



Fannie Mae®

Personalized help for homeowners impacted by a disaster

Fannie Mae is committed to assisting homeowners and communities affected by disasters. If your property or place of employment were impacted by a disaster, we can help you navigate the challenging recovery process with free resources like our Disaster Response Network.*

Fannie Mae's Disaster Response Network™ offers free non-profit support for homeowners and renters from HUD-approved housing counselors, including:

- Personalized recovery assessment and action plan
- Assistance with debt relief including bills, credit cards, and rent or mortgage payments
- Help with FEMA or insurance claims and denials plus Small Business Administration (SBA) disaster loan applications
- Online disaster recovery forums, tools, and educational resources
- Ongoing check-ins to help ensure a successful recovery

CALL 877-833-1746

to access the Disaster Response Network or other available resources.

Other resources

People impacted by a disaster may also receive help from:

- U.S. Department of Housing and Urban Development (HUD): www.hud.gov
- Federal Emergency Management Agency (FEMA): www.disasterassistance.gov
- American Red Cross: **1-800-733-2767**

WARNING: Avoid scams

Scam artists offer fraudulent assistance to those affected by disasters. Always confirm the legitimacy of offers, never feel pressured to “take immediate action,” and, remember, mortgage help is FREE.