Horizon DaaS– Setting up Jabber Voice
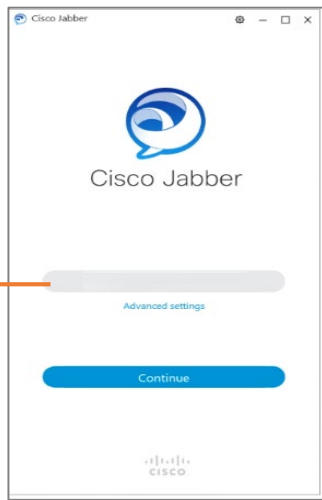
Step 3: You will set up your conferencing applications

❑ Setting up Jabber and Jabber Voice

❑ Setting up Webex

❑ Setting up Microsoft Teams

NOTE: Currently, Jabber Voice is not supported on **Linux platforms**. For other devices, please check as below: https://www.cisco.com/c/en/us/td/docs/voice_ip_comm/jabber/12_7/cjab_b_planning-guide-cisco-jabber-127/cjab_b_planning-guide-cisco-jabber-127_chapter_010.html

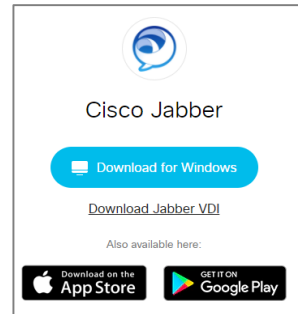### Jabber Chats on the DaaS desktop

Click on the **Jabber** 🌀 on your desktop . Enter your **Fannie Mae Email** and click **Continue**. Keep open for a minimum of 20 minutes to complete set up, then go to the next steps for **Jabber Voice** phone set-up.
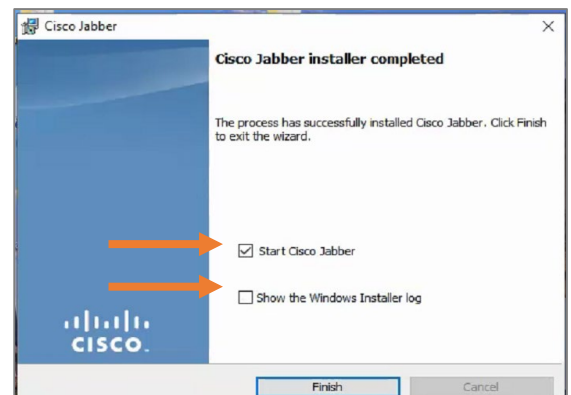
Fannie Mae email ⟵

Jabber Chats/Jabber Voice on your personal device

1. Please open a browser on your **personal device** and click on this link:

    https://www.webex.com/downloads/jabber.html

2. You will get the **Download Page**. Click on the Jabber Installer for your device. Once download is complete, please run setup. Click on **Accept and Install**

3. Click on Finish

To learn more about the Features of jabber Voice on how to forward your calls, voicemail, etc. Click here to view the resources site page.

Digital Workplace Training and Resources   Email Us   Teams Learning Community
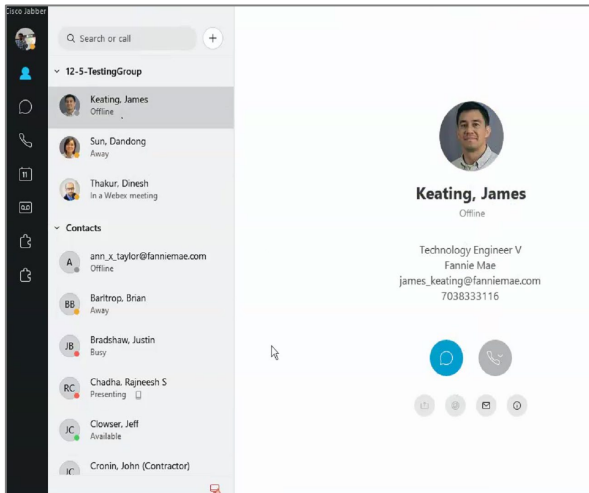
Horizon DaaS– Setting up Jabber Voice

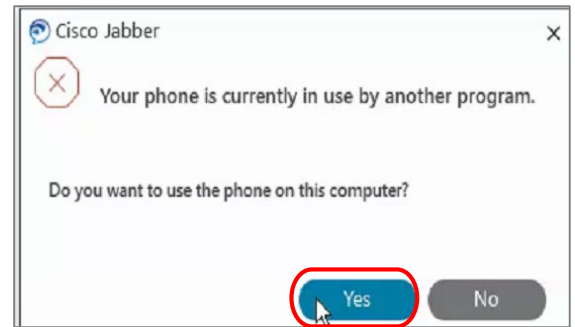❑ Setting up Jabber and Jabber Voice - Continued

1. Open the installed Jabber, enter you **Fannie Mae Email** (User id will not work) and click **Continue**.

2. After successful login, you will see the actual Jabber chat window.

5. You will see below popup to enable Jabber Voice. Click on **Yes**.

4. You are now all set to use Jabber voice calling from your personal machine.