

Fannie Mae Connect, Message Manager As-Is, and SURF Reports Transition

July 31, 2019

Updated on December 22, 2019

In an ongoing effort to simplify servicing and increase operational efficiencies, Fannie Mae is working to streamline and centralize key information and data from multiple reporting applications. As part of this effort, several Fannie Mae Reports are transitioning from Fannie Mae Connect™, Message Manager As-Is, and Servicer's Reconciliation Facility (SURF™) applications to new locations. The reports identified in this [Reports Transition Schedule](#) are part of an ongoing initiative to offer Fannie Mae customers:

- The ability to retrieve accurate, near real-time, loan-level data and data exceptions
- centralized and consistent access points for all servicing data and Reports
- The ability for Sub-Servicers to access their clients' reports

Report Transition Schedule

Below is a list of Fannie Mae reports that are included in the transition initiative. Please refer to the [Reports Transition Schedule](#) for details on the transition. Servicers are encouraged to begin planning for these changes now. New details on future report transitions will be added this to table as information is made available.

Note: the table below is subject to change as new information is made available.

Original Application	Original Report Name	Last Pub Date in Original Application	New Application	New Report Name	First Pub Date in New Application
Completed					
Message Manager	Accepted Transactions	April 15, 2019	Fannie Mae Connect	Accepted Transactions	April 13, 2018
Message Manager	Remittance Detail Principal and Interest	April 15, 2019	Fannie Mae Connect	Remittance Detail Principal and Interest	May 4, 2018
Message Manager	Remittance Detail Guaranty Fee	April 15, 2019	Fannie Mae Connect	Remittance Detail Guaranty Fee	June 1, 2018
Message Manager	Delinquency Modification SS Cash P and I Reimburse	April 15, 2019	Fannie Mae Connect	Delinquency Modification SS Cash P and I Reimburse	December 17, 2018
Message Manager	Loan Level SMBS	May 31, 2019	Fannie Mae Connect	Loan Level SMBS	April 15, 2019
Message Manager	Detail Reporting Trial Balance	August 2, 2019	Fannie Mae Connect	Detail Reporting Trial Balance	April 15, 2019
Message Manager	Loan Reinstatement	August 2, 2019	Fannie Mae Connect	Loan Reinstatement	April 15, 2019
Message Manager	DARTS Closed Modification	November 1, 2019	Fannie Mae Connect	DARTS Closed Modification	June 3, 2019
Message Manager	Del Mod Cancellation	November 1, 2019	Fannie Mae Connect	Del Mod Cancellation	June 21, 2019
Message Manager	SCRA MBS Disbursement	November 1, 2019	Fannie Mae Connect	SCRA MBS Disbursement	June 21, 2019



Original Application	Original Report Name	Last Pub Date in Original Application	New Application	New Report Name	First Pub Date in New Application
Fannie Mae Connect	Loan Activity Rejects Report	November 5, 2019*	Fannie Mae Connect	Ending Loan Activity Rejects Report (monthly)	Now Available (*monthly as of November 4)
			LSDU	Loan Activity Search → Payment (LAR96) Exceptions (daily)	Now Available
SURF	Rejects Download	November 5, 2019	LSDU	Payment Exception Search	Now Available
SURF	Variable Rate/Payment Report & Download	Last report published in SURF on November 5, 2019. Downloads will reflect the last published date	LSDU	Loan Activity Search → Payment & Rate change (LAR83) Statuses	Now Available
SURF	Maturity Report Notification & Download	Last report published in SURF on November 5, 2019. Downloads will reflect the last published date	Fannie Mae Connect	Additional LASER Reports: LRR02801: Final Maturity Due Report	Now Available
SURF	Modification Recap Report	November 5, 2019	Fannie Mae Connect	DARTS Closed Modification Report	Now Available
SURF	Rate Reduction Changes Report & Download	Last report published in SURF on November 5, 2019. Downloads will reflect the last published date	Discontinued	Discontinued	Discontinued - Feature has expired
SURF	Shortage/Surplus Adjustment Detail Report	November 5, 2019	Fannie Mae Connect	Current Cycle Shortage Surplus Adjustments	Now Available
Message Manager	Loan Reinstatement Detail Report - Monthly Report	November 15, 2019	Fannie Mae Connect	Loan Reinstatement Detail Report - Monthly Report	Now Available
Fannie Mae Connect	LAR83 Projection and Tracking Report	November 15, 2019	LSDU	Loan Activity Search → Payment & Rate Change (LAR83) Status Search	Now Available
Message Manager	Delinquency Modification (Del Mod) Failed Business Rules	November 15, 2019	Fannie Mae Connect	Delinquency Modification (Del Mod) Failed Business Rules	Now Available
Message Manager	Loan Activity Rejects Report	November 15, 2019	LSDU	Loan Activity Search → Payment (LAR96) Exceptions	Now Available
Message Manager	Current Cycle Shortage Surplus Adjustments	December 22, 2019	Fannie Mae Connect	Current Cycle Shortage/Surplus Adjustment Report	Now Available



Original Application	Original Report Name	Last Pub Date in Original Application	New Application	New Report Name	First Pub Date in New Application
Message Manager	SCRA Cash 1022 Report	December 22, 2019	Fannie Mae Connect	SCRA Cash 1022 Report	Now Available
Message Manager	Loan Activity Summary Report (Daily Summary Processing Report)	December 22, 2019	Fannie Mae Connect	Loan Activity Summary Report	Now Available
Message Manager	Recurring Hard and Soft Rejects	December 22, 2019	Fannie Mae Connect	Recurring Hard and Soft Rejects	Now Available
Message Manager	Loan Removal Report	December 22, 2019	Fannie Mae Connect	Loan Removal Report	Now Available
To be Scheduled					
SURF	Portfolio Summary Report	TBD	Fannie Mae Connect	Additional LASER Reports: Lender Recap Report Section	Now Available
SURF	LAR Correction Report - 83 Report & Download	TBD	LSDU	Loan Activity Search → Tran83 Status	Now Available
SURF	LAR Correction Report - 96 Report & Download	TBD	LSDU	Loan Activity Search	Now Available
SURF	ARM Download	TBD	TBD	TBD	TBD
SURF	Enhanced Download	TBD	TBD	TBD	TBD
SURF	Enhanced MBS Download	TBD	TBD	TBD	TBD
SURF	Fixed Report	TBD	TBD	TBD	TBD
SURF	MBS 3+ Purchase Advice Report	TBD	TBD	TBD	TBD
SURF	P&I MBS Reimbursement Advice Report	TBD	TBD	TBD	TBD
SURF	PFP Book Report & Download	TBD	TBD	TBD	TBD
SURF	PFP New Issues Report & Download	TBD	TBD	TBD	TBD
SURF	PFP Reclass Report & Download	TBD	TBD	TBD	TBD
SURF	Remittance Corrections Report	TBD	TBD	TBD	TBD
SURF	Remittance Detail Report	TBD	TBD	TBD	TBD
SURF	Shortage/ Surplus Report	TBD	TBD	TBD	TBD

Report Access

Loan Servicing Data Utility (LSDU)

Log on to [LSDU](#) to access near real-time, loan-level data and data exceptions. If you do not have access to LSDU, contact your corporate administrator to request access to LSDU through Fannie Mae's [Technology Manager](#). This detailed [Job Aid](#) offers guidance on how to gain access to new Fannie Mae applications. If you require additional assistance, please use the webchat feature in Technology Manager or call 1-800-2-FANNIE, option 1, option 1, option 2.



Visit the [LSDU](#) webpage to access instructional eLearning materials and a [User Guide](#) on how to navigate the LSDU application.

Fannie Mae Connect

Log on to [Fannie Mae Connect](#) to access daily, monthly and trending reports on the Loan Servicing category in Report Center. If you do not have access to the Fannie Mae Connect application, please contact your company's Fannie Mae Corporate Administrator to request access. Simply click on your name in the upper right-hand corner of the Fannie Mae Connect home page to access the name of your Fannie Mae Report Administrator to request access to specific reports.

For More Information

Visit the [Fannie Mae Connect](#) and [LSDU](#) webpages for more information, including job aids and eLearning courses. To speak with a Fannie Mae representative, please contact Master Servicing at 1-800-2-FANNIE.