



Fannie Mae®

Personalized help for homeowners impacted by a disaster

Fannie Mae is committed to assisting homeowners and communities affected by disasters. If your home or place of employment was impacted by a disaster, we can help you navigate the challenging recovery process through disaster recovery counseling at 855-HERE2HELP (855-437-3243).

Fannie Mae's disaster recovery counseling services offer free support from HUD-approved housing counselors, including:

- A personalized recovery assessment and action plan
- Assistance with debt relief including bills, credit cards, and rent payments
- Help with claims and denials (i.e., FEMA, insurance, and Small Business Administration)
- Online disaster recovery forums, tools, and educational resources
- Ongoing check-ins to help ensure a successful recovery

Services are available in English, Spanish, and other languages

CALL 855-HERE2HELP

(855-437-3243)

Or visit [FannieMae.com/HERE2HELP](https://www.FannieMae.com/HERE2HELP)

Other resources

People impacted by a disaster may also receive help from:

- U.S. Department of Housing and Urban Development (HUD): www.hud.gov
- Federal Emergency Management Agency (FEMA): www.disasterassistance.gov
- American Red Cross: **1-800-733-2767**

WARNING: Avoid scams

Scam artists offer fraudulent assistance to those affected by disasters. Always confirm the legitimacy of offers, never feel pressured to “take immediate action,” and, remember, mortgage help is FREE.