



Fannie Mae Invoicing Fact Sheet

July 2017



The Fannie Mae Invoicing application is a web-based centralized platform, available to servicers as of September 25, 2017. It will provide access to consolidated loan level invoices, simple resolution of claims, and the ability to add and retrieve documentation.

Bringing you simple, and more efficient processes...

Fannie Mae Invoicing will automate current processes for several transaction types and offer servicers many efficiencies. By the end of 2017, it will replace the Servicer REAM Deficiency Billing System ([SRDBS](#)), as well as nearly 15 manual processes.

Fannie Mae Invoicing will:

- ✓ Establish a more **consolidated** and **transparent** servicer claim system
- ✓ Consolidate **loan-level views** with itemized detail
- ✓ Enhance operational efficiency with **traceability** and process controls
- ✓ **Reduced reliance** on Fannie Mae operations teams to resolve claims
- ✓ Standardize claims process through an **improved workflow** and automation
- ✓ Improve **management insight** via dashboards and views.



Servicer Benefits

- Itemized loan-level views
- Portfolio-level views
- Standard timelines
- Single point-of-contact
- Performance feedback
- Consolidated platform

What You Can Begin Doing Now

- 1) **REVIEW** the information on the Fannie Mae Invoicing page to get up to speed.
- 2) **IDENTIFY** any process changes
- 3) **CONTACT** your Fannie Mae representative if you have questions about the new system
- 4) **CONFIRM** your access to SRDBS.

***Important:** All current users of SRDBS will be automatically granted access to Fannie Mae Invoicing as of September 25, based on those same credentials. If you are a new user, contact your Technology Manager Administrator to have them register you as a Fannie Mae Invoicing user. Once registered, users can set up their passwords and update personal profiles via Technology Manager.*

Resources on FannieMae.com

Reference the [Fannie Mae Invoicing page](#) for additional resources including FAQs.