



Condo Project Manager™ (CPM™)

May 2016 Update (Version 6.0) User Notes

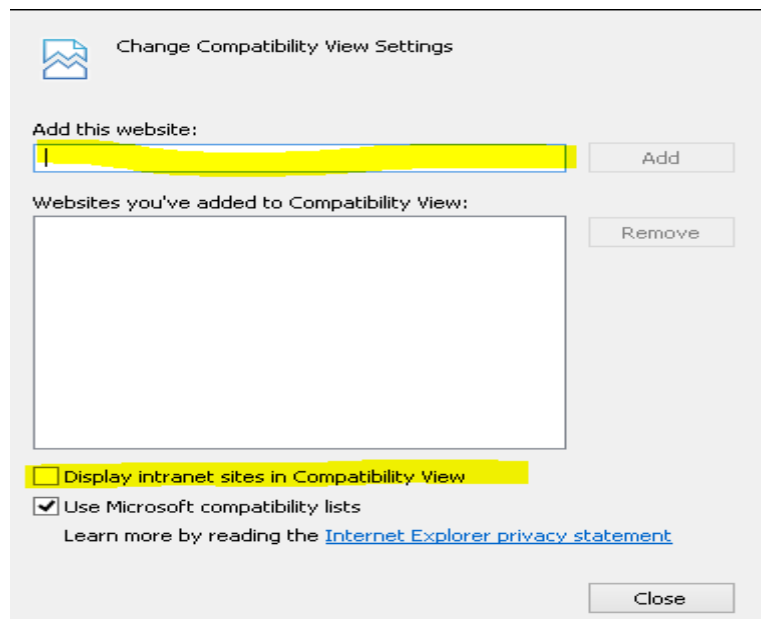
Condo Project Manager (CPM) has been updated to provide compatibility with Internet Explorer (IE) 11. (See the [CPM Version 6.0 Release Notes](#) for details of the update.)

To use the updated version of CPM, you must do this

- **All users: Clear your browser cache (clear temp files, history, and cookies).**
- **IE 11 users: Deactivate “compatibility view” in your browser and turn off Enterprise Mode.**

How to Deactivate Compatibility View in Internet Explorer 11

- From the Internet Explorer menu bar, select Tools > Compatibility View Settings.
- Delete the text in the “Add this website:” field and in the “Websites you’ve added to Compatibility View” field.
- Uncheck “Display intranet sites in Compatibility View.”
- Close.



How to turn off Enterprise Mode

Windows 8

- From the Internet Explorer menu bar, select Tools > Enterprise Mode.
- Click Enterprise mode to Uncheck and disable this mode.

Windows 7

- Contact your IT department (for Windows 7, disabling Enterprise Mode must be done at the enterprise level).

NOTE: CPM may display differently in different browsers; refer to the [CPM User Guide](#) for details. User of IE 11 is highly recommended for the best user experience.

User Help

Users experiencing issues after completing the steps listed above can contact Fannie Mae at 1-800-232-6643 (2FANNIE); choose option 1, then option 1 again. Hours: 9 a.m. to 8 p.m. ET Monday through Friday, and 10 a.m. to 5 p.m. ET on Saturdays.