

**Fannie Mae**  
**2020 California Consumer Request Metrics**

To comply with the requirements of the California Consumer Privacy Act, Cal. Civ. Code §§ 1798.100 – 1798.199 (“CCPA”), and its related regulation, 11 CCR § 999.317, Fannie Mae provides the following metrics related to California consumer requests received for calendar year 2020.

<b>Request Type</b>	<b>Number of Requests</b>	<b>Resolution</b>
Total Number of California Consumers Submitting Requests	5	See below
<ul style="list-style-type: none"> <li>• Requests to know</li> </ul>	3	Complied in whole
<ul style="list-style-type: none"> <li>• Requests to delete</li> </ul>	2	Denied in whole: <ul style="list-style-type: none"> <li>• 1 request – denied because no information was found</li> <li>• 1 request – denied because the request related to information exempt from the CCPA</li> </ul>
<ul style="list-style-type: none"> <li>• Requests to opt-out</li> </ul>	5	Denied in whole: <ul style="list-style-type: none"> <li>• 2 requests – denied because no information was found</li> <li>• 3 requests – denied because the request related to information exempt from the CCPA</li> </ul>
Median number of days for substantive response	13 days	