae in accordance with the requirements of the Section of the General Terms entitled "Notices" within three (3) business days of notice of any actual or threatened civil, administrative, or criminal litigation or enforcement matter arising out of, or relating to, any alleged material violation by Licensee of an Applicable Law in which Licensee's use of the Licensed Application is or may become relevant. Upon receipt of such notice, Fannie Mae may conduct an audit of Licensee's books and records, or such other inquiry as it may determine reasonable in the circumstances, regarding such alleged violation, and Licensee must reasonably cooperate in regard to such audit or inquiry.
18. **Privacy.** Licensee privacy statements, policies and practices relating to the Licensed Application must not conflict with the Section of the General Terms entitled "Rights in Data," or any privacy statement included in the Licensed Application. Fannie Mae is not responsible for monitoring or reviewing Licensee's privacy statement(s), or assisting in their development, and will not be bound thereby.
19. **Lender Contract.** The transactions initiated via the Licensed Application are subject to the requirements of the Lender Contract, as it may be modified and amended from time to time. Conflicts between the Licensed Application and the Guides or other portions of the Lender Contract, including loan eligibility requirements, will be resolved in favor of the Guides or other portions of the Lender Contract, as the case may be.
20. **DU for Government Loans.** The Licensed Application contains certain functionality designed to assist Licensee in evaluating a loan's eligibility for guaranty by the VA or insuring by FHA (the VA and FHA each being referred to in the singular as the "**Agency**" and together as the "**Agencies**"). In addition to the terms in the General Terms and this Schedule, the following terms and conditions apply with respect to the components of the Licensed Application used to assist lenders in their underwriting of government loans ("**Desktop Underwriter for Government Loans**"):
  - a. **Warranties Related to Government Loans.** Licensee represents and warrants that to the extent required by the Agency, Licensee is authorized to originate VA guaranteed or FHA insured housing loans (as applicable). Licensee shall comply with all policies and requirements set forth by the authorizing Agency. In addition, Licensee agrees, represents, and warrants that it will:
    - i. comply with all applicable laws and regulations in its use of Desktop Underwriter for Government Loans and any output of Desktop Underwriter for Government Loans;
    - ii. provide to each applicant to whom it determines not to extend credit an adverse action notice in accordance with the requirements of ECOA;
    - iii. rely upon its own counsel to ensure compliance with ECOA, the Fair Housing Act and other Applicable Laws; and
    - iv. obtain each borrower's written consent to obtain credit reports in accordance with the requirements of the FCRA and, where legally required, any other information required by Desktop Underwriter for Government Loans.
21. **Suspension or Termination; Authorizing Agencies.** Licensee agrees that:
  - a. notwithstanding any provision to the contrary in the SSA, Fannie Mae has the right to immediately limit, suspend, or terminate Licensee's license to access and use Desktop Underwriter for Government Loans upon Fannie Mae or an Agency's determination that:
    - i. Licensee is unacceptable as a licensee of Desktop Underwriter for Government Loans or



- ii. is not complying with the guidelines for the use of Desktop Underwriter for Government Loans, and Fannie Mae has no liability to Licensee or otherwise for any such action,
  - b. Licensee must provide, in a timely manner, such information requested by an authorizing Agency from time to time for quality control, monitoring, risk management, or other purposes, in the form and format specified by Fannie Mae or the authorizing Agency. In addition, notwithstanding any provisions to the contrary in the SSA, Licensee hereby authorizes Fannie Mae to
    - i. provide to the Agencies loan data, reports, and other information (including loan level and summary information and information for evaluation, quality control, or monitoring purposes) required or requested by the applicable Agency with respect to applications or loans processed through Desktop Underwriter for Government Loans, and
    - ii. provide the applicable Agency with periodic reports regarding its status as a licensee of Desktop Underwriter for Government Loans.
- 22. **Marketing.** Licensee agrees that it is solely responsible for marketing Licensee Sites, including the recruitment of Customers.
- 23. **Support; No Duty to Monitor.** Fannie Mae may make online resources such as job aids, quick steps and recorded presentations relating to the use of the Licensed Application available to Licensee from time to time and may provide Licensee additional online support related to the introduction and implementation of the Licensed Application to Licensee. Notwithstanding the above, Licensee acknowledges and agrees that Licensee, and not Fannie Mae, is responsible for responding to comments and questions from Customers relating to the Licensed Application and the Licensee Sites and for all other support and assistance.
- 24. **Suspension or Termination for Cause.** In addition to, and not in limitation of, Fannie Mae’s rights under the General Terms Section entitled “Termination” and various Sections in this Schedule, Fannie Mae reserves the right to immediately without notice, at any time and in its sole discretion suspend or terminate this Schedule or Licensee’s access to the Licensed Application if Licensee is found to be in breach of any of its obligations under this Schedule. In addition, the Section of the General Terms entitled “Termination for Convenience” will be replaced with the following:
  - Either party may terminate this Schedule without cause upon thirty (30) days’ prior written notice to the other.Fannie Mae has no liability to Licensee or otherwise for any such action. Fannie Mae will promptly notify Licensee of any such suspension or termination and its terms.
- 25. **Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
- 26. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.





# Document Certification

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as “Document Certification”, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application provides certain custodial functionality, including the ability to review and compare data on borrower-signed notes obtained from lenders with data pertaining to the same notes as submitted to Fannie Mae’s systems by lenders.
2. **Extraterritorial Use.** The Licensee may access and use the Licensed Materials or any data contained in, or generated by, the Licensed Application through its Permitted Authorized Users located in India. “**Permitted Authorized Users**” means Authorized Users other than partners, agents, and contractors.
3. **Suspension or Termination for Cause.** In addition to, and not in limitation of, Fannie Mae’s rights under the General Terms Section entitled “Termination,” Fannie Mae reserves the right to immediately without notice, at any time and in its sole discretion, suspend or terminate this Schedule or Licensee’s access to the Licensed Application if Licensee is found to have misused the Licensed Application or used the Licensed Application for other than its intended purposes.



# EarlyCheck

## Schedule (for Non-Seller/Serviceers)

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as EarlyCheck™, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application provides functionality used to identify loan data issues prior to loan delivery.
  2. **Definitions.** The following terms are used in this Schedule as defined below:
    - “**Codified Findings**” means any results files, results structures, and message or other codes pertaining to the Licensed Application (as such files, structures, and message and other codes may be modified from time to time) which are provided by (or on behalf of) Fannie Mae to Licensee.
    - “**Mortgage Loan Application**” means the submission by a loan applicant of financial information and identification of a specific property to secure a loan.
    - “**Validation Identification Number**” means the unique identifier assigned by the Licensed Application to a collection of data related to a Mortgage Loan Application which may include underwriting recommendations, data comparisons, data validations, reports, and other information.
  - a. **Authorized User.** In the “Definitions” Section of the General Terms, the definition of “Authorized User” is replaced with the following:

“**Authorized User**” means any employee, individual Independent Contractor, or employee of an Independent Contractor of Licensee, or loan origination or other system used by Licensee, registered by Licensee, or by Fannie Mae on Licensee’s behalf, who is authorized to use the Licensed Application and has been issued an active Authentication Credential. The term “Authorized User” refers additionally to any loan origination or other system that constitutes a Third-Party Application, but only to the extent such system specifically facilitates Licensee’s access to and use of the Licensed Application. Licensee is responsible for all actions and inactions of Authorized Users with respect to a Licensed Application and all actions and inactions of Authorized Users are deemed to be actions and inactions of Licensee. Licensee guarantees the full performance by its Authorized Users of all obligations under the SSA.
  - b. **Independent Contractor.** The following term is added to the “Definitions” Section of the General Terms:

“**Independent Contractor**” means any individual or company who: (i) is an independent contractor and (ii) requires access to the Licensed Application in order to perform services which it is actively providing to Licensee, as Licensee’s agent.
3. **License.** The Section of the General Terms entitled “License” is replaced with the following:

Fannie Mae grants Licensee a non-exclusive, non-transferable, non-sublicensable, revocable license under Fannie Mae’s intellectual property rights to access and use the Licensed Application through its Authorized Users during the term of this Schedule and, if Fannie Mae, in its sole discretion, provides Codified Findings to Licensee, to use them in accordance with the terms of the “Codified Findings” section of this Schedule. The Licensed Application is licensed to Licensee on a company-wide subscription basis.
4. **Restrictions on Use.** Without limiting the terms of the Section of the General Terms captioned “Restrictions on Use” or any other provision in the General Terms or this Schedule, Licensee may only access and use the Licensed Materials in association with loans Licensee is considering for sale to Fannie Mae.
5. **Codified Findings.** The following terms apply if Fannie Mae provides Codified Findings to Licensee:
  - a. Licensee may use the Codified Findings to:



- i. populate its databases and other downstream systems with data points including, by way of illustration, special feature codes;
  - ii. create automated decisioning and actionable items based on data parsed from the Codified Findings;
  - iii. customize, add, or suppress messaging to be compatible with Licensee's specific requirements; and
  - iv. create reports and analyses.
- b. Licensee agrees that:
- i. the Codified Findings are subject to change at any time and from time to time;
  - ii. Licensee develops code based upon the Codified Findings at its own risk, cost, and expense;
  - iii. upon receipt of any changes to the Codified Findings, Licensee must promptly update any code that it has developed or licensed in order to conform it to the most recent version of the Codified Findings;
  - iv. Licensee may not modify, alter, or translate the Codified Findings in such a way as to materially alter the substance of any finding issued by the Licensed Application; and
  - v. if there is any inconsistency between the findings or results issued by the Licensed Application and the Codified Findings, the findings or results issued by the Licensed Application will govern.

Licensee further acknowledges and agrees that the Codified Findings are provided as a convenience only, and that Licensee's use of such Codified Findings may result in liability under existing laws, rules, or regulations, and under agreements to which Licensee is a party. Any liability resulting from Licensee's use of the Codified Findings is solely Licensee's responsibility, and Fannie Mae, its Third-Party Licensors, and its Third-Party Providers shall not be responsible in any way for any such use or liability.

6. **No Purchase Approval or Denial.** Licensee agrees that: (i) any results issued by the Licensed Application will not constitute an approval or denial of the Mortgage Loan Application by Fannie Mae or a commitment to purchase the loan by Fannie Mae and (ii) Fannie Mae makes no representation or warranty that the Licensed Application will identify any or all errors or issues that may cause Fannie Mae to delay or decline to purchase a loan or, following purchase, to require the repurchase of a loan.
7. **Mandated Disclosures.** Licensee expressly agrees that it bears sole responsibility for any disclosure and other obligations arising under federal, state, and local laws and regulations relating to Mortgage Loan Applications and that such obligations in no event should be considered imposed upon or shared by Fannie Mae by virtue of Licensee's use of the Licensed Application.
8. **Validation Identification Numbers.** Licensee's disclosure of a Validation Identification Number to a third party, either for due diligence purposes or otherwise, is deemed to be Licensee's consent to the third party's access to that collection of data assigned such Validation Identification Number (for which Fannie Mae has no liability) and authorization to Fannie Mae to provide the third party with such access.
9. **Termination.** In addition to the termination provision in the Section of the General Terms entitled "Term and Termination," Fannie Mae may, at any time and without cause, immediately suspend or terminate Licensee's right to access and use the Licensed Applications, or may terminate this Schedule, upon notice to the Licensee.



# File Transfer Portal

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as the “File Transfer Portal”, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application allows Licensee to transfer mortgage data.
2. **Integration.** Licensee may choose to implement or develop or implement and develop one or more interfaces that will transfer data electronically between a mortgage-related system and the Licensed Application. If Licensee places such an interface into production, the following terms will apply:
  - a. Maintenance of Interface. Except as expressly permitted, Licensee agrees to maintain the interface in good working order and, along with the mortgage-related system, at all times compatible with the most current version of the Licensed Application. Licensee understands and agrees that errors and deficiencies in the performance of the Licensed Application, including accuracy of results, may result from Licensee’s failure to perform such maintenance and Fannie Mae will bear no responsibility for any errors, deficiencies, or inaccuracy of results.
  - b. Cooperation. Licensee shall designate and make available to Fannie Mae qualified personnel to promptly respond to technical questions pertaining to the interface and the mortgage-related system (as integrated with the Licensed Application).
  - c. Maintenance of Interface. Licensee shall use reasonable efforts to ensure that the interface and data transmitted by the interface will be free of all known bugs, viruses, and other functions, routines, devices, and instructions which may create any unauthorized access to, or interruption in the functioning of, the Licensed Application or Fannie Mae’s systems.
3. **Termination.** For any Licensee who is not a SF Lender, the following applies:

In addition to the termination provision in the Section of the General Terms entitled “Term and Termination,” Fannie Mae may, at any time and without cause, immediately suspend or terminate Licensee’s right to access and use the Licensed Application, or may terminate this Schedule, upon written notice to Licensee.



# Lender Record Information (Form 582)

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as “Lender Record Information (Form 582)”, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application provides certain lender certification reporting functionality, including the ability to submit electronically required annual lender reports (Form 582) to Fannie Mae.
2. **Restrictions on Use.** Licensee shall use the Licensed Application only in conjunction with the activities contemplated by its Mortgage Selling and Servicing Contract with Fannie Mae. Licensee is responsible for assuring that the Chief Financial Officer of Licensee reviews and approves each Lender Record Information (Form 582) prior to its transmission to Fannie Mae.
3. **Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
4. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



# Loan Delivery Wire Administration

## Schedule (for Non-Seller/Service Providers)

1. **Licensed Application.** Fannie Mae licenses to Licensee the Wire Administration module within Fannie Mae’s Loan Delivery application, together with any related APIs, and any other module or application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application includes certain functionality and features enabling warehouse lenders, disbursement agents, and other entities to accept certain associations proposed by Fannie Mae Approved Lenders and confirm wire instructions identified with those associations by the Approved Lenders.
2. **Acknowledgments.** Licensee acknowledges and agrees that:
  - a. Licensee shall keep its customers that maintain wiring instructions in the Licensed Application apprised of accurate and complete wiring instruction information pertaining to Licensee’s relationship with them and otherwise assist them in their submission and maintenance of accurate and complete wiring instructions in the Licensed Application;
  - b. Licensee will confirm, no less frequently than annually, the accuracy and completeness of wiring instructions pertaining to it that are existent in the Licensed Application;
  - c. Fannie Mae is not responsible for the accuracy, completeness, or currency of the wiring instructions in the Licensed Application and disclaims all liability associated with wiring instruction information;
  - d. confirmations and rejections of wiring instructions by Licensee will be made in the Licensed Application only by authorized representatives of Licensee;
  - e. Fannie Mae is entitled to rely on wiring instructions that have been confirmed in the Licensed Application by Licensee; and
  - f. the name Licensee submits to the Licensed Application to identify Licensee will be identical to the name that appears on Licensee’s bailee letters.
3. **Suspension or Termination for Cause.** In addition to, and not in limitation of, Fannie Mae’s rights under the General Terms Section entitled “Termination” Fannie Mae reserves the right to immediately without notice, at any time and in its sole discretion suspend or terminate this Schedule or Licensee’s access to the Licensed Application if Licensee is found to be in breach of its obligations under this Schedule, has misused the Licensed Application, or has used the Licensed Application for other than its intended purposes.
4. **Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
5. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



# MarketPoint

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as MarketPoint™, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms.

As of the effective date of this Schedule, the Licensed Application is a consolidated, widgets-based technology platform that provides users with self-service tools to engage in certain loan pricing and committing-related activities with Fannie Mae.

2. **Controlled Rollout.** Licensee will participate in the controlled rollout of the Licensed Application, during which Licensee will have the ability to create servicing-released commitments to sell certain loans to Fannie Mae an agreed-upon price within a certain time frame.

Licensee’s rights and obligations related to the committing process are as set forth in the Lender Contract and use of the Licensed Application in no way alters Licensee’s obligations to Fannie Mae with respect to such loans, including the obligation to ensure that in compliance with all applicable laws and other requirements of the Lender Contract. Similarly, use of the Licensed Application will have no bearing on the terms of any other associated applications licensed by Fannie Mae which provide similar or related functionality, even if Licensee is afforded access to such applications via MarketPoint. All terms associated with other applications that Licensee has agreed to will remain in effect, unless and until terminated in accordance with the terms of the applicable Schedule.

3. **Authorized User.** For purposes of this Schedule, the term “Authorized User” includes individuals (i) working for Third-Party Providers retained by Licensee to perform mortgage-related services on their behalf that require access to the Licensed Application and (ii) who have obtained Authentication Credentials as a result of Licensee’s actions or Fannie Mae’s actions on Licensee’s behalf. Licensee is responsible for all actions and inactions of Authorized Users with respect to a Licensed Application and all actions and inactions of Authorized Users are deemed to be actions and inactions of Licensee. Licensee guarantees the full performance by its Authorized Users of all obligations under the SSA. This Schedule is effective as of the date on which access is first made available to Licensees and will remain in effect unless and until terminated pursuant to the terms of this Schedule.
4. **Restrictions on Use.** Without limiting the provisions in the Section of the General Terms entitled “Restrictions on Use,” Licensee’s right to access and use the Licensed Application and to use the associated Documentation are conditioned upon limiting its use of the Licensed Application, including reports and other output, for purposes of making servicing-released whole loan commitments.

5. **Acknowledgments.** Licensee acknowledges that:
  - a. Fannie Mae makes no representations or warranties as to the availability or accessibility of the Licensed Application or the participation of any Lender in the Licensed Application;
  - b. Licensee will have no recourse to Fannie Mae in the event of issues arising in connection with the accuracy and completeness of any information that Licensee obtains from the Licensed Application and uses or relies upon in any way; and
  - c. FANNIE MAE DOES NOT ASSUME ANY OBLIGATIONS, DUTIES OR LIABILITIES WITH RESPECT TO THE SERVICES PROVIDED USING THE LICENSED APPLICATION.

6. **Rights in Improvements.** Without limiting the generality of the General Terms section entitled “Rights in Improvements,” Licensee agrees that Fannie Mae is the sole and exclusive owner of (and Licensee assigns to Fannie Mae) all of Licensee’s proposed or suggested changes, modifications, upgrades or enhancements in design, functionality or otherwise to the Licensed Application or any successor solutions, without any recourse or obligation to Licensee. Licensee agrees that Fannie Mae is under no obligation to consider or implement any changes, modifications, upgrades or enhancements recommended or requested by Licensee.



7. **Lender Contract.** The transactions initiated via the Licensed Application are subject to the requirements of the Lender Contract, as it may be modified and amended from time to time. Conflicts between the Licensed Application and the Guides or other portions of the Lender Contract, including servicing requirements, will be resolved in favor of the Guides or other portions of the Lender Contract, as the case may be.
8. **Termination.** In addition to Fannie Mae’s rights under the General Terms Section entitled “Termination,” Fannie Mae may terminate this Schedule without cause immediately upon written notice to Licensee.
9. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this schedule that contemplates its continuing effectiveness will survive any termination of this Schedule or the SSA.





# MBS Trading Portal

## Schedule

- Licensed Application.** Fannie Mae licenses to Licensee the application known as the MBS Trading Portal, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application serves as an electronic trading platform that is intended to facilitate the purchase and sale of certain mortgage-backed securities (MBS) issued by Fannie Mae, Freddie Mac and Ginne Mae (collectively, “**Agency MBS**”).
- Use of Application.** In addition to the terms set forth in this Schedule, Licensee is required to access and use the Licensed Application in accordance with the requirements of Fannie Mae, including the Selling Guide, as amended, modified, or supplemented from time to time (collectively, the “**Fannie Mae Requirements**”).
- Restrictions on Use.** Without limiting the terms of the General Terms Section entitled "Restrictions on Use" or any other provision in the General Terms or this Schedule, Licensee may only access and use the Licensed Application to conduct trading activities, specifically the buying or selling of Agency MBS.
- Evidence of Trade.** The Licensed Application’s confirmation of a trade as “Accepted,” together with the relevant sections of the Selling Guide and any applicable MBS trading agreement between Licensee and Fannie Mae, constitutes the conclusive evidence of a trade and the terms between Fannie Mae and Licensee with respect to the trade described in the confirmation.
- Indicative Pricing.** If indicative pricing is displayed to Licensee, Licensee acknowledges and understands that such pricing is not the actual pricing and is subject to increase or decrease prior to acceptance of the trade.
- Order of Precedence; Securities Agreements.** In addition to this SSA, Licensee’s use of the Licensed Applications is subject to the terms and conditions of the Master Securities Forward Transactions Agreement between Licensee and Fannie Mae. Where there is a conflict between the terms of this SSA and the terms of the applicable Master Securities Forward Transactions Agreement, the terms of the latter will prevail. However, the fact that a term appears in one or more of the applicable Master Securities Forward Transactions Agreement and not in this SSA will not be deemed to be a conflict for purposes of this SSA.
- Third-Party Access; Authorized User.** Licensee may not designate third parties to access or use the Licensed Application, unless such third party is an “Authorized User” of Licensee. For purposes of the electronic trading platform, the term “Authorized User” includes individuals working for Third-Party Providers retained by the Licensee to perform mortgage-related services requiring access to the Licensed Application on the Licensee’s behalf, or third-party originators (such as mortgage brokers or correspondents that are affiliated with Licensee) that require access to the Licensed Application, and who have obtained Authentication Credentials as a result of the Licensee’s actions. Licensee is responsible for all actions and inactions of Authorized Users with respect to a Licensed Application and all actions and inactions of Authorized Users are deemed to be actions and inactions of Licensee. Licensee guarantees the full performance by its Authorized Users of all obligations under the SSA.
- Termination.** Fannie Mae reserves the right to immediately suspend or terminate any relationship established between a Licensee and a third party by and for the Licensed Application at any time, in its sole discretion.
- Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
- Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



# Mortgage Insurer Applications

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the suite of applications known as the “Mortgage Insurer Applications”, which includes the File Transfer Portal (FTP), CE Portal, Property Data API Review Tool (PDART), Collateral Data Delivery Service (CDDS), Collateral Underwriter® (CU™), and FM Connect™, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Applications allow Licensee to:
  - a. identify potential appraisal issues, including property-related data issues prior to and after loan delivery;
  - b. conduct quality control by assessing the accuracy of property-related data submitted to the Fannie Mae PDART;
  - c. retrieve CU risk scores, flags and messages;
  - d. review and share credit enhancement policy information, including the exchange of data, via the FTP, that is subject to a data-sharing agreement; and
  - e. view, export, or print reports related to these activities.
2. **File Transfer Portal.** The following terms apply with regard to FTP (the “**Licensed Application**” under this Section):
  - a. **Formatting Conformance.** Loan file names and data file names must conform to naming conventions established by Fannie Mae. Loan files and data files with non-conforming names will be rejected by the Licensed Application. Files that contain processing or data submission errors will not be processed and file submission requests with such errors will be considered outstanding until Fannie Mae receives the information in the correct format.
  - b. **Authentication Credentials.** Notwithstanding the provisions of the Section of the General Terms entitled “Management of Authentication Credentials,” Authentication Credentials that have been issued to Licensee for company-wide use may be shared and used between and among individuals who are employees of Licensee or that are independent or affiliate underwriting and quality control contractors of Licensee to access and use FTP.
3. **Property Data API Review Tool; Collateral Data Delivery Service; Collateral Underwriter.** The following terms apply with regard to PDART, CDDS (and related APIs), and CU (each, the “**Licensed Application**” under this Section):
  - a. **Overview.** PDART is an application that helps facilitate quality control on property data provided through the property data collection process. Users can assess the accuracy of the property data, identify potential property issues, and confirm that the data provided to Fannie Mae aligns with the user’s internal representation of the data. CDDS is a Fannie Mae service at the back-end of the Uniform Collateral Data Portal (“**UCDP**”), which is jointly used by the GSEs for purposes of the electronic collection of appraisal data. CDDS allows mortgage insurers to retrieve CU risk scores, flags, and messages.
  - b. **Restrictions on Use.** Without limiting the terms of the Section of the General Terms entitled “Restrictions on Use” or any other provision in the General Terms or this Schedule, Licensee’s right to access and use the Licensed Application is conditioned upon Licensee’s compliance with the following:
    - i. Licensee must limit its use of the Licensed Application, including its risk scores, reports, findings, messages images, and other output, in printed form or otherwise (collectively, the “**Output**”) to the following as related to appraisals and property data collections for Fannie Mae loans that Licensee insures, or related to appraisals and property data collections for loans that a Fannie Mae seller/servicer has asked, or may ask, Licensee to insure and that may have been submitted to the UCDP:
      - (1) The management of collateral risk;
      - (2) Protection against or prevention of actual or potential fraud, unauthorized transactions, claims, or other liability;



- (3) Reconciliation of appraisal variances with its lender customers;
  - (4) Realization of efficiencies in determining eligibility for rescission relief related to property value;
  - (5) Pursuit of greater alignment of mortgage insurance rescission relief with GSE repurchase relief;
  - (6) Support of calculation of Private Mortgage Insurer Eligibility Requirements (“**PMIERS**”); and
  - (7) Performance of quality control reviews and routine portfolio monitoring
- ii. Licensee may not use the Licensed Application, including the Output as the sole basis for:
    - (1) credit evaluation;
    - (2) making a credit decision;
    - (3) refusing coverage;
    - (4) rescission;
    - (5) cancellation;
    - (6) claim denial;
    - (7) claim curtailment; and
    - (8) premium increases.
  - iii. If the Licensee uses any Output generated by the Licensed Application as the basis for providing rescission relief without a review of each appraisal by a qualified underwriter, it must do so in compliance with the PMIERS in effect at the time the Licensee (referred to as the “approved insurer” in the PMIERS) offers its rescission relief. Licensee acknowledges that as of the date of this agreement, PMIERS (dated September 27, 2018) Section 404 (“Use of Automated Tools”) requires the Licensee to test any automated tool that supports a validation process which is used by an approved insurer to conduct independent validation that is the basis for granting any early rescission relief. Such testing must include a risk review analysis that concludes that the recommendations or output of that automated validation tool are aligned with the approved insurer’s credit risk tolerances, including those germane to any subsequent automated tool version updates. If the approved insurer’s analysis suggests that material discrepancies exist between its credit risk tolerances and the automated validation tool’s recommendations or outputs, the approved insurer must take appropriate steps to address these discrepancies, which would include adding eligibility overlays or discontinuing the use of, deference to, or reliance upon that automated tool.
  - iv. Licensee may access and use CDDS and CU to review an appraisal or property data collection if it has obtained from its lender customer the Fannie Mae DocFile ID associated with that appraisal or property data collection, in addition to the property address for the subject property. Licensee must inform its lender customers that it intends to use the DocFile ID to review the related appraisal or property data collection using the Licensed Application which survive any termination of this Schedule or the SSA. In the case of PDART, a Property Data ID, rather than a DocFile ID, is required in addition to the property address for the subject property.
- c. Appraisals. Licensee agrees to the following:
- i. The Licensed Application does not “approve” or “deny” appraisals, nor does the absence or presence of flags or messages generated by the Licensed Application indicate an appraisal is acceptable or unacceptable. Licensee is responsible for the assessment of the data reviewed within the Licensed Application.
  - ii. Output generated by the Licensed Application, in whole or in part, has not been prepared by a licensed or certified appraiser and does not constitute an appraisal or valuation of the subject property.
  - iii. Licensee has obtained requisite authorization to access, review, and use appraisals and related data that has been procured through the Licensed Applications.



- d. **Third-Party Access.** Licensee may not designate or allow any third parties other than its independent and affiliated underwriting and quality control contractors (“**Approved Contractors**”) to use the Licensed Application or otherwise have access to Output. Further, Licensee’s Approved Contractors may not (A) disclose, aggregate, or distribute Output to third parties or (B) use Output for any purpose other than assisting Licensee in Licensee’s pursuit of the purposes identified in Section 3(b)(i). Licensee assumes full responsibility for the consequences of such Approved Contractors disclosure and use of the Licensed Application and Output in violation of the SSA.
  - e. **Guarantee by Licensee.** If Licensee designates an agent or other third party to use the Licensed Application or otherwise provides a third party access to the Licensed Application, whether in compliance with or in violation of the terms of this SSA, Licensee guarantees full performance by each agent or other third party of all obligations set forth in the General Terms and this Schedule, and will retain all obligations and liabilities under the General Terms and this Schedule in connection with that party’s access to and use of the Licensed Application.
  - f. **Appraisal Sharing and Disclosure of DocFile ID.** If Licensee directs the Licensed Application to share an appraisal or other data associated with a DocFile ID with a third party or if Licensee discloses a DocFile ID to a third party, including an agent, Licensee will be deemed to have authorized Fannie Mae to provide the third party with access to all data associated with the appraisal or DocFile ID. Licensee indemnifies and holds Fannie Mae harmless from all Losses arising from providing such access.
  - g. **Termination of Relationships.** Fannie Mae reserves the right to immediately suspend or terminate any relationship established between Licensee and a third party by and for the Licensed Application at any time, at its sole discretion.
4. **Suspension or Termination for Cause.** In addition to, and not in limitation of, Fannie Mae’s rights under the General Terms Section entitled “Termination,” Fannie Mae reserves the right to immediately suspend or terminate this Schedule or Licensee’s access to the Licensed Application without notice, at any time and in its sole discretion, if Licensee is found to have misused the Licensed Application or used the Licensed Application for other than its intended purposes.
  5. **Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
  6. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



# Multifamily Applications

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the suite of applications known as the “Multifamily Applications,” including: ACheck<sup>®</sup>, ARM Index Values, C&D<sup>™</sup>, Cash Loan Drafting, Cash Remittance System, CESIR<sup>™</sup>, Customer Collab Community, DUS 360<sup>™</sup>, DUS Data Digitizer (including Rent Roll Digitizer<sup>™</sup>), DUS DocWay<sup>™</sup>, DUS Gateway<sup>®</sup>, DUS Insights<sup>™</sup>, DUS Inspect<sup>™</sup>, DUS Property Monitor, eServicing, Multifamily MarketView, Multifamily Asset Management Portal, Multifamily Lender Capital Tool, Multifamily Negotiated Transactions, Multifamily Structured Facility Management, Payoff Calculator, and Syndicator Dashboard, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms.
2. **Definitions.** The following terms are used in this Schedule as defined below:
  - “**Contract**” means the Fannie Mae Mortgage Selling and Servicing Contract together with any Addendum thereto, executed by Licensee and Fannie Mae, or any other contractual agreement entered into between Licensee and Fannie Mae or any other document that contains contractual obligations, representations, warranties, and covenants governing the sale to Fannie Mae and servicing of loans for Fannie Mae, whether such sale is a whole loan sale of or a participation interest in any such loan, as such Contract may be amended, modified, or supplemented.
  - “**Including**” (and similar words) means including, without limitation.
  - “**Multifamily Guide**” means the guide issued by Fannie Mae regarding the sale to and servicing of loans for Fannie Mae, the Multifamily Selling and Servicing Guide, as such the Multifamily Guide may be amended, modified, supplemented, or superseded by Fannie Mae from time to time, or may be modified by any applicable Contract. Initially capitalized terms used in this Schedule without definition are defined in the Multifamily Guide.
3. **Marks.** Licensee acknowledges all of Fannie Mae’s Marks associated with the Multifamily Applications identified above, including ACheck, C&D, CESIR, DUS 360, DUS DocWay, DUS Gateway, and DUS Insights.
4. **Protection.** For purposes of this Schedule, “Licensed Materials,” as referred to in the General Terms Section entitled “Ownership,” includes screen output and hard copy printouts resulting from the use of the Licensed Application.
5. **Use of Applications.** Lenders selling Multifamily loans to Fannie Mae are required to do so in accordance with the requirements of Fannie Mae, including the Multifamily Guide, as amended, modified, or supplemented from time to time (collectively, the “**Fannie Mae Requirements**”). Licensee agrees that its use of the Licensed Application and any decision, approval, or action rendered by the Licensed Application is governed by the Fannie Mae Requirements.
6. **ARM Index Values.** The following terms apply to ARM Index Values (the “**Licensed Application**” under this Section):
  - a. Purpose. ARM index value information is provided solely for Licensee’s convenience and not for purposes of verifying the accuracy of or determining a correct index value or interest rate.
  - b. Disclaimer. Without limiting the generality of the warranty disclaimers in the General Terms Section entitled “Disclaimer,” Fannie Mae has no liability or responsibility for errors or omissions in, or any liability in connection with the use, misuse, or release of ARM index value information. The sources for each index are provided so that lenders may confirm the accuracy of the index values provided. Fannie Mae takes no responsibility for the selection of the correct index.
7. **DUS Gateway.** The following terms apply to DUS Gateway (the “**Licensed Application**” under this Section):
  - a. Waivers. Licensee may submit requests via the Licensed Application to waive one or more Fannie Mae Requirements. Fannie Mae will not be deemed to have waived any Fannie Mae Requirement unless the waiver is confirmed by Fannie Mae in writing. Any such waiver does not constitute a waiver as to any other instance of that Fannie Mae Requirement or of any other Fannie Mae Requirement.



- b. Pricing Quotes. Loan pricing quotes issued by the Licensed Application are time-limited, and the pricing and deal terms expire on their applicable expiration dates, as such terms appear in the quote. New quotes must be obtained in the event of expired pricing or deal terms.
  - c. Deal Teams. The Licensed Application may assign Fannie Mae deal teams to registered deals. However, Fannie Mae reserves the right to reassign deal team personnel and assign new deal team personnel at its sole discretion.
  - d. Reminders. The Licensed Application may issue reminders of deadlines and other significant dates. However, such reminders do not constitute an acceptance of responsibility by Fannie Mae for Licensee's compliance with such dates nor will a failure to issue a reminder constitute a waiver of any date-driven responsibility of Licensee. Additionally, Licensee is responsible for ensuring that documents it submits via the Licensed Application are received and acknowledged by Fannie Mae.
  - e. Necessary Approval. Access to the Licensed Application does not constitute Fannie Mae's approval of Licensee as a Fannie Mae DUS lender. Any selling or servicing authority or other approval necessary or desired by Licensee to conduct business with Fannie Mae must be obtained separately and will be granted only upon execution of a separate Contract between Licensee and Fannie Mae expressly granting Delegated Underwriting and Servicing (DUS) and non-DUS approvals.
  - f. Third-Party Applications. Access to the Licensed Application may include access to a Third-Party Application. In such event, references in the SSA to the "Licensed Application" and the "Licensed Materials" include the Third-Party Application. In addition to the restrictions on use in the General Terms Section entitled "Restrictions on Use," Licensee must not access a Third-Party Application in order to build a competitive product or service. In addition and pursuant to the obligations established in the General Terms Section entitled "Indemnification," Licensee indemnifies and holds harmless Fannie Mae and its Third-Party Licensors from any claim, suit, demand, or proceeding made or brought by a third party alleging that data or information submitted to the Third-Party Application by Licensee or Licensee's use of the Third-Party Application in breach of the SSA infringes or misappropriates the intellectual property rights of a third party or violates applicable law.
8. **DUS Insights**. The following term applies to DUS Insights (the "**Licensed Application**" under this Section):
- a. If Licensee has a Lender Affiliate (as defined in the Multifamily Guide) or division that is a licensed securities broker-dealer, then Licensee must not grant access to the Licensed Application to the broker-dealer or any of their employees or agents, and Licensee must not share any material nonpublic information with the broker-dealer, including information about a Borrower, Sponsor, or Property (as those terms are defined in the Multifamily Guide) or about another participant in Fannie Mae's MBS program
9. **DUS Inspect**. The following term applies to DUS Inspect (the "**Licensed Application**" under this Section):
- a. Restrictions on Use. Without limiting the terms of the Section of the General Terms entitled "Restrictions on Use" or any other provision in the General Terms or this Schedule, Licensee's right to access and use the Licensed Application is conditioned upon Licensee's compliance with the following:
    - i. Licensee must limit its use of the Licensed Application to inspections of properties that are associated with loans that are intended for sale or have been sold to Fannie Mae.
10. **C&D**. The following terms apply to C&D (the "**Licensed Application**" under this Section):
- a. No Approval or Denial; Accuracy.
    - i. Licensee agrees that results issued by the Licensed Application will not constitute an approval or denial of a loan application by Fannie Mae or a commitment to purchase the loan by Fannie Mae.
    - ii. Fannie Mae makes no representation or warranty that the Licensed Application will identify any or all errors or issues that cause Fannie Mae to delay or decline to purchase a loan or, following purchase, to require the repurchase of a loan.
    - iii. Licensee is solely responsible for ensuring that the data it enters, selections it makes and actions it takes using the Licensed Application represent Licensee's intentions.



- iv. Licensee is solely responsible for the due authorization and accuracy of all transactions made using the Licensed Application, and Fannie Mae is under no obligation to verify whether a transaction has been authorized and accurately reflects the terms desired by the Licensee.
- b. **Wire Administration.** The Licensed Application includes a wire administration functionality. Terms pertaining to that functionality are as follows:
  - i. Licensee must ensure the Licensed Application contains accurate and complete wiring instruction information including associated relationships with warehouse lenders, disbursement agents, and other entities as appropriate.
  - ii. Licensee must instruct its warehouse lenders to place the name of the warehouse lender in the header of its bailee letters associated with Fannie Mae loans.
  - iii. Licensee must provide reasonable and timely cooperation to its warehouse lenders and disbursement agents which are participating in the wire administration functionality in their efforts to ensure accurate and complete wiring instructions are maintained in the Licensed Application.
  - iv. Fannie Mae is not responsible for the accuracy, completeness, or currency of the wiring instructions in the Licensed Application and disclaims all liability associated with wiring instruction information.
  - v. Maintenance of wiring instruction information by Licensee may be made in the Licensed Application only by authorized representatives of Licensee.
  - vi. Fannie Mae is entitled to rely on wiring instructions that are maintained in the Licensed Application by Licensee.
- 11. **C&D, Multifamily Structured Facility Management, and Multifamily Negotiated Transactions.** The following terms apply to C&D, Multifamily Structured Facility Management, and Multifamily Negotiated Transactions (each, the “**Licensed Application**” under this Section):
  - a. Licensee acknowledges that it must have executed a Contract with Fannie Mae authorizing Licensee to obtain DUS, or non-DUS Approval commitments.
  - b. Licensee acknowledges that the commitment periods will represent mandatory commitment time frames within which Licensee must deliver loans, if so specified in the commitment from Fannie Mae.
  - c. Licensee is solely responsible for the due authorization and accuracy of all commitments made using the Licensed Application, and Fannie Mae is under no obligation to verify whether any requested commitment has been authorized and accurately reflects the terms desired by Licensee.
  - d. Licensee acknowledges that its transmission of commitments will only be binding on Fannie Mae if Licensee receives a “confirmed” status from Fannie Mae through the Licensed Application. Such status, along with the printed commitment confirmation statement generated by the Licensed Application, shall be Licensee’s confirmation of a binding commitment between the parties. Licensee and Fannie Mae agree that commitments obtained via the Licensed Application are binding on the parties to the same extent as commitments obtained by telephonic means, as described in the Multifamily Guide, and are subject to the Fannie Mae Requirements.
  - e. Licensee agrees that in the event of a failure of the Licensed Application to issue a “confirmed” status indicating Licensee’s commitment, Licensee will submit the commitment data on an Excel® spreadsheet via email to MF\_Acquisitions@fanniemae.com and, based on the information submitted, Fannie Mae will return a confirmation via email. Once service has been restored, Licensee should submit the commitment data to the Licensed Application and Licensee will subsequently receive a “confirmed” status via the Licensed Application. Licensee and Fannie Mae agree that commitments obtained via email are binding on the parties to the same extent and pursuant to the same requirements as those obtained via the Licensed Application. Fannie Mae reserves the right to refuse to enter into commitments via email at any time.
- 12. **Suspension or Termination for Cause.** In addition to, and not in limitation of, Fannie Mae’s rights under the General Terms Section entitled “Termination,” Fannie Mae reserves the right to immediately without notice, at any time, and in its sole discretion suspend or terminate: (a) this Schedule or Licensee’s access to any Licensed Application if Licensee violates the terms of the Section of this Schedule entitled “Uniform Collateral Data Portal; Collateral Underwriter or (b) if



the Licensed Application includes committing functionality, offering commitments to Licensee via the Licensed Application and Fannie Mae will have no liability to Licensee or otherwise for any such action. If the suspension or termination of a Licensed Application with committing functionality is unrelated to Licensee's status as a Fannie Mae approved lender, both parties will fulfill all unexpired commitments.

13. **Indemnification.** Licensee's obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
14. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled "Survival," any provision of this Schedule that contemplates its continuing effectiveness, including "Indemnification," will survive any termination of this Schedule or the SSA.





# Rent Roll Digitizer

## Schedule (for Non-Lender/Serviceers)

- Licensed Application.** Fannie Mae licenses to Licensee the application known as Rent Roll Digitizer™, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application supports ongoing monthly reporting of property-level rent-related data to Fannie Mae.
- Marks.** Licensee acknowledges all of Fannie Mae’s Marks associated with its Licensed Applications, including Rent Roll Digitizer.
- Protection.** For purposes of this Schedule, “Licensed Materials,” as referred to in the General Terms Section entitled “Ownership,” includes screen output and hard copy printouts resulting from the use of the Licensed Application.
- Use of Application.** In addition to the terms set forth in this Schedule, Licensee is required to access and use the Licensed Application in accordance with the requirements of Fannie Mae, as amended, modified, or supplemented from time to time (collectively, the “**Fannie Mae Requirements**”).
- Restrictions on Use.** Without limiting the terms of the General Terms Section entitled "Restrictions on Use" or any other provision in the General Terms or this Schedule, Licensee may only access and use the Licensed Application to provide rent roll data to servicers who are authorized to have access to such data and to Fannie Mae.
- Third-Party Access.** Licensee may not designate any agents or other third parties to access or use the Licensed Application on Licensee’s behalf without the express written permission of Fannie Mae, which may be withheld by Fannie Mae in its sole discretion. Additionally, Licensee may not disclose, aggregate or distribute findings, messages, reports or other data produced by the Licensed Application to any third parties. Licensee assumes full responsibility for the consequences of such disclosure in violation of the prohibitions set forth in the foregoing sentence.
- Termination.** In addition to Fannie Mae’s rights under the General Terms Section entitled “Termination,” Fannie Mae may terminate this Schedule without cause immediately upon written notice to Licensee.
- Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
- Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



# Servicing Marketplace

## Schedule (for Servicing Buyers)

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as “Servicing Marketplace,” together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application:
  - a. is integrated with Fannie Mae’s PE-WL technology;
  - b. provides Licensee the opportunity to submit and manage its SRP Schedules relating to the purchase of Servicing on loans being committed to Fannie Mae via PE-WL;
  - c. permits a Lender to arrange for the sale of such Servicing to a servicer such as Licensee concurrently with the Lender’s sale of the Eligible Loan to Fannie Mae;
  - d. is intended to enable Active Servicers to upload SRP Schedules for viewing by Lenders, make specific adjustments on their SRP Schedules and access a view of their commitment pipeline and, as available, associated loan level data; and
  - e. is intended to provide Lenders selling Eligible Loans an efficient mechanism for the receipt of pricing from Associated Servicers for the sale of Servicing associated with Eligible Loans (if the Lender has indicated via PE-WL that it is interested in a concurrent sale of such Servicing).
2. **Definitions.** The following terms are used in this Schedule as defined below.

“**Acquisition Price**” means the price Fannie Mae will pay the Lender to acquire all right, title, and interest in and to an Eligible Loan. “Acquisition Price” does not include any amount related to the Lender’s sale of Servicing associated with such Eligible Loan to an Active Servicer.

“**Active Servicer**” means, with respect to any Eligible Loan, a servicer that has entered into a Mortgage Selling and Servicing Contract with Fannie Mae and is participating in Servicing Marketplace.

“**Associated**” means paired for the potential sale of Servicing through Servicing Marketplace’s relationship management functionality.

“**Commitment**” means a forward commitment, on a best efforts or mandatory basis, for the Lender to sell and deliver one or more mortgage loans to Fannie Mae and for Fannie Mae to purchase such loan(s) at the Acquisition Price.

“**Eligible Loan**” means a loan sold to Fannie Mae under a PE-WL servicing-released Commitment.

“**Guides**” means the Fannie Mae Single Family Selling Guide and Single-Family Servicing Guide, as they each may be amended, restated, supplemented, or otherwise modified from time to time.

“**Lender**” means a seller: (i) that has entered into a Mortgage Selling and Servicing Contract with Fannie Mae; (ii) that is participating in PE-WL; and (iii) with which Licensee is Associated.

“**Net SRP**” means the servicing released premium price that the Active Servicer identified via the Licensed Application it is willing to pay to acquire the Servicing associated with a particular Committed Loan, as indicated by Servicing Marketplace.

“**PE-WL**” means Fannie Mae’s web-based application known as Pricing & Execution – Whole Loan that enables Lenders to make whole loan Commitments.



“**Servicing**” means mortgage loan servicing under and pursuant to a Mortgage Selling and Servicing Contract with Fannie Mae and the Guides.

“**SRP Schedules**” means pricing schedules uploaded to and managed by Licensee in the Licensed Application that are used to calculate the Net SRP.

3. **General.** Licensee’s rights and obligations related to a committed loan for which Licensee has purchased the Servicing are as set forth in the Lender Contract and any relevant Purchase and Sale Agreement entered into with the Lender. Use of the Licensed Application in no way alters Licensee’s obligations to Fannie Mae with respect to such loans, including the obligation to conduct all transfers of Servicing in compliance with all applicable laws and other requirements of the Guides.
4. **User Access.** Licensee acknowledges and agrees that each Authorized User it allows to receive a user identification name and password to access the Licensed Application will have the ability and authority to (i) export commitment/delivery data, and (ii) upload, view, and manage Licensee’s SRP Schedules
5. **Fannie Mae Not Purchasing Servicing; No Recourse to Fannie Mae.** Licensee acknowledges and agrees that: Fannie Mae is not purchasing or selling servicing or assuming any obligations with respect to servicing by providing access to the Licensed Application;
  - a. Fannie Mae is not responsible for Licensee’s purchase (or attempted purchase) of servicing using Fannie Mae technology or otherwise;
  - b. Fannie Mae has no liability or responsibility related to the accuracy and completeness of any information Licensee obtains from the Licensed Application and uses or relies upon in any way; and
  - c. any liability arising out of or resulting from Licensee’s purchase (or attempted purchase) of servicing from Lender using Fannie Mae technology is solely Licensee’s (or the Lender’s) responsibility and not Fannie Mae’s. Fannie Mae makes no representations or warranties as to the availability or accessibility of the Licensed Application or the participation of any Lender in the Licensed Application. Fannie Mae has no liability or responsibility for servicing obligations or the obligations relating to escrow funds.
6. **Independence of Parties.** Licensee agrees that: (i) the participation of Licensee or a Lender in a servicing-released component of the Licensed Application does not affect the independence of Fannie Mae and Licensee or the Lender and that Licensee and the Lender are not partners of, or joint venturers with, Fannie Mae as a result of their participation in the Licensed Application and (ii) neither Fannie Mae, on the one hand, and Licensee or any Lender, on the other hand has any right, power or authority to enter into any agreement for or on behalf of the other, or to incur any obligation or liability, or to otherwise bind, the other. Licensee agrees that any agreement that applies to sales of servicing executed through the Licensed Application are not binding upon Fannie Mae. Licensee further acknowledges and agrees that Fannie Mae makes no representations or warranties relating to any Lender or its business practices or methods, including representations or warranties as to any Lender’s compliance with applicable laws and regulations
7. **Purchase and Sale Agreement.** The transactions initiated via the Licensed Application are subject to the requirements of the Lender Contract, as it may be modified and amended from time to time. Conflicts between the Licensed Application and the Guides or other portions of the Lender Contract, including servicing requirements, will be resolved in favor of the Guides or other portions of the Lender Contract, as the case may be.
8. **Suspension or Termination.** In addition to, and not in limitation of, Fannie Mae’s rights under the General Terms Section entitled “Termination,” Fannie Mae reserves the right to immediately without notice, at any time and in its sole discretion suspend or terminate (i) this Schedule, and (ii) Licensee’s access to the Licensed Application if:
  - a. Licensee attempts to cause or causes the Licensed Application or Fannie Mae system to malfunction or suffer damage;
  - b. Licensee misuses the Licensed Application or otherwise uses the Licensed Application for other than its intended purpose;
  - c. Licensee’s Mortgage Selling and Servicing Contract with Fannie Mae is suspended or terminated in whole or in part; or



- d. Licensee otherwise breaches its obligations under this Schedule, and Fannie Mae will have no liability to Licensee or otherwise for any such action. Fannie Mae will promptly notify Licensee of any such suspension or termination and its terms. Unless otherwise provided in the notice to Licensee, in the event of any suspension, Licensee will fulfill its obligations with respect to any sale of Servicing related to unexpired Commitments.

In addition to the termination provisions set forth in the Section of the General Terms entitled “Termination for Cause,” and notwithstanding the provisions set forth in the Section of the General Terms entitled “Termination for Convenience,” either party may terminate this Schedule with or without cause upon five (5) days’ prior written notice to the other party. Unless otherwise provided in the notice to Licensee, Licensee will fulfill its obligations with respect to any sale of Servicing related to unexpired Commitments.

9. **Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of a breach of any term of this Schedule.
10. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



# Single-Family Servicing Applications

## Schedule

### Part I

1. **Licensed Application.** Fannie Mae licenses to Licensee one or more of the following applications, collectively known as the “Single-Family Servicing Applications,” which include the following: ARM Index Value, Asset Management Network™ (with Home Saver Solutions Network™, File Transfer Portal, REO Notification, and AMN REO Property Information), Cash Remittance System, eBoutique™, eTransfers, Fannie Mae Invoicing, Fannie Mae Connect™, HomePath® for Short Sales, Loan Quality Connect, Property 360, Quick Exchange, REO Integration, Servicer’s Reconciliation Facility™ (SURF™), Servicing Management Default Underwriter™ (SMDU™), Loan Servicing Data Utility (LSDU), Streamlined Mod Non-Eligible List, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, these applications provide certain loan servicing-related functionality, including functionality related to:
  - a. ARM index values;
  - b. loan delinquencies and loss mitigation;
  - c. REO properties;
  - d. pre-foreclosure property inspections and preservation;
  - e. remittances to Fannie Mae;
  - f. servicing of reverse mortgages owned by Fannie Mae;
  - g. servicing transfers, including the submission of requests for such transfers;
  - h. charges and claims submitted by Fannie Mae;
  - i. short sales;
  - j. requests for loan quality documentation;
  - k. homeowner’s association and tax deficiency bills;
  - l. reconciliation tasks;
  - m. workout recommendations for delinquent loans;
  - n. operational reports and document management;
  - o. viewing and submission of loan activity;
  - p. reconciliation of loan and cash positions; and
  - q. eligibility for streamlined modifications.
2. **Extraterritorial Use.** The Licensee may access and use the Licensed Materials or any data contained in, or generated by, the Licensed Application through its Authorized Users located in India.
3. **ARM Index Value.** The following terms apply to ARM Index Value (the “**Licensed Application**” under this Section):
  - a. Restrictions on Use. ARM index value information is provided solely for Licensee’s convenience and not for purposes of verifying the accuracy of or determining a correct index value or interest rate.
  - b. Disclaimer. Without limiting the generality of the warranty disclaimers in the General Terms Section entitled “Disclaimer,” Fannie Mae has no liability or responsibility for errors or omissions in, or any liability in connection with the use, misuse, or release of, ARM index value information. The sources for each index are provided so that lenders



may confirm the accuracy of the index values provided. Fannie Mae takes no responsibility for the selection of the correct index.

4. **Cash Remittance System (CRS).** The following condition applies to Cash Remittance System (the “**Licensed Application**” under this Section):

To use the Licensed Application, Licensee must specify the manner in which it will provide payment of remittances owed to Fannie Mae by completing either the Drafting Authorization Form, allowing Fannie Mae to draft Licensee’s designated account for such remittances, or the Credit Card Payment Authorization Form, allowing Fannie Mae to process an automatic monthly charge to a credit/charge card specified by Licensee.

5. **eTransfers.** The following condition applies to eTransfers (the “**Licensed Application**” under this Section):

Licensee must ensure that the proper Licensee personnel review and approve information related to loan servicing transfers prior to submitting the transfer to the Licensed Application.

6. **Fannie Mae Invoicing.** The following term applies to Fannie Mae Invoicing (the “**Licensed Application**” under this Section):

In the “Definitions” Section of the General Terms, the definition of “Authorized User” is replaced with the following:

“**Authorized User**” means any (a) employee (b) contractor that is actively handling claims processing for Licensee or (c) system, who or that is registered by Licensee (or by Fannie Mae on Licensee’s behalf), to use the Licensed Application and has been issued an active Authentication Credential. Licensee is responsible for all actions and inactions of Authorized Users with respect to a Licensed Application and all actions and inactions of Authorized Users are deemed to be actions and inactions of Licensee. Licensee guarantees the full performance by its Authorized Users of all obligations under the SSA.

6. **Quick Exchange.** The following terms apply to Quick Exchange (the “**Licensed Application**” under this Section):

- a. **Restrictions on Use.** The Licensed Application may not be used for purposes of submitting a request to transfer servicing with respect to any loan secured by a real estate owned (REO) property.
- b. **Third-Party Access.** With the exception of certain subservicers with whom the Licensee has a contractual relationship, Licensee may not designate any agents or other third parties to access or use the Licensed Application on Licensee’s behalf without the express written permission of Fannie Mae, which may be withheld by Fannie Mae in its sole discretion. Additionally, Licensee may not disclose, aggregate, or distribute any output (including findings, notifications and reports) produced by the Licensed Application to any third parties, other than those permitted under this section. Licensee assumes full responsibility for the consequences of such disclosure in violation of the prohibitions set forth in the foregoing sentence.

7. **Lender Contract.** Except as set forth in the Section of Part II of this Schedule entitled “Limited Waiver,” Licensee’s obligations related to its performance of servicing (and related charges) and repurchase are as set forth in the Lender Contract, as it may be modified and amended from time to time. Conflicts between the Licensed Application and the Fannie Mae Servicing Guide, as amended, restated, supplemented, or otherwise modified from time to time, or other portions of the Lender Contract will be resolved in favor of the Fannie Mae Servicing Guide or other portions of the Lender Contract, including loan servicing requirements.
8. **Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of Section 2 of Part I and Sections 3 through 5, 7, 9, 10, 13, 14, 16, or 18 of Part II of this Schedule.
9. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



## Part II

### Servicing Management Default Underwriter

1. **Additional Terms.** The additional terms and conditions in this Part II apply to the Licensed Application known as Servicing Management Default Underwriter, or SMDU (the “**Licensed Application**” under this Section).

2. **Definitions.** The following terms are used in this Part II as defined below:

“**Client Servicer**” means any entity that (a) services Fannie Mae Loans, (b) has entered into a SSA directly with Fannie Mae by which it is licensed to use the Licensed Application, and (c) has retained Licensee to act as a service bureau or subservicer in support of its mortgage servicing activities. Provisions in this Schedule will only apply to a Client Servicer if Licensee uses the Licensed Application in support of a Client Servicer.

“**Codified Findings**” means any recommendation or findings files, results files, structures, and message or other codes pertaining to the Licensed Application (as such files, structures, and message and other codes may be modified from time to time), which are provided by (or on behalf of) Fannie Mae to Licensee.

“**Consumer Credit Data**” means any information which bears on a consumer’s creditworthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living. Such data may include data contained in: (a) residential mortgage credit reports, “in-file” credit reports, or “consumer reports,” as defined in the FCRA, and (b) any correspondence or communication from the consumer or any third party which includes information relating to any of the above factors.

“**Customer(s)**” means individual mortgage loan borrowers.

“**ECOA**” means the Equal Credit Opportunity Act, codified at 15 U.S.C. §1691 et seq., and its implementing regulation, Regulation B, codified at 12 C.F.R. Part 202.

“**Fannie Mae Loan**” means any mortgage loan owned or securitized by Fannie Mae.

“**FCRA**” means the Fair Credit Reporting Act, at 15 U.S.C. § 1681 et seq., and the Federal Trade Commission’s Official Staff Commentary to the Fair Credit Reporting Act.

“**FHA**” means the Fair Housing Act, codified at 42 U.S.C. §3601 et seq.

“**SMDU Analysis**” means the evaluation generated by the Licensed Application, as well as the recommendations, findings, messages, analyses, reports, and output generated by the Licensed Application.

“**Servicing Guide**” means Fannie Mae’s Servicing Guide, as amended, restated, supplemented, or otherwise modified from time to time.

“**TILA**” means the Truth-in-Lending Act, codified at 15 U.S.C. 1601 et seq., and its implementing regulation, Regulation Z, and the Official Staff Commentary to Regulation Z, as applicable.

3. **Extraterritorial Use.** The Licensee may access and use the Licensed Materials or any data contained in, or generated by, the Licensed Application through its Authorized Users located in India.

4. **Restrictions on Use.** Without limiting the terms of the Section of the General Terms entitled “Restrictions on Use” or any other provision in the General Terms or this Schedule, Licensee may not use the Licensed Application or its predicted property values or confidence scores for any purpose other than:

- a. underwriting mortgage loan loss mitigation workouts with respect to Fannie Mae Loans for itself and its Client Servicers; and



- b. to obtain a predicted value and compare such predicted value to the original or current value of the property for purposes of determining a loan's eligibility for mortgage insurance termination in accordance with the Servicing Guide requirements.
5. **Codified Findings.** The following terms apply if Fannie Mae provides Codified Findings to Licensee:
- a. Permitted Uses of Codified Findings. Licensee may use the Codified Findings to:
- i. modify and develop Consumer Findings that are derivative works of the Codified Findings;
  - ii. populate Licensee's database and other downstream systems with data points;
  - iii. create actionable items based on data parsed from the Codified Findings;
  - iv. trigger automated system messaging of processing requirements based on Licensee's processing rules;
  - v. customize, add, or suppress messaging to be compatible with Licensee's specific requirements and
  - vi. trigger automated loan-servicing actions that result in automatically executed actions, all without user intervention.
- b. Provisions Governing Codified Findings. Licensee agrees that:
- i. the Codified Findings are subject to change at any time and from time to time;
  - ii. Licensee develops code based upon the Codified Findings at its own risk, cost, and expense;
  - iii. upon receipt of any changes to the Codified Findings, Licensee must promptly update any code that it has developed or licensed in order to conform it to the most recent version of the Codified Findings;
  - iv. neither Licensee nor any Third-Party Provider used by Licensee may modify, alter, or translate the Codified Findings in such a way as to materially alter the substance of any recommendation or finding issued by the Licensed Application,
  - v. if there is any inconsistency between the findings issued by the Licensed Application and the Codified Findings, the findings issued by the Licensed Application will govern,
  - vi. Fannie Mae has the right, but not the obligation, to review and comment on any findings based on Codified Findings developed by Licensee or any Third-Party Provider used by Licensee, and
  - vii. Licensee must promptly make (or cause to be made) any alterations or additions that Fannie Mae may request from time to time to any Consumer Findings developed by Licensee or any Third-Party Provider.
- c. Liability Related to Use of Codified Findings. Licensee further agrees that the Codified Findings are provided as a convenience only, and that their use may result in liability under existing laws, rules, or regulations, and under agreements to which Licensee is a party. Any liability resulting from Licensee's use of Codified Findings is solely Licensee's responsibility, and Fannie Mae and its Third-Party Licensors are not responsible for any such use or liability.
6. **Representations to Third Parties.**
- a. Sharing of SMDU Analysis. Notwithstanding the provisions of the Section of the General Terms entitled "Unauthorized Representations," Licensee and Client Servicers may:
- i. share findings and recommendations (e.g., "approve," "refer," or "refer with caution") generated by the Licensed Application, including the SMDU Analysis, with Customers; provided, that (1) the findings and recommendations are shared in a manner that makes them understandable and meaningful to Customers, and (2) if the findings or recommendations contain any reference to Fannie Mae, Licensee, or the Client Servicer clearly and conspicuously informs the Customer in writing that any finding or recommendation rendered by the Licensed Application is not a consumer credit report and does not constitute an approval or denial of a loss mitigation workout by Fannie Mae or a commitment to modify a loan by Fannie Mae, and
  - ii. provide property valuation information to a Customer in accordance with the Sections below entitled "ECO Compliance" and "MI Termination Disclosure," as applicable, and as otherwise required by applicable law, including the Homeowners Protection Act.





7. **Limited Waiver.** Fannie Mae will not require Licensee or its Client Servicer to satisfy the Servicing Guide requirements identified in the Section of this Part II entitled “Conditions for Limited Waiver,” with respect to a loan reviewed with the assistance of the Licensed Application; provided, however, that Licensee and its Client Servicer (if applicable) complies with the provisions of such Section, as the same may be modified by Fannie Mae from time to time.
8. **Servicer Acknowledgments, Representations, and Warranties.** Licensee agrees that output generated by the Licensed Application, in whole or in part, has not been prepared by a licensed or certified appraiser and does not constitute an appraisal or valuation of the subject property. Further, Licensee represents and warrants that (a) Licensee and its Client Servicer has the contractual and legal right to provide Fannie Mae all data entered into the Licensed Application, (b) Fannie Mae’s use of such data as contemplated by this Schedule and the “Rights in Data” section of the General Terms does not violate the contract or intellectual property rights of any third party, and (c) Licensee and its Client Servicer have completed all required verifications of all Customer financial, property, and other information that has been entered into the Licensed Application.
9. **Additional Disclaimers.** In addition to the warranties specifically disclaimed by Fannie Mae in the section of the General Terms entitled “Disclaimer,” Fannie Mae makes no representations or warranties, express or implied, regarding the property, the condition of the property, or the estimated value of the property. The predicted value generated by the Licensed Application is not an appraisal and was not prepared by a certified or licensed appraiser. Licensee recognizes that factors other than the results rendered by the Licensed Application, including the loss mitigation workout recommendation and predicted value, must be considered in the review and collection of its accounts and the accounts of its Client Servicers.
10. **Limited Agency Relationship.** Notwithstanding the Section of the General Terms entitled “Independent Parties,” Licensee agrees that, in obtaining Consumer Credit Data via the Licensed Application and in the processing and evaluation of Consumer Credit Data by the Licensed Application for purposes of making a loss mitigation workout recommendation and otherwise performing an SMDU Analysis, Fannie Mae, as owner of the Licensed Application, is the agent of Licensee, as that term is defined in the FCRA. As Licensee’s agent, Fannie Mae is expressly authorized by Licensee to obtain Consumer Credit Data for the sole purpose of making a workout recommendation and otherwise performing an SMDU Analysis. Licensee agrees that Fannie Mae’s role as Licensee’s limited agent does not extend beyond the limited purposes set forth in this Section, and, for all other purposes, there is no such principal and agent relationship. Moreover, Licensee will in no way misrepresent to any third party the limited extent of this principal/agent relationship.
11. **Agency/Joint User Relationship with Client Servicer.** To the extent that Licensee is using the Licensed Application for the benefit of a Client Servicer, Licensee agrees that Licensee (a) will be the agent of the Client Servicer, as that term is used in the FCRA, and (b) will enter into and maintain a written agreement with the Client Servicer in which the Client Servicer specifically designates Licensee as its agent for FCRA purposes.
12. **Notification to Borrower.** Licensee acknowledges that it may be required to provide certain disclosures to Customers such as when it determines that a Customer does not qualify for a loss mitigation workout. Such disclosure obligations may be imposed under the FCRA, ECOA, the Homeowners Protection Act, and other federal and state laws and regulations. Licensee agrees that it bears sole responsibility for complying with such disclosure obligations and that such obligations in no event should be considered imposed upon or shared by Fannie Mae.
13. **Recordkeeping.** Licensee agrees that it may be required to maintain records of certain data pursuant to ECOA and other state and federal laws and regulations. Licensee agrees that (a) it bears sole responsibility for such obligation, (b) it may need to download data from the Licensed Application into its own systems storage facilities (which may include a Third-Party Application) or make copies of such data from the Licensed Application in order to generate or obtain information necessary to meet such recordkeeping requirements, and (c) in no event is Fannie Mae responsible for maintaining any such data for Licensee or for providing Licensee with any such data at any time, either in electronic or hard-copy format.
14. **ECOA Compliance.** If Licensee has determined that it is required by the Equal Credit Opportunity Act (ECOA) to provide a Customer a copy of certain property valuation information Licensee has obtained using the Licensed Application, Licensee must provide the Customer a document (the “**Valuation Disclosure**”) that contains the following information extracted from the SMDU response file: the standardized address, predicted value, confidence score, and response date/timestamp. The Valuation Disclosure must also include the following language:



*Note: The confidence score reflects the property valuation model's confidence in the accuracy of the estimated value. The more data points the model has related to the particular property and neighborhood, the better the confidence score. Confidence scores range from 1 – 5, with 1 being the most confident.*

*This estimate of value was developed by an automated valuation model that was made available to your servicer by Fannie Mae. This estimate of value is not the result of an appraisal, nor was it developed by a state licensed or certified appraiser. Fannie Mae makes no representations or warranties, express or implied, regarding the property, the condition of the property, or the estimated value of the property. This estimate is intended to be used solely by the servicer and solely in connection with the modification of your mortgage loan. The servicer may or may not have used this estimated property value to make the credit decision. If you have concerns with this valuation, please talk to your servicer about your options, which include asking your servicer to order an appraisal.*

15. **MI Termination Disclosure.** If Licensee decides to provide, or has determined that it is required by applicable law to provide, the Customer a copy of certain property valuation information Licensee has obtained using the Licensed Application in connection with a request to terminate mortgage insurance as permitted under this Schedule, Licensee must provide the Customer a disclosure that includes the following language:

*This estimate of value was developed by an automated valuation model that was made available to your servicer by Fannie Mae. This estimate of value is not the result of an appraisal, nor was it developed by a state licensed or certified appraiser. Fannie Mae makes no representations or warranties, express or implied, regarding the property, the condition of the property, or the estimated value of the property. This estimate is intended to be used solely by the servicer for purposes of determining eligibility for mortgage insurance termination. If you have concerns with this valuation, please talk to your servicer about your options, which include asking your servicer to order a BPO or an appraisal.*

16. **Support.** Fannie Mae will make online resources such as job aids, quick steps, and recorded presentations relating to the use of the Licensed Application available to Licensee. Licensee acknowledges and agrees that Licensee, and not Fannie Mae, is responsible for responding to comments and questions from Customers relating to the Licensed Application. Fannie Mae has no obligation with respect to the activity of Authorized Users relating to the Licensed Application, including any obligation to remove, screen, police, edit, or monitor any data or other material generated by Licensee's employees, agents, contractors, representatives, customers, or affiliates.

17. **Compliance with Laws.** For purposes of Part II of this Schedule, Licensee's obligation to comply with laws, as set forth in the Section of Appendix A of the General Terms entitled "Compliance with Laws," is replaced with the following:

Licensee acknowledges that its activities and the activities of its Client Servicers (if any), whether or not the Licensed Application is used in connection with such activities, may subject Licensee and its Client Servicers to certain federal, state, and local substantive and disclosure laws and regulations, including TILA, FCRA, ECOA, FHA, the Fair Debt Collection Practices Act, the Dodd-Frank Wall Street Reform Act, the Homeowners Protection Act, and the Consumer Protection Act and mortgage lending, property valuation, and servicing statutes, and their implementing regulations and commentaries, as applicable. Licensee hereby represents and warrants that it is in full compliance with these and all other laws, rules, and regulations (including ordinances, conventions, orders that have the effect of law, and judicial rulings and opinions), that apply to any of its mortgage lending, servicing, property valuation, and other business practices, as well as to its use of the Licensed Application and Fannie Mae's systems, and that may have a material effect on Fannie Mae (collectively, "**Applicable Laws**"). Licensee further represents and warrants that (a) it holds all applicable licenses and authorizations in all jurisdictions in which it conducts its business pursuant to Applicable Laws, (b) such licenses and authorizations are current and are fully in effect, and (c) it has designed and implemented compliance and quality control policies, systems, and procedures aimed at ensuring compliance with the Applicable Laws, as well as accurate and reliable data capture, collateral valuation, data reporting, and adherence in all other manner to sound servicing practices and principles. Licensee also represents and warrants that loan modifications made by it pursuant to a recommendation specified in the SMDU Analysis will comply with Applicable Laws. Licensee acknowledges that Applicable Laws in certain states may prevent Licensee from fully implementing all of the recommended terms of a modification specified in the SMDU Analysis. Licensee bears sole responsibility for complying with Applicable Laws (and compliance with its own quality control



policies, procedures, and plans) in its implementation of loan modifications in connection with its use of the Licensed Application. The obligations set forth in this Section are in no event to be considered imposed upon or shared by Fannie Mae or any Third-Party Licensors by virtue of Licensee's use of the Licensed Application or any forms, documents or other written or electronic materials provided by Fannie Mae or its Third-Party Licensors, agents or representatives.

18. **Litigation and Enforcement Actions.** Licensee must notify Fannie Mae in accordance with the requirements of the Section of the General Terms entitled "Notices" within three (3) business days of notice of any actual or threatened civil, administrative, or criminal litigation or enforcement matter arising out of, or relating to, any alleged material violation by Licensee of an Applicable Law in which Licensee's use of the Licensed Application is or may become relevant. Upon receipt of such notice, Fannie Mae may conduct an audit of Licensee's books and records, or such other inquiry as it may determine reasonable in the circumstances, regarding such alleged violation, and Licensee must reasonably cooperate in regard to such audit or inquiry.
19. **Privacy.** Licensee's privacy statements, policies, and practices relating to the Licensed Application must not conflict with (i) the Section of the General Terms entitled "Rights in Data," or (ii) any privacy statement included in the Licensed Application. Fannie Mae is not responsible for monitoring or reviewing Licensee's privacy statements, or assisting in their development, and will not be bound thereby.
20. **Limited Waiver.** In connection with Licensee's use of the Licensed Application and resulting recommended foreclosure prevention solution, Fannie Mae may offer Licensee or its Client Servicer a limited waiver of certain requirements set forth in the Servicing Guide in accordance with this Section.
  - a. **Conditions for Limited Waiver.** Fannie Mae shall provide Licensee or Licensee's Client Servicer the limited waiver set forth in (b) below, subject to Licensee's and its Client Servicer's compliance with the following conditions as of the submission date of the data into the Licensed Application and continuing through the execution of the recommended loss mitigation workout solution:
    - i. All data, including Consumer Credit Data, entered into the Licensed Application (A) is complete, accurate, and not fraudulent, (B) has been verified by Licensee and its Client Servicer in accordance with Fannie Mae's verification requirements, and (C) meets the pre-screen eligibility requirements as outlined in the Servicing Guide;
    - ii. The loan has successfully passed the eligibility requirements for an approved workout solution by the Licensed Application;
    - iii. Prior to the execution of the recommended workout solution, Licensee and its Client Servicer has satisfactorily resolved all verification messages or conditions specified on the Licensed Application output report;
    - iv. Prior to the execution of the recommended workout solution, Licensee and its Client Servicer has verified that the data on which the case submission was based remains unchanged.
    - v. The recommended workout solution(s) are executed in accordance with the Fannie Mae Workout Hierarchy; For purposes of this Part II, "Fannie Mae Workout Hierarchy" means the preferred order of consideration of foreclosure prevention alternatives set forth in the Servicing Guide or such other announcement, as amended from time to time and posted on [www.fanniemae.com](http://www.fanniemae.com).
    - vi. Licensee and its Client Servicer are in compliance with the Servicing Guide, except with respect to calculations performed by the Licensed Application; and
    - vii. Licensee and its Client Servicer are in compliance with all laws and regulations, including the Applicable Laws.
  - b. **No Liability.** If Licensee and its Client Servicer are in full compliance with the conditions set forth in (a) above, Licensee or its Client Servicer will have no liability to Fannie Mae resulting from its reasonable reliance on the accuracy of the SMDU Analysis.



# Single-Family Shipping and Delivery Applications

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the following applications: EarlyCheck™, Collateral Underwriter® (CU™), Pricing & Execution – Whole Loan® (PE-Whole Loan) (including, at Fannie Mae’s sole option, its servicing-released component), Pricing & Execution – MBS® (PE-MBS), Pricing Services, Loan Delivery (including Additional Data Elements and, where permitted, ASAP Plus), Message Manager, FM Connect™, Condo Project Manager™, Credit Variance Administration System, Document Certification, MBS Online Reports/MBS Schedule of Mortgages, Uniform Collateral Data Portal® (UCDP®) (including integration to its Fannie Mae Collateral Data Delivery Service, where permitted), and CE Portal, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, these applications provide certain shipping and delivery functionality, including those designed to enable Fannie Mae lenders and custodians (where appropriate) to:
  - a. identify potential loan data issues prior to loan delivery;
  - b. identify potential appraisal issues prior to loan delivery;
  - c. create commitments to sell certain loans to Fannie Mae on a mandatory or, at Fannie Mae’s sole option, best efforts basis and at an agreed-upon price within a certain time frame;
  - d. if applicable, arrange for the sale of servicing concurrent with a commitment;
  - e. engage in maintenance activities, including extensions, pair-offs, and over-deliveries;
  - f. deliver loans to Fannie Mae for cash purchase or placement in an MBS;
  - g. access indicative pricing and MBS buyup and buydown ratios;
  - h. deliver certain appraisal and housing goal data;
  - i. request, view, and update condo project approvals;
  - j. request, view, and update single loan waivers;
  - k. review and certify MBS pools;
  - l. correct data that has already been submitted to Fannie Mae;
  - m. share credit enhancement policy information;
  - n. identify wire instructions for loans associated with warehouse lenders and disbursement agents; and
  - o. view, export, or print reports related to these activities.
2. **Definitions.** The following terms are used in this Schedule as defined below.

“**Codified Findings**” means any results files, results structures, and message or other codes pertaining to the Licensed Application (as such files, structures, and message and other codes may be modified from time to time) which are provided by (or on behalf of) Fannie Mae to Licensee.

“**Guides**” means the Fannie Mae Single Family Selling Guide and Single Family Servicing Guide, as they each may be amended, restated, supplemented, or otherwise modified from time to time.

“**Mortgage Loan Application**” means the submission by a loan applicant of financial information and identification of a specific property to secure a loan.



3. **Condo Project Manager.** The following terms apply with regard to Condo Project Manager (the “**Licensed Application**” under this Section):
- a. **Rights in Data.** For purposes of this Schedule, the following sentence is added after the first sentence in the Section of the General Terms entitled “Rights in Data”:

Without limiting the foregoing, all data, materials and records (including data and materials compiled from records) representing, related to, associated with or based on condominium or shared ownership structured projects that are submitted to the Licensed Application are Fannie Mae’s property regardless of the physical form or characteristics of the data, materials or records or whether they are developed by others.
  - b. **Acknowledgments.** Licensee acknowledges the following:
    - i. Project eligibility, as determined by the Licensee and the Licensed Application, is based solely on the data entered into the Licensed Application and certified by the Licensee, subject to Fannie Mae’s policies and guidelines pertaining to eligibility for loan delivery to Fannie Mae.
    - ii. Eligibility determinations issued by the Licensee and the Licensed Application do not relieve Licensee of its responsibility to review applicable project documentation and data as established in the Selling Guide. Fannie Mae reserves the right to change a project eligibility status if information acquired after certification has an impact on a previously issued eligibility determination, as determined by Fannie Mae in its sole discretion.
    - iii. Results or findings generated by the Licensed Application do not constitute a commitment by Fannie Mae to purchase any loan. If Licensee obtains knowledge of any information that could impact the eligibility status reflected in the Licensed Application, the Licensee must update the relevant data that has been submitted to the Licensed Application as soon as practicable but, in all events, no later than 5 business days after becoming aware of such information.
    - iv. The Licensed Application may not identify all errors or issues that would cause Fannie Mae to delay or decline to purchase a loan or, following purchase, to require the repurchase of a loan.
    - v. Any finding or determination rendered by the Licensed Application is not a consumer credit report and does not constitute an approval or denial of a Mortgage Loan Application by Fannie Mae or a commitment to purchase a loan by Fannie Mae.
  - c. **CPM Identification Numbers.** Licensee’s disclosure of a CPM Identification Number, including a project or phase ID, to a third party, including aggregators, is deemed to be the Licensee’s consent to the third party’s access to that collection of data assigned such CPM Identification Number (for which Fannie Mae will have no liability) and authorization to Fannie Mae to provide the third party with such access.
  - d. **Grant of Rights and Imposition of Obligations.** The rights granted in this Schedule do not entitle Licensee to use the Licensed Materials, or any technology or intellectual property contained within them, as reference or inspiration for developing or creating another product, tool or technology in any way based upon the Licensed Application. Licensee agrees that Licensee will not, by the terms of this Schedule, obtain any rights to any ideas or concepts embodied within the Licensed Materials which may be retained in intangible form by individuals who have had access to them.
4. **EarlyCheck.** The following terms apply with regard to EarlyCheck (the “**Licensed Application**” under this Section):
- a. **Authorized User.** In the “Definitions” Section of the General Terms, the definition of “Authorized User” is replaced with the following:

**“Authorized User”** means any employee, individual Independent Contractor, or employee of an Independent Contractor of Licensee, or loan origination or other system used by Licensee, registered by Licensee, or by Fannie Mae on Licensee’s behalf, who is authorized to use the Licensed Application and has been issued an active Authentication Credential. The term “Authorized User” refers additionally to any loan origination or other system that constitutes a Third-Party Application, but only to the extent such system specifically facilitates Licensee’s access to and use of the Licensed Application. Licensee is responsible for all actions and inactions of Authorized Users with respect to a Licensed Application and all actions and inactions of Authorized Users are deemed to be actions and inactions of Licensee. Licensee guarantees the full performance by its Authorized Users of all obligations under the SSA.



- b. Independent Contractor. The following term is added to the “Definitions” Section of the General Terms:  
**“Independent Contractor”** means any individual or company who: (i) is an independent contractor and (ii) requires access to the Licensed Application in order to perform services which it is actively providing to Licensee, as Licensee’s agent.
- c. License. The Section of the General Terms entitled “License” is replaced with the following:  
Provided that Licensee is a SF Lender approved to sell single-family loans to Fannie Mae, Fannie Mae grants Licensee a non-exclusive, non-transferable, non-sublicensable, revocable license under Fannie Mae’s intellectual property rights to access and use the Licensed Application through its Authorized Users during the term of this Schedule and, if Fannie Mae, in its sole discretion, provides Codified Findings to Licensee, to use them in accordance with the terms of the “Codified Findings” subsection of this Section. The Licensed Application is licensed to Licensee on a company-wide subscription basis.
- d. Restrictions on Use. Without limiting the terms of the Section of the General Terms entitled “Restrictions on Use” or any other provision in the General Terms or this Schedule, Licensee may only access and use the Licensed Materials in association with loans Licensee is considering for sale to Fannie Mae.
- e. Codified Findings. The following terms apply if Fannie Mae provides Codified Findings to Licensee:
- i. Licensee may use the Codified Findings to:
    - (1) populate its databases and other downstream systems with data points including, by way of illustration, special feature codes;
    - (2) create automated decisioning and actionable items based on data parsed from the Codified Findings;
    - (3) customize, add, or suppress messaging to be compatible with Licensee’s specific requirements; and
    - (4) create reports and analyses.
  - ii. Licensee agrees that:
    - (1) the Codified Findings are subject to change at any time and from time to time;
    - (2) Licensee develops code based upon the Codified Findings at its own risk, cost, and expense;
    - (3) upon receipt of any changes to the Codified Findings, Licensee must promptly update any code that it has developed or licensed in order to conform it to the most recent version of the Codified Findings;
    - (4) Licensee may not modify, alter, or translate the Codified Findings in such a way as to materially alter the substance of any finding issued by the Licensed Application; and
    - (5) if there is any inconsistency between the findings or results issued by the Licensed Application and the Codified Findings, the findings or results issued by the Licensed Application will govern.
- f. No Purchase Approval or Denial. Licensee agrees that: (i) any results issued by the Licensed Application will not constitute an approval or denial of the Mortgage Loan Application or loan by Fannie Mae or a commitment to purchase the loan by Fannie Mae and (ii) Fannie Mae makes no representation or warranty that the Licensed Application will identify any errors or issues that may cause Fannie Mae to delay or decline to purchase a loan or, following purchase, to require the repurchase of a loan.
- g. Mandated Disclosures. Licensee agrees that it bears sole responsibility for any disclosure and other obligations arising under federal, state and local laws and regulations relating to Mortgage Loan Applications and that such obligations in no event should be considered imposed upon or shared by Fannie Mae by virtue of Licensee’s use of the Licensed Application.
- h. Validation Identification Numbers. Licensee’s disclosure of a Validation Identification Number to a third party, either for due diligence purposes or otherwise, is deemed to be Licensee’s consent to the third party’s access to that collection of data assigned such Validation Identification Number (for which Fannie Mae has no liability) and



authorization to Fannie Mae to provide the third party with such access. For purposes of this Section entitled “EarlyCheck,” the term “Validation Identification Number” means the unique identifier assigned by the Licensed Application to a collection of data related to a Mortgage Loan Application which may include underwriting recommendations, data comparisons, data validations, reports, and other information.

5. **Pricing & Execution – Whole Loan.** The following terms apply with regard to Pricing & Execution – Whole Loan and its servicing-released components (the “**Licensed Application**” under this Section) and its underlying business methodologies:
- a. **Authorized User.** For purposes of this Section, the term “Authorized User” includes individuals (i) working for Third-Party Providers retained by Licensee to perform mortgage-related services on their behalf that require access to the Licensed Application and (ii) who have obtained Authentication Credentials as a result of Licensee’s actions or Fannie Mae’s actions on Licensee’s behalf. Licensee is responsible for all actions and inactions of Authorized Users with respect to a Licensed Application and all actions and inactions of Authorized Users are deemed to be actions and inactions of Licensee. Licensee guarantees the full performance by its Authorized Users of all obligations under the SSA.
  - b. **Authorization to Perform Transactions/Access to Data.** Licensee is solely responsible for ensuring that individuals performing transactions using the Licensed Application are authorized to perform them. Licensee agrees that the Licensed Application enables Authorized Users to access all of Licensee’s data in the Licensed Application, including data that is irrelevant to services they are performing. Licensee accepts sole responsibility for the data access of its Authorized Users and indemnifies and holds Fannie Mae harmless from all Losses arising from it.
  - c. **Binding Commitments.** Except as provided in paragraph (d) of this Section, a commitment, pair-off, extension or over-delivery, as described in the Selling Guide, as well as an automatic extension or pair-off, will only be binding on Fannie Mae if and when Licensee is issued a confirmation from Fannie Mae with a corresponding commitment number, either by the Licensed Application or another written communication (via e-mail or otherwise). Fannie Mae reserves the right to refuse requests for pair-offs, extensions and over-deliveries at its sole option. The terms of the Section of the General Terms entitled “Fees, Taxes, and Billing” applies to all fees associated with pair-offs, extensions, and over-deliveries.
  - d. **Telephonic Commitments.** Licensee agrees and acknowledges that if the Licensed Application fails to issue a confirmation of Licensee’s commitment, Licensee must immediately call Fannie Mae at (800) 752-0257. If Fannie Mae had not received such commitment information from Licensee, no commitment will have been effected and Licensee will be so advised. If Fannie Mae receives commitment information from Licensee telephonically (either due to a failure of the Licensed Application to issue a confirmation of Licensee’s commitment or to display an applicable note rate on the rate sheet), Licensee will be given a commitment number during the telephone call and a commitment will have been effected. The Licensed Application will issue a confirmation of the commitment. Licensee and Fannie Mae agree that commitments, pair-offs, extensions, and over-deliveries obtained via telephonic means, as described in and in compliance with the Selling Guide, are binding on the parties to the same extent and pursuant to the same requirements as those obtained via the Licensed Application. If the telephone conversation between Licensee and Fannie Mae is recorded by Fannie Mae, the terms recorded in the voice recording will take precedence over the terms set forth in the confirmation where the voice recording and the confirmation conflict. Notwithstanding the above, Fannie Mae reserves the right to refuse to enter into telephonic commitments at any time.
  - e. **Access to Servicing-related Component.** At its sole discretion, Fannie Mae may choose to provide Licensee with access to a servicing-released component of the Licensed Application. Licensee acknowledges and agrees that:
    - i. Fannie Mae is not purchasing or selling servicing by providing access to a servicing-released component;
    - ii. Fannie Mae is not responsible for Licensee’s sale (or attempted sale) of servicing using Fannie Mae technology or otherwise;
    - iii. Fannie Mae has no liability or responsibility related to the accuracy and completeness of any information Licensee obtains from the Licensed Application and uses or relies upon in any way;
    - iv. any liability arising out of or resulting from Licensee’s sale (or attempted sale) of servicing to a servicer using Fannie Mae technology is solely Licensee’s (or the servicer’s) responsibility; and



- v. Fannie Mae makes no representations or warranties as to the availability or accessibility of a servicing-released component or the participation of any servicer therein.
- f. Calculations of Net SRP and Net Funding SRP. Fannie Mae’s calculation of net servicing release premium (“**SRP**”) and net funding SRP is based on information submitted by Licensee through the Licensed Application and information submitted by the servicer through the servicing-released component. Fannie Mae accepts no responsibility for the accuracy or completeness of such information and is entitled to rely on such information in calculating the net SRP and the net funding SRP and in collecting an amount equal to the net funding SRP from the servicer and remitting it to Licensee on behalf of the servicer (or in deducting an amount equal to any negative net funding SRP from the acquisition proceeds and remitting it to the servicer). Fannie Mae has no liability or responsibility if issues arise in connection with:
  - i. the accuracy or completeness of the information that the Licensed Application uses to calculate the net SRP or the net funding SRP;
  - ii. Licensee’s sale (or attempted sale) of servicing to a servicer (other than the calculation, collection, and remittance of net funding SRP and transfer of certain data to the servicer); or
  - iii. the servicing obligations and obligations relating to escrow funds.

- g. Relationship with Active Servicers. Licensee agrees that:
  - i. the participation of Licensee or a servicer in a servicing-released component of the Licensed Application (“**Active Servicer**”) does not affect the independence of Fannie Mae and Licensee or the servicer and that Licensee and the servicer are not partners of, or joint venturers with, Fannie Mae as a result of their participation in a servicing-released component; and
  - ii. neither Fannie Mae, on the one hand, and Licensee or any Active Servicer, on the other hand has any right, power, or authority to enter into any agreement for or on behalf of the other, or to incur any obligation or liability, or to otherwise bind, the other.

Licensee agrees that any agreement that applies to sales of servicing executed through the Licensed Application are not binding upon Fannie Mae. Licensee further acknowledges and agrees that Fannie Mae makes no representations or warranties relating to any Active Servicer or its business practices or methods, including representations or warranties as to any Active Servicer’s compliance with applicable laws and regulations.

- h. Disclosures to Active Servicers. Without limiting the terms of the Section of the General Terms entitled “Rights in Data,” Fannie Mae has the right to:
  - i. provide each Active Servicer all data related to servicing bids made by them;
  - ii. provide each Active Servicer all data (except loan sale pricing) pertaining to commitments in which servicing is released to them; and
  - iii. provide data and analytics to each Active Servicer pertaining to their servicing bids.

Licensee may obtain Active Servicers’ SRP information in the course of Licensee’s participation in the Licensed Application. Licensee acknowledges and agrees this information is the confidential information of the Active Servicer and agrees to safeguard it as if it were Fannie Mae’s confidential information in accordance with the terms of the Selling Guide.

- i. Lender Contract. The transactions initiated via the Licensed Application are subject to the requirements of the Lender Contract, as it may be modified and amended from time to time. Conflicts between the Licensed Application and the Guides or other portions of the Lender Contract, including loan eligibility requirements, pricing execution options, delivery methods, or servicing requirements, will be resolved in favor of the Guides or other portions of the Lender Contract, as the case may be.
- j. No Waiver of Fees. Without limiting the terms of the Section of the General Terms entitled “No Implied Waiver,” a waiver of any fee associated with Licensee’s use of the Licensed Application will not be effective unless and to the extent it is given in writing and will not constitute a waiver of any other fee.





6. **Pricing & Execution – MBS.** The following terms apply with regard to Pricing & Execution – MBS (the “**Licensed Application**” under this Section) and its underlying business methodologies:
- a. **Authorized User.** For purposes of this Section, the term “Authorized User” includes individuals: (i) working for Third-Party Providers retained by Licensee to perform mortgage-related services on their behalf that require access to the Licensed Application and (ii) who have obtained Authentication Credentials as a result of Licensee’s actions or Fannie Mae’s actions on Licensee’s behalf. Licensee is responsible for all actions and inactions of Authorized Users with respect to a Licensed Application and all actions and inactions of Authorized Users are deemed to be actions and inactions of Licensee. Licensee guarantees the full performance by its Authorized Users of all obligations under the SSA.
  - b. **Authorization to Perform Transactions/Access to Data.** Licensee is solely responsible for ensuring that individuals performing transactions using the Licensed Application are authorized to perform them. Licensee agrees that the Licensed Application enables Authorized Users to access all of Licensee’s data in the Licensed Application, including data that is irrelevant to services they are performing. Licensee accepts sole responsibility for the data access of its Authorized Users and indemnifies and holds Fannie Mae harmless from all Losses arising from it.
  - c. **Binding Commitments.** A commitment, pair-off, or roll, as described in the Selling Guide, will only be binding on Fannie Mae if and when Licensee is issued a confirmation with a corresponding commitment number, either by the Licensed Application or another written communication (via e-mail or otherwise). Fannie Mae reserves the right to refuse requests for pair-offs and rolls at its sole option. The terms of the Section of the General Terms entitled “Fees, Taxes, and Billing” applies to all fees associated with pair-offs and rolls.
  - d. **Authorized Actions.** Licensee consents to Fannie Mae’s taking certain actions on its behalf (“**Authorized Actions**”) under certain circumstances. The actions that Fannie Mae may take, and the only circumstances under which Fannie Mae is authorized to take such actions, are as described below:
    - i. Without prior notice to Licensee, Fannie Mae may initiate a pair-off if there is a commitment with an aggregate delivered volume of less than the Minimum Delivery Amount reflected in the related commitment and Licensee has not executed either a pair-off or roll of the outstanding balance by the last business day of the Issue Month reflected in the applicable commitment (“**Pair-off/Roll Deadline**”). This may result in a pair-off fee payable by Licensee in accordance with the terms of the commitment.
    - ii. At the request of Licensee, Fannie Mae may either pair-off an existing commitment or roll the volume into the month following the Issue Month reflected in the related commitment, provided (A) Fannie Mae receives Licensee’s request prior to Fannie Mae’s close of business on the Pair-off/Roll Deadline, and (B) for a roll request, the commitment was not created as a result of a Rolled Volume from the previous month. “Rolled Volume” is all or a portion of the volume from an existing commitment that is rolled to a new commitment for the Issue Month immediately following the Issue Month designated in the original commitment. Fannie Mae will send Licensee an email with the proposed terms of the requested pair-off or roll, which terms must be confirmed by Licensee in writing (including email) within 5 minutes or Fannie Mae will not take the requested action on Licensee’s behalf.
    - iii. At the request of Licensee, Fannie Mae may, at its option, create a new commitment on behalf of Licensee, provided that Fannie Mae will only create a new commitment on behalf of Licensee under an Authorized Action under an extenuating circumstance in which (A) time is of the essence, and (B) Licensee is unable to make the commitment on its own behalf, (e.g., none of Licensee’s Authorized Users with “write” access are able to access the Licensed Application). Fannie Mae will send Licensee an email with the proposed terms, which terms must be confirmed by Licensee in writing (including email) within 5 minutes or Fannie Mae will not take the requested action on Licensee’s behalf. In the alternative, Fannie Mae may provide comments in the “Comments” field of the commitment in which case Licensee must comply with the instruction to review the terms of the commitment and notify Fannie Mae of any objections within the specified time period, or Licensee will be deemed to have accepted the terms of the commitment.
  - e. **Authorized Actions and Fees.** Licensee authorizes Fannie Mae to perform Authorized Actions on Licensee’s behalf and charge such fees as are associated with the actions performed as if the actions had been performed by Licensee. If Fannie Mae takes an Authorized Action, Licensee agrees to be bound by such action to the same extent as if the action had been taken by one of Licensee’s Authorized Users of the Licensed Application.



- f. Negotiated Commitments. At the request of Licensee, Fannie Mae may create a negotiated commitment on behalf of Licensee. Licensee must confirm the terms of the commitment by either (i) confirming such terms in writing (including email) within 5 minutes if Fannie Mae sends Licensee an email with the proposed terms, or Fannie Mae will not take the requested action on Licensee's behalf; or (ii) complying with Fannie Mae's instructions to review the terms of the commitment and notify Fannie Mae of any objections within the specified time period if Fannie Mae provides comments in the "Comments" field of the commitment, or Licensee will be deemed to have accepted the terms of the commitment.
- g. Lender Contract. The transactions initiated via the Licensed Application are subject to the requirements of the Lender Contract, as it may be modified and amended from time to time. Conflicts between the Licensed Application and the Guides or other portions of the Lender Contract, including loan eligibility requirements, pricing execution options, and delivery methods, will be resolved in favor of the Guides or other portions of the Lender Contract, as the case may be.
- h. No Waiver of Fees. Without limiting the terms of the Section of the General Terms entitled "No Implied Waiver," a waiver of any fee associated with Licensee's use of the Licensed Application will not be effective unless and to the extent it is given in writing and will not constitute a waiver of any other fee.
7. **Uniform Collateral Data Portal; Collateral Underwriter; Related APIs**. The following terms apply with regard to the Uniform Collateral Data Portal (including its Fannie Mae Collateral Data Delivery Service ("**CDDS**") and related APIs, where permitted) and Collateral Underwriter (each, the "**Licensed Application**" under this Section):
- a. Joint GSE Portal. The Uniform Collateral Data Portal ("**UCDP**") is a joint GSE portal for the electronic collection of appraisal data. When submitting appraisal data to UCDP, Licensee may designate the appraisal data for delivery to one or more GSEs. Appraisals delivered to Fannie Mae via UCDP will be automatically submitted to Collateral Underwriter ("**CU**") for review.
- b. Restrictions on Use. Without limiting the terms of the Section of the General Terms entitled "Restrictions on Use" or any other provision in the General Terms or this Schedule, Licensee's right to access and use the Licensed Application is conditioned upon Licensee's compliance with the following:
- i. Licensee must limit its use of the Licensed Application, including its reports and other output, in printed form or otherwise, to (A) the management of collateral risk and (B) protection against or prevention of actual or potential fraud, unauthorized transactions, claims, or other liability.
  - ii. Licensee may not use the Licensed Application, including its reports and other output, in printed form or otherwise: (A) for credit evaluation, (B) to make a credit decision or (C) to interfere with the independent judgment of an appraiser.
- c. Appraisals. Licensee agrees to the following:
- i. Licensee is responsible for the assessment and accuracy of appraisals in accordance with the Selling Guide. The Licensed Application does not "approve" or "deny" appraisals, nor does the absence or presence of flags or messages generated by the Licensed Application indicate an appraisal is acceptable or unacceptable;
  - ii. Output generated by the Licensed Application, in whole or in part, has not been prepared by a licensed or certified appraiser and does not constitute an appraisal or valuation of the subject property; and
  - iii. Licensee has obtained requisite authorization to access, review, and use appraisals and related data that have been procured through the Licensed Applications.
- d. Third-Party Access.
- i. UCDP. Licensee may designate one or more agents (including appraisal management companies and outsource providers) to use the Uniform Collateral Data Portal (including CDDS and related APIs) on Licensee's behalf. An agent's access to UCDP provides the agent with access to the CU findings and messages included in the UCDP output but does not entitle the agent to access the CU application itself.
  - ii. CU. Licensee may not designate third parties to use CU or otherwise provide third parties with access to CU (including appraisal management companies, technology vendors, and appraisers) without the express written permission of Fannie Mae, which permission may be withheld by Fannie Mae at its sole discretion. Additionally,



although Licensee may use CU output to inform its dialogue with appraisal management companies and appraisers regarding appraisals they supplied to Licensee, Licensee may not provide appraisal management companies and appraisers with copies or displays of Fannie Mae reports that contain CU findings, including the CU Print Report, the UCDP Submission Summary Report (SSR), and the CU section of the DU Underwriting Findings Report. Further, Licensee's technology vendors may not (A) disclose, aggregate, or distribute CU findings, messages, or reports containing CU findings and messages to third parties or (B) use CU findings or messages for any purpose other than assisting Licensee in Licensee's management of collateral risk and helping Licensee protect against or prevent actual or potential fraud, unauthorized transactions, claims, and/or other liability. Licensee assumes full responsibility for the consequences of such technology vendors' disclosure and use of CU findings and messages in violation of the prohibitions set forth in the foregoing sentence.

- e. **Guarantee by Licensee.** If Licensee designates an agent or other third party to use UCDP or CU, or otherwise provides a third party access to CU, whether in compliance with or in violation of the terms of the SSA, Licensee guarantees full performance by each agent or other third party of all obligations set forth in the General Terms and this Schedule, and will retain all obligations and liabilities under the General Terms and this Schedule in connection with that party's access to and use of the Licensed Application.
  - f. **Appraisal Sharing and Disclosure of Doc File ID.** If Licensee directs the Licensed Application to share an appraisal or other data associated with a Doc File ID with a third party, or if Licensee discloses a Doc File ID to a third party, Licensee will be deemed to have authorized Fannie Mae to provide the third party with access to all data associated with the appraisal or Doc File ID. Licensee indemnifies and holds Fannie Mae harmless from all Losses arising from providing such access.
  - g. **Termination of Relationships.** Fannie Mae reserves the right to immediately suspend or terminate any relationship established between Licensee and a third party by and for the Licensed Application at any time, at its sole discretion.
8. **Loan Delivery.** The following terms apply with regard to Loan Delivery, including its ASAP Plus functionality (the "**Licensed Application**" under this Section):
- a. **No Approval or Denial of Loan.** Licensee agrees that any results issued by the Licensed Application will not constitute an approval or denial of the loan by Fannie Mae or a commitment to purchase the loan by Fannie Mae.
  - b. **No Representation or Warranty.** Fannie Mae makes no representation or warranty that the Licensed Application will identify any or all errors or issues that may cause Fannie Mae to delay or decline to purchase a loan or, following purchase, to require the repurchase of a loan.
  - c. **Intended Actions.** Licensee is solely responsible for ensuring that the data it enters, selections it makes, and actions it takes using the Licensed Application represent Licensee's intentions.
  - d. **Authorization and Accuracy of Transactions.** Licensee is solely responsible for the due authorization and accuracy of all transactions made using the Licensed Application, and Fannie Mae is under no obligation to verify whether any transaction has been so authorized and accurately reflects the terms desired by the Licensee.
9. **Wire Administration.** If a licensed application includes a wire administration functionality (the functionality being the "**Licensed Application**" under this Section), the following terms apply:
- a. **Accurate and Complete Instructions.** Licensee must ensure the Licensed Application contains accurate, current, and complete wiring instruction information, including associated relationships with warehouse lenders, disbursement agents, and other entities as appropriate.
  - b. **Bailee Letters.** Licensee must instruct its warehouse lenders to place the name of the warehouse lender in the header of its bailee letters associated with Fannie Mae loans.
  - c. **Cooperation with Warehouse Lenders and Disbursement Agents.** Licensee must provide reasonable and timely cooperation to its warehouse lenders and disbursement agents who are participating in the wire administration functionality in their efforts to ensure accurate and complete wiring instructions are maintained in the Licensed Application.



- d. **Authorized Representatives Only.** Maintenance of wiring instruction information by Licensee must be made in the Licensed Application only by authorized representatives of Licensee.
  - e. **Reliance on Instructions.** Fannie Mae is entitled to rely on wiring instructions that are maintained in the Licensed Application by Licensee. Fannie Mae is not responsible for the accuracy, completeness, or currency of the wiring instructions in the Licensed Application and disclaims all liability associated with wiring instruction information.
10. **Access Code.** Licensee agrees that it may be provided with an access code (“**Code**”) for use on a single personal computer or local area network (LAN) in Licensee’s organization. The Code will be used by Licensee for the purpose of electronically accessing from Fannie Mae certain data, such as pool numbers, related to Licensee or to any other subscriber to the Fannie Mae system who authorizes Licensee to have such access. Licensee agrees that the Code is the Confidential Information of Fannie Mae and is subject to all protections afforded Confidential Information as are established in the General Terms.
  11. **Support; No Duty to Monitor.** Fannie Mae will make online resources such as job aids, quick steps, and recorded presentations relating to the use of the Licensed Application available to Licensee. Fannie Mae has no obligation with respect to the activity of Authorized Users relating to the Licensed Application, including any obligation to remove, screen, police, edit, or monitor any data or other material generated by Licensee’s employees, agents, contractors, representatives, customers, or affiliates.
  12. **Suspension or Termination for Cause.** In addition to, and not in limitation of, Fannie Mae’s rights under the General Terms Section entitled “Termination,” Fannie Mae reserves the right to immediately without notice, at any time and in its sole discretion suspend or terminate: (a) this Schedule or Licensee’s access to the Licensed Application if Licensee violates the terms of the Section of this Schedule entitled “Uniform Collateral Data Portal; Collateral Underwriter, or (b) offering mandatory and best efforts commitments to Licensee via the Licensed Application or permitting Licensee to participate in a servicing-released component, if the Licensed Application includes committing functionality, and Fannie Mae will have no liability to Licensee or otherwise for any such action. If the suspension or termination of a Licensed Application with committing functionality is unrelated to Licensee’s status as a SF Lender, (A) both parties will fulfill all unexpired commitments and (B) both parties will fulfill their obligations with respect to any sale of servicing related to unexpired commitments.
  13. **Indemnification.** Licensee’s obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of Sections 3 through 11 of this Schedule.
  14. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled “Survival,” any provision of this Schedule that contemplates its continuing effectiveness, including “Indemnification,” will survive any termination of this Schedule or the SSA.



# Uniform Closing Dataset (UCD) Collection Solution

1. **Licensed Application.** Fannie Mae licenses to Licensee the application known as the UCD Collection Solution, together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application allows Licensee to deliver certain data.

2. **Definitions.** The following terms are used in this Schedule as defined below:

“**Casefile ID Number**” means the unique identifier assigned to the Loan Casefile.

“**Consumer Data**” means any information, including consumer credit data, which bears on a consumer’s creditworthiness, credit standing, credit capacity, character, general reputation, personal characteristics, or mode of living. Such data may include, data contained in:

- a. residential mortgage credit reports, “in-file” credit reports, or “consumer reports,” as defined in the FCRA;
- b. verifications of income, employment, or assets, or other forms of alternate documentation as described in the Selling Guide;
- c. the Uniform Residential Loan Application, including any attachments and supplements to it; and
- d. any correspondence or communication from the consumer or any third party which includes information relating to any of the above factors.

“**Customer(s)**” means individual mortgage loan applicants and borrowers or prospective mortgage loan applicants and borrowers.

“**FCRA**” means the Fair Credit Reporting Act, codified at 15 U.S.C. § 1681 et seq., and the Federal Trade Commission’s Official Staff Commentary to the Fair Credit Reporting Act.

“**Loan Casefile**” means a unique collection of data related to a Customer’s Mortgage Loan Application, including, as applicable, Consumer Data, and other information such as recommendations, findings (including Codified Findings), analyses, reports, and other output generated by the Licensed Application, all of which are logically associated in a single file which includes the Uniform Closing Dataset SML file and assigned a Casefile ID Number.

“**Mortgage Loan Application**” means the submission by a loan applicant of financial information and identification of a specific property to secure a loan.

3. **Restrictions on Use.** Without limiting the terms of the Section of the General Terms entitled “Restrictions on Use” or any other provision in the General Terms or this Schedule, Licensee’s right to access and use the Licensed Application is conditioned upon Licensee’s compliance with the following:

- a. Notwithstanding the terms of the Section of the General Terms entitled “Restrictions on Use”, with respect to any APIs, if Licensee is an appraisal management company or appraiser, Licensee may not use the API to obtain any data or information that is Consumer Data (or identified by Fannie Mae to Licensee as Consumer Data) on consumers for whom it did not perform or is not directly or indirectly performing an appraisal until AFTER receiving the consumer’s prior consent to access such data.



- b. Licensee must limit its use of the Licensed Application for its own business purposes and in association with loans intended for sale to Fannie Mae.

Without derogating from the generality of the foregoing sentence, (i) Licensee shall not access, use, or allow others to access or use the Licensed Materials in a multiple-use arrangement or as part of a service bureau, and (ii) Licensee shall only access and use the Licensed Materials in support of its mortgage industry activities.

4. **No Purchase Approval or Denial.** Licensee agrees that: (i) any results issued by the Licensed Application will not constitute an approval or denial of the Mortgage Loan Application or loan by Fannie Mae or a commitment to purchase the loan by Fannie Mae, and (ii) Fannie Mae makes no representation or warranty that the Licensed Application will identify any errors or issues that may cause Fannie Mae to delay or decline to purchase a loan or, following purchase, to require the repurchase of a loan.
5. **Mandated Disclosures.** Licensee agrees that it bears sole responsibility for any disclosure and other obligations arising under federal, state, and local laws relating to Mortgage Loan Applications and that such obligations in no event should be considered imposed upon or shared by Fannie Mae by virtue of Licensee's use of the Licensed Application.
6. **Loan Casefile ID Numbers.** Licensee's disclosure of a Casefile ID Number to a third party, either for due diligence purposes or otherwise, is deemed to be Licensee's consent to the third party's access to the Loan Casefile (for which Fannie Mae will have no liability) and authorization to Fannie Mae to provide the third party with such access. In no event may a Casefile ID Number be used by Licensee to submit more than one loan to the Licensed Application.
7. **Termination.** In addition to the termination provision in the Section of the General Terms entitled "Term and Termination," Fannie Mae may, at any time and without cause, immediately suspend or terminate Licensee's right to access and use the Licensed Application, or may terminate this Schedule, upon written notice to Licensee.
8. **Indemnification.** Licensee's obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of a breach of any term of this Schedule.
9. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled "Survival," any provision of this Schedule that contemplates its continuing effectiveness, including "Indemnification," will survive any termination of this Schedule or the SSA.



# Uniform Collateral Data Portal

## Schedule

1. **Licensed Application.** Fannie Mae licenses to Licensee the Uniform Collateral Data Portal® (UCDP®) (including integration to its Fannie Mae Collateral Data Delivery Service (“**CDDS**”), where permitted), together with any related APIs, and any other application that provides similar functionality to that described in this Schedule (each, a “**Licensed Application**”), as permitted, pursuant to this Schedule and the General Terms. As of the effective date of this Schedule, the Licensed Application allows Licensee to identify potential appraisal issues prior to loan delivery and deliver certain appraisal and housing goal data.
2. **UCDP.** UCDP is a joint GSE portal for the electronic collection of appraisal data. When submitting appraisal data to UCDP, Licensee may designate the appraisal data for delivery to one or more GSEs. Appraisals delivered to Fannie Mae via UCDP will be automatically submitted to Collateral Underwriter (“**CU**”) for review.
3. **Restrictions on Use.** Without limiting the terms of the Section of the General Terms entitled “Restrictions on Use” or any other provision in the General Terms or this Schedule, Licensee’s right to access and use the Licensed Application is conditioned upon Licensee’s compliance with the following:
  - a. Licensee must limit its use of the Licensed Application, including its reports and other output, in printed form or otherwise, to (i) the management of collateral risk and (ii) protection against or prevention of actual or potential fraud, unauthorized transactions, claims, or other liability.
  - b. Licensee may not use the Licensed Application, including its reports and other output, in printed form or otherwise: (i) for credit evaluation, (ii) to make a credit decision, or (iii) to interfere with the independent judgment of an appraiser.
  - c. Notwithstanding the terms of the Section of the General Terms entitled “Restrictions on Use”, with respect to any APIs, if Licensee is an appraisal management company or appraiser, Licensee may not use the API to obtain any data or information that is Consumer Data (or identified by Fannie Mae to Licensee as Consumer Data) on consumers for whom it did not perform or is not directly or indirectly performing an appraisal until AFTER receiving the consumer’s prior consent to access such data.
4. **Appraisals.** Licensee agrees to the following:
  - a. Licensee is responsible for the assessment and accuracy of appraisals in accordance with the Selling Guide. The Licensed Application does not “approve” or “deny” appraisals, nor does the absence or presence of flags or messages generated by the Licensed Application indicate an appraisal is acceptable or unacceptable.
  - b. Output generated by the Licensed Application, in whole or in part, has not been prepared by a licensed or certified appraiser and does not constitute an appraisal or valuation of the subject property.
  - c. Licensee has obtained requisite authorization to access, review, and use appraisals and related data that have been procured through the Licensed Applications.
5. **Third-Party Access.** If Licensee is a correspondent lender or is otherwise originating loans, Licensee may designate one or more agents (including appraisal management companies and outsource providers) to use the UCDP on Licensee’s behalf. If Licensee is any other entity, Licensee may not designate any agents to use the UCDP on Licensee’s behalf. An agent’s access to UCDP provides the agent with access to the CU findings and messages included in the UCDP output but does not entitle the agent to access the CU application itself.

Licensee may not designate third parties to use CU or otherwise provide third parties with access to CU (including appraisal management companies, technology vendors, and appraisers) without the express written permission of Fannie Mae, which permission may be withheld by Fannie Mae at its sole discretion. Additionally, although Licensee may use CU output to inform its dialogue with appraisal management companies and appraisers regarding appraisals they supplied to Licensee, Licensee may not provide appraisal management companies and appraisers with copies or displays of Fannie Mae reports that contain CU findings, including the CU Print Report, the UCDP Submission Summary Report (SSR), and the CU section of the DU Underwriting Findings Report. Further, Licensee’s technology vendors may not (a) disclose,



aggregate, or distribute CU findings, messages, or reports containing CU findings and messages to third parties or (b) use CU findings or messages for any purpose other than assisting Licensee in Licensee's management of collateral risk and helping Licensee protect against or prevent actual or potential fraud, unauthorized transactions, claims, and/or other liability. Licensee assumes full responsibility for the consequences of such technology vendors' disclosure and use of CU findings and messages in violation of the prohibitions set forth in the foregoing sentence.

6. **Guarantee by Licensee.** If Licensee designates an agent or other third party to use UCDP, whether in compliance with or in violation of the terms of the SSA, Licensee guarantees full performance by each agent or other third party of all obligations set forth in the General Terms and this Schedule, and will retain all obligations and liabilities under the General Terms and this Schedule in connection with that party's access to and use of the Licensed Application.
7. **Appraisal-Sharing and Disclosure of Doc File ID.** If Licensee directs the Licensed Application to share an appraisal or other data associated with a Doc File ID with a third party, or if Licensee discloses a Doc File ID to a third party, Licensee will be deemed to have authorized Fannie Mae to provide the third party with access to all data associated with the appraisal or Doc File ID. Licensee indemnifies and holds Fannie Mae harmless from all Losses arising from providing such access.
8. **Termination of Relationships.** Fannie Mae reserves the right to immediately suspend or terminate any relationship established between Licensee and a third party by and for the Licensed Application at any time, at its sole discretion.
9. **Termination.** In addition to the termination provision in the Section of the General Terms entitled "Term and Termination," Fannie Mae may, at any time and without cause, immediately suspend or terminate Licensee's right to access and use the Licensed Application, or may terminate this Schedule, upon written notice to Licensee.
10. **Indemnification.** Licensee's obligation to indemnify Fannie Mae as established in the General Terms include indemnification in the event of any breach of this Schedule.
11. **Survival.** In addition to the provisions referred to in the Section of the General Terms entitled "Survival," any provision of this Schedule that contemplates its continuing effectiveness, including "Indemnification," will survive any termination of this Schedule or the SSA.